Op-ExServices Integrating Innovation, Expertise and Experience

An Introduction to Op-Ex Services Inc.

Op-**E**x Services

- ➤ Located on Vancouver Island Serving Western Canadian Businesses.
- ➤ Op-Ex Services Inc is a consulting and advisory company specializing in Business Operations Improvement through Operational Excellence implementation.
- ➤ We specialize in business development supporting both individual consultancies and companies alike.
- ➤ Our focus is geared towards helping companies streamlining their operations and implementing new innovated solutions through a proprietary Operational Excellence Model.
- ➤ We consult with clients to determine if we are a match for their needs working with companies to establish mutual goals in terms of delivering value for both organizations.

What We Do...

- ➤ Provide subject matter expertise, advice, knowledge and operational experience to help companies design, implement and sustain Operational Excellence aligned Management Systems.
- ➤ Work with companies, service groups and organizations (including non-profit) that are positioned for and seeking improvement.
- Provide Operational Excellence introductory sessions for all types of business (profit and non-profit) and individuals new to the principles and concepts of Operational Excellence.
- ➤ Practice exemplary business ethics with a creative approach, coupled with a desire to create long-lasting relationships and opportunities to provide value-added contributions to our client's businesses.
- ➤ We are passionate, willing and able to take on challenges that matter to our clients and help the sustainable development of their business.

Having worked with a variety of clients, where we developed cost-effective solutions in accordance with our clients risk tolerance and budget.

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We remain extremely competitive by offering high-value services at excellent prices.

Op-Ex Services - Our experience has seen us work and collaborate with the following Industries and Service Organizations.

Industries	Services
Pulp and Paper	Industrial Maintenance
Building Products	Learning Service Providers
Agriculture	Non-profit Organizations
Manufacturing & Processing	Consultancies
Surface Mining	Information Technology
Heavy Industry & Construction	Logistics Organizations
Power Generation	Materials Management

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Operational Excellence <u>4Core</u> Model

Improved Operations performance through value-added processes resulting in waste reduction and lower operating costs.

Optimizing Operations

Organizational Development

Align people development with business needs through effective Learning Systems to enable operational capabilities.

Apply integrated processes to manage and operate - meeting quality, environmental, health and safety standards.

Compliance Attainment Asset Management

Standardized processes ensure assets are operated and maintained in a safe, reliable, energy efficient manner - minimizing environmental impact.

Building a practical design without turning Operational Excellence into an obstacle course ...

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Op-Ex Services
developed an
Integrated Cross
Functional Model
complete with
supporting
elements....

4Core Model Benefits

Optimize Operations	Organizational Development
Remove Waste & Lower Operating Costs	Developing & Recognizing Resources
Establish multiyear planning process	Leadership Development
Apply Lean Techniques & Work Flow	Building Learning Management Systems
Define Performance Indicators	Developing the desired work Culture
Develop Innovation & Improvement	Attracting and retaining resources

Compliance	Asset Management
Compliant Management Systems	Leading edge Asset Reliability in place
Proven Environmental Measures	Energy Management System in place
Health and Safety Processes in place	Asset Maintenance as a leading practice
Align with ISO Standards	Project Management as a leading practice

Implementing
Operational
Excellence as a
complete model or a
combination of best
practice elements
reduces costs and
increases productivity
in the workplace....

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implemented correctly creates a culture that allows an organization to produce valuable products and services and achieve long-term sustainable growth.

Value of working with Op-Ex Services

Gain an advantage - leverage the experience from our seasoned Subject Matter Experts

Rely on the past experiences of our resources - clients don't have to start at ground zero

Quick wins identified - realize improvement at an early stage of engagement

Multi-industry experiences - leveraged with new and existing clients

Cultural experiences incorporated into the Operations Excellence Model Elements - practiced by our resources

Leverage extensive experience in - building relationships in multi-cultural environments

Process driven integrated solutions - through application of proven Modern Practices benefits Suppliers and Customers

Leadership Coaching - as part of a Model Organizational Design

Gain Regulatory Compliance - through the application of applicable processes and standards

Standardized Processes & Work Flow - implemented as a best practice base - promoting Lean business improvement

Detecting & Resolving Problems - through Trouble Shooting and Root Cause Analysis Techniques

Optimizing Organizational Roles - through relative Learning Management and competency development practices

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Op-Ex Services - Our Primary Resources

- Rhys brings extensive experience through his work in Operations and Asset Management Maintenance and Reliability processes - leaves no stone unturned has a knack of seeing where opportunities for improvement lay - excited to eliminate waste and understand why inefficiencies cannot be eliminated - global experience working in many cultures- has a sense realizing people are the most underutilized asset and cannot be ignored - through proper management systems and the inclusion of the people leads to creating a value added culture...
- Michelle has extensive years in team leadership in competitive retail businesses has developed Health and Safety strategies specializes in simplifying complex
 work and task descriptions supporting modernizing communication methods and
 application of technology of fast real-time tools for implementation in retail and
 service organizations with a wealth of knowledge in the non-profit sector specializes in building / writing handbooks for task-oriented procedures.

Our Resources are committed to providing best in class services - we are also very proud to have access to multi disciplined Subject Matter Experts.

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We are on the look out for like minded Business Coaches and Consultants and lean on additional resources as our work load and type demands.

Op-Ex Services - Contact Our Resources by...

Internet: op-exservices.com

■ Email: <u>rbailey@op-exservices.com</u>

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