

# **AL OLYANY COMPANY**

## for Domestic Pilgrims





لحجاج الداخل

# AL OLYANY COMPANY

## for Domestic Pilgrims

It was established by its owner,  
**MOHAMMED BIN SAAD AL OLYANY**

Chairman of the Board of Directors

It has extensive experience in this field  
and annually serves approximately 3,000  
pilgrims from various regions of the  
Kingdom.

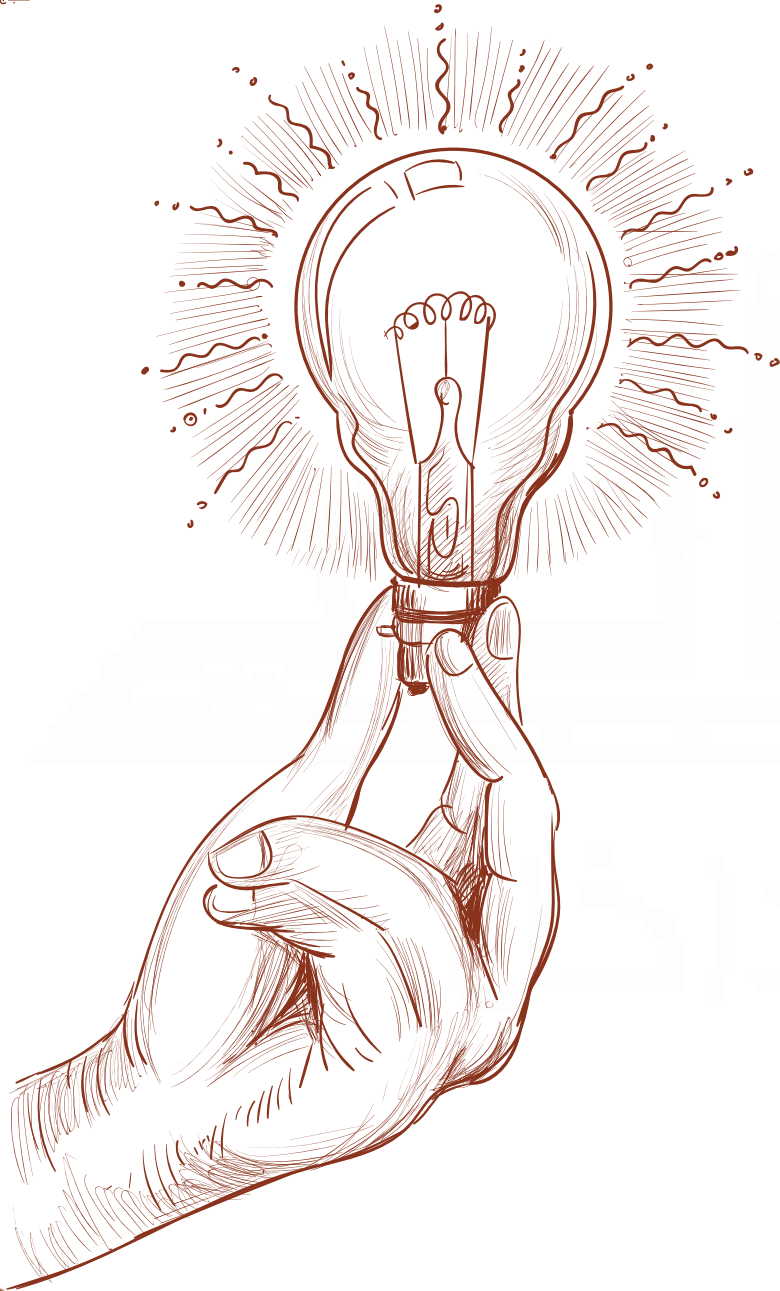


*In  
The  
Name  
Of  
Allah*

# AL OLYANY COMPANY for Domestic Pilgrims

- ▶ Mohammed Al Olyany Company Ltd. for Domestic Pilgrims Services is one of the leading companies in the field of domestic pilgrims services in the Kingdom of Saudi Arabia
- ▶ The company was established in 1423H
- ▶ The company's performance is supervised by a specialized professional staff from an elite group of the best supervisors and cadres with experience and competence. The company annually provides several courses for service providers to have a high level of excellence in serving pilgrims.
- ▶ The company also seeks annually, by the grace of Allah, to study and develop ways of creativity and excellence in the Hajj hospitality industry for pilgrims.
- ▶ By the grace of Allah, the company continues to serve pilgrims for more than 3 decades, with success and prosperity.
- ▶ Its main headquarters is in Makkah, and it provides its services to citizens and residents within the Kingdom of Saudi Arabia.





