SAP Customer Checkout

SAP Customer Checkout – Solution Overview

Customer

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Customer Checkout Training: Overview

The following session is designed to show you an overview about SAP Customer Checkout. When you end this training you should know:

- What is SAP Customer Checkout
- How to position SAP Customer Checkout
- What are the key benefits of SAP Customer Checkout and a high level functional overview
- > What are the technical components and system requirements
- > What countries and languages does SAP Customer Checkout support





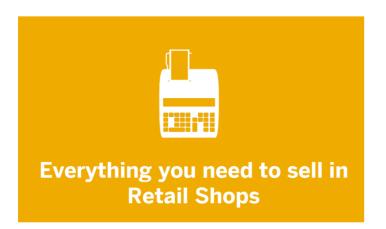
What is SAP Customer Checkout



SAP Customer Checkout

SAP Customer Checkout covers all common point of sale requirements that you need for a fan shop or retail store. From sales to discount campaigns, SAP Customer Checkout gives your sales staff all the information they need.

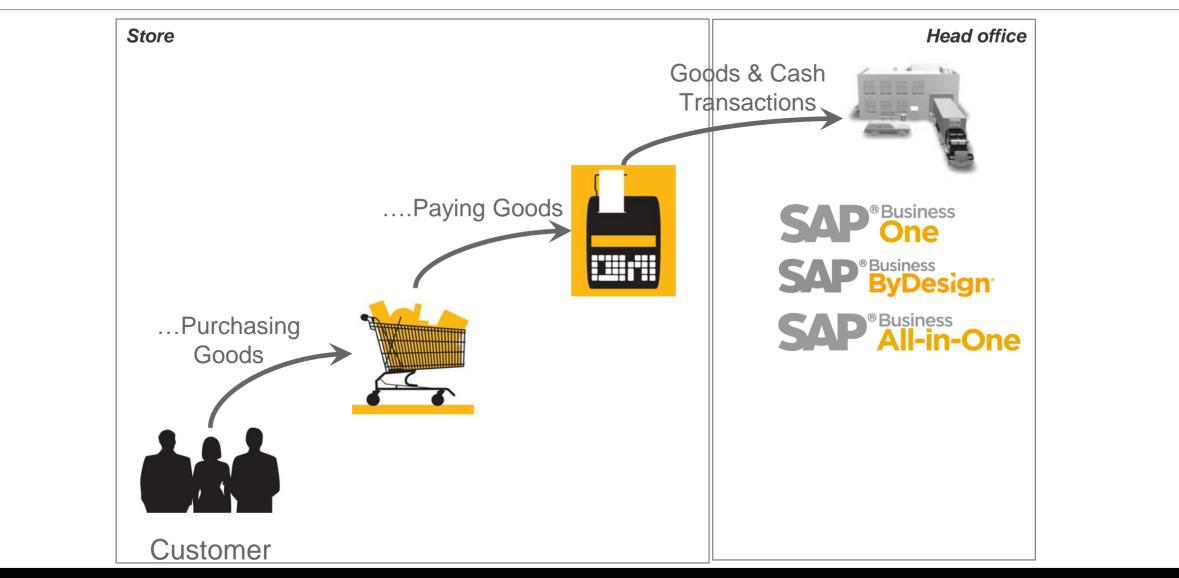
Customers can pay in cash, with standard EC and credit cards, or vouchers – either at stationary cash registers or via staff members' hand-held tablet PCs. Special offers like discounts, loyalty cards, and apps are easy to integrate in your point of sale application



SAP CUSTOMER CHECKOUT HELPS YOU WITH:

- Merchandise sales and returns
- Cashing up and daily accounts
- Discount and voucher management
- Payment with cash, cards, and vouchers
- Integration of customer orders (down payments, invoices)

Store Solution





How to position SAP Customer Checkout



Portfolio – Service Point and SAP Customer Checkout

| LARGE | SAP Business Suite | > 2.500 Employees > 100 PoS | Large Enterprise POS SAP POS, GK, | |
|---------------|----------------------------|--------------------------------------|---|--------------|
| SMALL MIDSIZE | SAP Business All-in-One | < 2.500 Employees 10 – 100 PoS | SAP Customer Checkout | inment |
| | SAP Business ByDesign | 25-500 Employees 10 – 50 PoS | SAP Customer Checkout | and Entertai |
| | SAP Business One | < 500 Employees 1 – 50 PoS | SAP Customer Checkout | Sports a |

