



## 4MOST NEWSLETTER - MARCH 2021

It's been more than one year now since COVID-19 has struck with its full impact. All sections of our society – including businesses and employers – must play a role if we are to stop the spread of this disease. More than ever, it's on companies to protect the health of their employees while safeguarding business.

**What's in store for you in this month's newsletter:**

1. The Co-Existence of Challenge and Opportunity for Businesses
2. What is ERP?
3. Why Principles Are Becoming Essential to Profit
4. 4most's Client Care Centre, Custom Development and Hosting.



## The Co-Existence of Challenge and Opportunity for Businesses

Dealing with the COVID-19 pandemic has been, above all, about people. From all the people working in the healthcare sector, who have willingly put themselves in harm's way, to the people who have kept essential services running, we owe them all a tremendous thanks – today more than ever.

Additionally, the pandemic has hit companies, forcing them to respond to, cope with, and look beyond the crisis. Together with our customers and partners, we can shape the next normal.

*By Thomas Saueressig. Courtesy of SAP News Center.*

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## What is ERP?

ERP stands for enterprise resource planning, but what does ERP mean? The simplest way to define ERP is to think about all the core processes needed to run a company: finance, manufacturing, HR, supply chain, services, procurement, and others. At its most basic level, ERP integrates these processes into a single system.

Yet modern ERP systems are anything but basic. They use the latest technologies – such as machine learning and artificial intelligence (AI) – to provide intelligence, visibility, and efficiency across every aspect of a business.

*Courtesy of SAP Insights.*

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## Why Principles Are Becoming Essential to Profit

Way back in 2016, the SAP Institute for Digital Government (SIDG) collaborated with the Australian National University (ANU) on the topic of "The Digital Nudge in Social Security Administration." Our research looked at how digital technologies can be applied to behavioral science theory to improve social outcomes through nudging via digital channels. It's fair to say that at the time we were ahead of the market, but times change – and certainly, times have changed markedly as a result of COVID-19! It's therefore worth revisiting this landmark research and considering how digital technologies might enable governments around the world to nudge citizens towards cooperation and coordinated action in containing COVID-19.

*By David Jonker and Cindy Waxer. Courtesy of SAP Insights.*

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## Client Care Centre

Dedicated to ensuring the continued care of our clients, 4most boasts an in-house Client Care Centre. Our experienced and certified business and technical consultants provide assistance and technical support services with the goal of helping the user solve specific problems with their technology or software solutions. We provide more than one way to log a Service Call to ensure you receive the best service in the shortest possible time.

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## Custom Development

4most offers a wide range of Custom Development Services. We aim to optimally tailor and increase the business value of your SAP ERP solution. We are able to achieve this by using the latest software development platforms and tools, complemented by standardised project management techniques and software engineering practices. We have outstanding experience in custom database development, desktop and distributed application design, system integration and business automation tools as well as various custom software components and web-project programming.

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## Hosting with 4most

We offer the option of hosting your SAP Business One Solution in our Data Centre. This means that essentially your software solution would be hosted off premise and accessed through a public or private internet connection. In addition, we right size the infrastructure for the real business requirements, while aligning with existing data centre standards in terms of infrastructure, tools, operational processes and existing skillsets. It's all about achieving a standardisation of IT principles.

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4most Systems provides world-class, individually tailored and innovative business solutions for small, medium and large enterprises across industries and sectors. Established as an SAP Partner in 2004, we deliver ERP solutions utilising SAP Business One at the core. With offices in South Africa, Botswana and Namibia as well as a growing economic footprint in the DRC, Kenya, Zambia, Malawi and Tanzania, the company has a strong base, being the first and only partner to establish all-round SAP competency, offering over 30 years of experience and skills.

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