## - Our vision

**To be a leading company in the field of Hajj hospitality industry with professional and creative expertise at the level of the Kingdom of Saudi Arabia and provide the highest quality services to pilgrims.**



## **- Our Mission:**

**We provide hospitality and be generous to make the pilgrim happy, so that he can worship his Lord and perform his rituals in comfort, reassurance, ease, and peace, according to the guidance of the humanity Prophet. We hope from the Generous Benevolent One that the guest will achieve an accepted Hajj and a rewarded endeavor.**





## - Strategic Goals Until 2030



**Reaching the service of 5,000 thousand pilgrims by 2030.**



**Effective contribution to community services.**



**Creating high-quality religious, cultural, and awareness-raising content that contributes to enhancing the Hajj message among the pilgrims.**



**Providing high-quality services that create a unique experience exceeds the aspirations of the pilgrims.**



## - Our Target is 2024

- 01 • Achieving a 100% satisfaction rate for the pilgrims participating in Hajj.
- 02 • Raising the awareness level of pilgrims before their arrival about Hajj teachings and supplies by 100% of the company's pilgrims and intensifying the dedicated media materials.
- 03 • 100% qualification and training of all employees in serving the pilgrims who are affiliated with the company.
- 04 • Facilitating the performance of rituals by transportation and delivery services using the finest and most modern means and methods.
- 05 • Optimal planning to provide comfort in accommodation at Holy Sites (The Holy Sites) camps.





## - Our Values :



### Guidance

Our starting point is from his saying, may Allah's prayers and peace be upon him, "The one who guides to good is like the "one who does it



### Charity

Our starting point is from his saying, may Allah's prayers and peace be upon him, "Verily Allah has prescribed Ihsan (kindness) for "everything



### Mastery

Our starting point is from his saying, may Allah's prayers and peace be upon him, "Verily Allah, most High, loves for you to perfect a good deed when "you perform it



### Making Happy

Our starting point is from his saying, may Allah's prayers and peace be upon him, "The most beloved of deeds to Allah is the pleasure you bring to the heart of a Muslim.



## - Our Services:



### - Call Centre Service

- Special to receive pilgrims' inquiries around the clock via all means of communication



### - Customer Service

- In Holy Sites around the clock





## Holy Sites Services:



**First: Mina and the most prominent services provided there**

**The ideal accommodation service, which includes:**

Developed camps which are resistant to fire and climatic factors

Split air conditioning

A special bed for each pilgrim, equipped with all his needs.

A special section for men, a special section for women, and both sections have special care.

**Luxury  
catering  
service,  
which  
includes:**

**Main meals served according to the buffet style  
for five days**

**Dry meals including cold and hot drinks,  
around the clock**

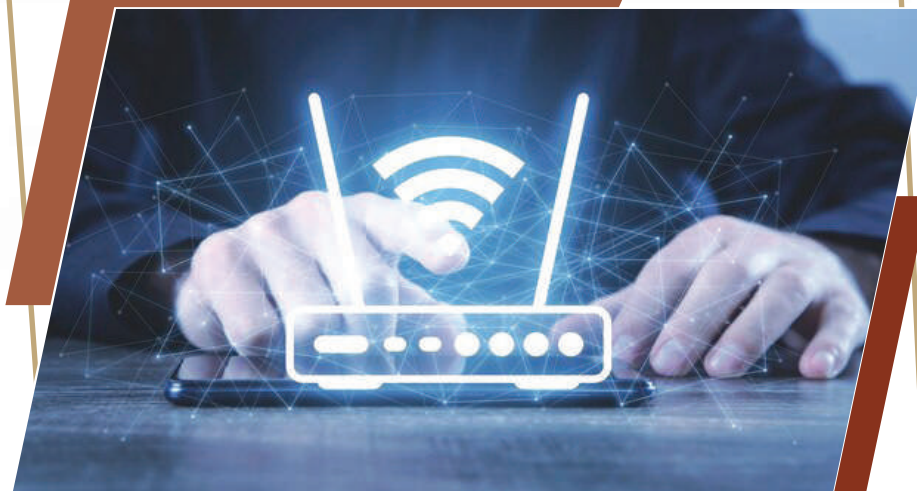
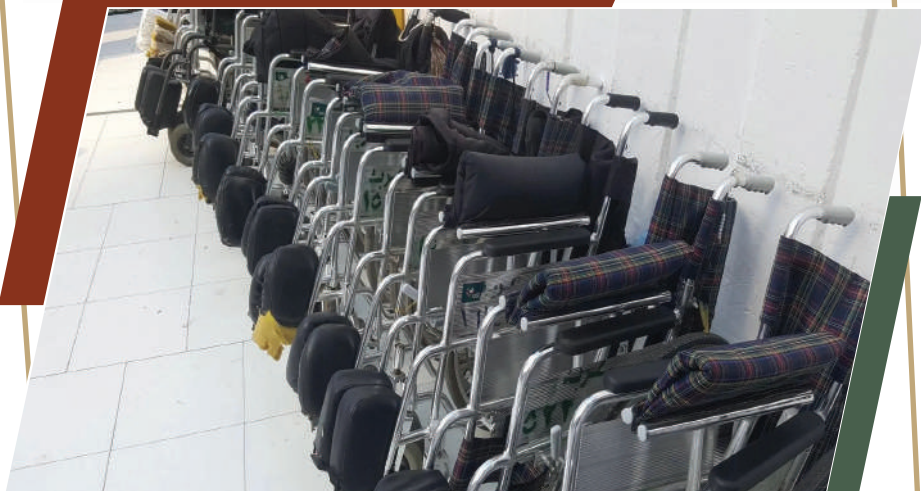