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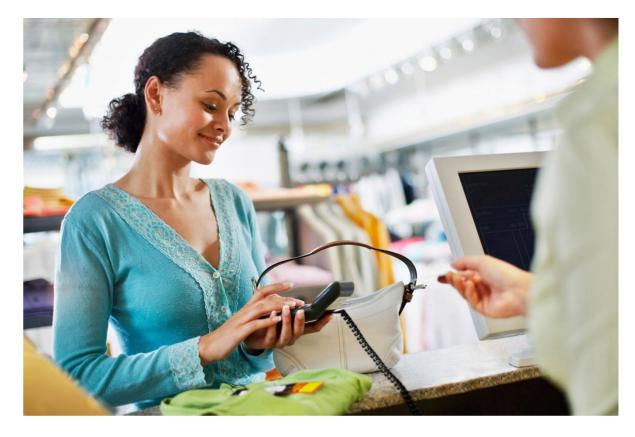


Key benefits and functional overview of SAP Customer Checkout



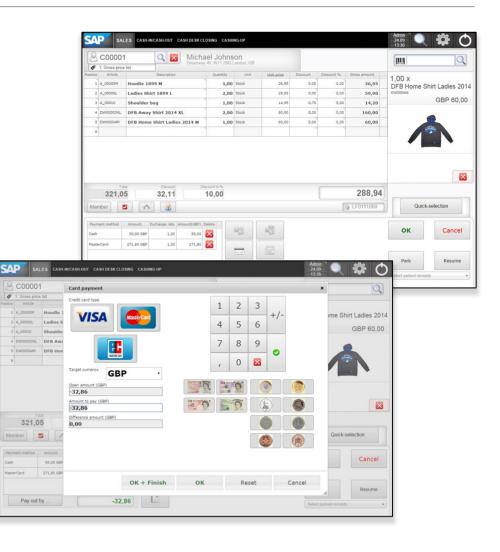
Key Benefits

- Powerful JAVA PoS solution
- Simple usage
- Web-based interface
- Largely independent of specific industries and hardware
- Offline capability
- Simple installation
- Preconfigured
- Device integration
- Supplementary plug-ins for special requirements
- > Analyze point of sale data in real time
- Generation of up-to-minute reports at the push of a button
- Automatic maintenance and updates



Functional Overview

- Sale of Articles
- Stock Overview
- Integration of customer profiles personalized sales
- Support of Sales returns
- Management of customer orders, down payments, paid down payments and invoices
- Day-end closing
- Discount management
- Central Voucher Management/ Gift Cards
- > Payment via Cash, Credit Cards, Vouches or Partial Payment
- Cash-in/ Cash-out Transactions
- Real-time integration into back-end systems
- Master Data integration with SAP





What are the technical components and system requirements



Technical Overview

The SAP Customer Checkout system landscape comprises the following components:

SAP Customer Checkout application

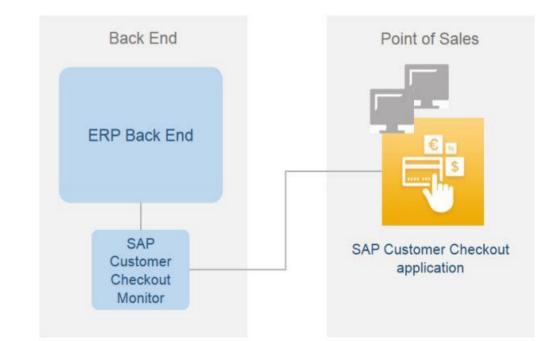
The application you install on your cash desks. It provides views for sales transactions, for cash-in and cash-out, cash desk closings, and cashing up. Here you also find the configuration views for configuring the application.

An ERP back-end system

The back end which holds the master data, for example, articles and customer data, and which is used for accounting. You can integrates SAP Customer Checkout with an existing system of SAP ECC, SAP Business One, or SAP Business ByDesign.

Optional: SAP Customer Checkout Monitor

The monitor is tailored for use with SAP Business One. It uses the SAP Business One integration framework. Using the monitor, you can display and edit receipts, cash transactions, and invoice payments that SAP Customer Checkout applications have sent to SAP Business One. It also offers a drawer management, and the administration of users and roles.



System Requirements



- Operating system: Windows (Mac OS X/ Linux)
- Hardware: Min. 1,8 GHz Atom CPU, 4 GB RAM
- POS Hardware: Java POS Standard



Further Details:

- ✓ Receipt Printer: Star, Epson, IBM,
- Customer Display: Star, Epson, LCD
- Scanner: all current types
- ✓ Cash Drawer: controlled via printer
- Plug-Ins: possible for all further devices



What countries and languages does SAP Customer Checkout support



Country and Language versions

SAP Customer Checkout is available in various languages and countries.

Country Versions

- Currently available for Germany, Switzerland and Austria (DACH)
- As a partner or customer you are free to evaluate the software and if it meets all functional and legal requirements of another country

Languages

 The UI is available in the following languages: English, German, Dutch, French, Italian, Japanese, Polish, Portuguese (Brazil), Spanish





Thank you

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