## General services

Available Internet service

Wheelchair service for the elderly

Free shaving service



**High-quality  
medical  
services,  
which  
includes:**

**A medical clinic equipped with the latest  
equipment**

**Perfect medical staff**



## Tafwij (Transporting) service which includes:

A service provided around the clock to transport pilgrims according to the directives of the Ministry of Hajj inside and outside Holy Sites to ensure that the pilgrim reaches his family safe and fine.





## Advantages of Mina location

It is close to the  
train station





## Advantages of Mina location

It is equipped with surveillance cameras and security guards to ensure the safety of pilgrims.



## Advantages of Mina location

**Sitting Places  
with a modern  
design suitable  
for relaxation**



## Advantages of Mina location

**Massage  
chairs in the  
camp corridors**







## Holy Sites Services:



**Second: Arafat and the most prominent services provided there**

**The ideal accommodation service, which includes:**

**VIP tents which are resistant to fire and climatic factors**

**Veyron air conditioning**

**A bed-sofa for every pilgrim, equipped with all its accessories**





**Luxury  
catering  
service,  
which  
includes:**

**Main meals served as an open buffet**

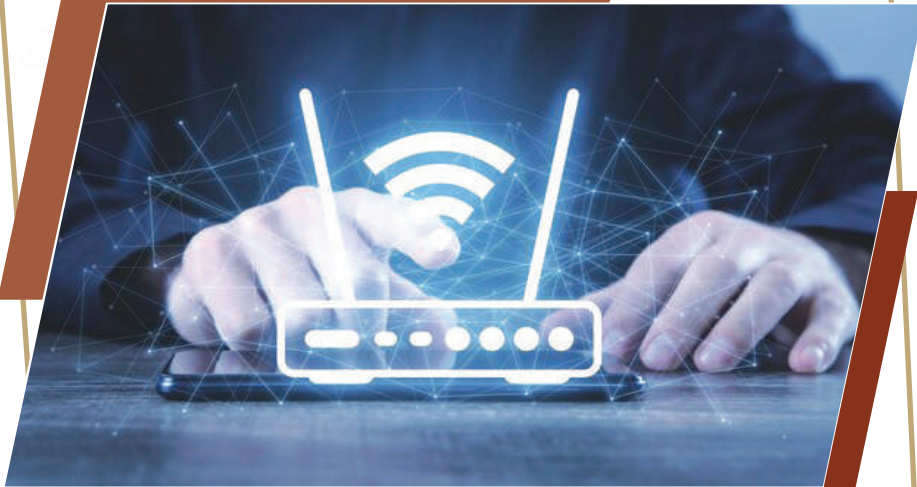
**Snacks, cold and hot drinks, and machines  
around the clock**



## General services

**Wheelchair service for the elderly**

**available Internet service**





## Advantages of Arafat location

Spaces prepared for supplication and praise to Allah

It is close to the train station





## Second: Muzdalifah and the most prominent services provided there

A bed-sofa for every pilgrim, with a special design that suits the place and time

Cold and hot drinks

Dry meal





## Reception service at assembly points

**Tafwij**  
(Transporting)  
service which  
includes:

**A special and qualified Tafwij team accompanies pilgrims from their arrival until their departure**



## Modern buses to transport pilgrims to Makkah and the Holy Sites





## Distinctive hospitality in the halls



## Luxurious halls to receive pilgrims at assembly points





## Direction and guidance service. This service is characterized by the fact that it means:

Gaining insight to the pilgrim about the provisions of Hajj and its rituals before his arrival online





## Providing scientific courses in attendance and online



Visual and audio content contributes to illustrate Hajj, its provisions and instructions in an attractive and entertaining way



There are official preachers accompanying the campaign from the Ministry of Islamic Affairs, dedicated to answering pilgrims' inquiries and giving them insight.







# *Gifts*

**The company is keen to provide quality gifts to its guests. They are divided into two parts: -**

**First Gifts:**

**Personal gifts for each pilgrim, which are:**



**Hand bag**



**Shoulder bag**



**Back bag**



**Umbrella**



**Head umbrella**



**Holy Quran (Mushaf)**



**Women prayer dressing**



**Men shirt**



**Electronic mist fan**



**Praise ring**



**Clothes bag**



**Personal care set**





**Mask**



**Cap**



**Card wallet**



**Wet wipes**



**A bag of pebbles for Jamarat**



**Pen**



Emergency urinal



prayer mat

## Second Gifts::-

The company offers a specific gift to each of the company's pilgrims, which is an endowment share. It is an endowment share for him and his parents in one of the official endowments, so that this guest will continue to receive its reward until the Last Hour.





# Our Ambitions:

To reach the hospitality industry in the Holy Sites







## Capacity

The company serves

**3000**

pilgrims annually, according to the capacity  
licensed by the Ministry





## Achieved Achievements

**Providing service to about 90,000 pilgrims from the beginning of the company's work**

**Generous trust in the implementation of the Ministry of Defense's contract to provide free-Hajj for the families of the martyrs and the injured for 7 consecutive years.**

**Sponsorship and community participation for several governmental and private bodies, and non-profit sectors**

**1**

**2**

**3**

**4**

**5**

**Providing service to different sectors and different nationalities of beneficiaries**

**Obtaining a high evaluation throughout the company's work from regulatory authorities**



# AL OLYANY COMPANY

for Domestic Pilgrims

By the grace of Allah, AL OLYANY



## COMPANY FOR DOMESTIC PILGRIMS

gained the trust of the rulers. It won the initiative of His Highness the Crown Prince and was honored to provide free-Hajj for the guests of the Ministry of Defense of the families of the martyrs and the injured for 7 years

As a contribution to achieving and highlighting the Kingdom's efforts and vision in serving the guests of Allah

# AL OLYANY COMPANY

sponsored the film

## JOURNEY OF RITUALS

affiliated to the Custodian of the Two Holy Mosques Institute to introduce Hajj and its message to the world.





**AL OLYANY COMPANY**  
for Domestic Pilgrims



**30**  
**YEARS**

of giving

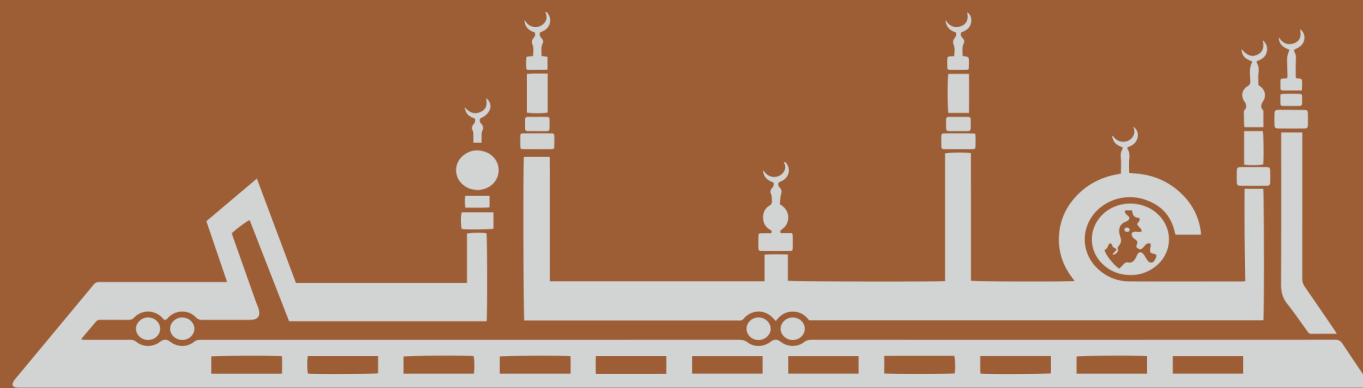
we were honored to ,  
serve more than

**90** pilgrims



## AL OLYANY COMPANY for Domestic Pilgrims

**We create hospitality  
and  
offer hospitable  
reception**



بحجاج الداخل