



## 4MOST NEWSLETTER - MAY 2021

As we approach the 2nd half of the year, the health and safety of the workforce should be management's top priority as it considers how to bring operations back to some semblance of normal. This is, of course, a moral, ethical and legal concern for all companies. And from a business perspective, safeguarding employees' well-being is paramount because no plan to resume normal operations can succeed without them.

Please be ensured that we at 4most will keep supporting you and your business.

### **What's in store for you in this month's newsletter:**

1. Why Principles Are Becoming Essential to Profit
2. Diversity in the Workplace: A Strategic Guide to diversity and inclusion best practices
3. How AI Can Help Companies Create a Diverse Workforce (and Why It's Not a Magic Bullet)
4. 4most's Client Care Centre, Custom Development and Hosting



## Diversity in the Workplace: A Strategic Guide to Diversity and Inclusion Best Practices

For years, companies have made public declarations against racism, bias, and gender inequity. After recent widespread global protests against racial injustice and inequality, employees and customers are prompting companies not just to have more conversations about diversity, equity, and inclusion (DEI), but to make promises and deliver results.

*Courtesy of SAP Insights*

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## How AI Can Help Companies Create a Diverse Workforce (and Why It's Not a Magic Bullet)

When companies lay the proper groundwork, artificial intelligence can help to make hiring and talent development more inclusive. But it's not a magic bullet. Analysts and entry-level associates account for more than 70% of the people that Goldman Sachs hires in a given year. So in 2019, when the New York-based investment bank set new diversity goals, it sent a firm-wide email announcing new targets for hiring women, Black, and Latinx professionals for these positions in the Americas and the United Kingdom.

*Courtesy of SAP Insights.*

*By Neal Winberg, Kim Lessley, Lauren Bidwell*

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## Client Care Centre

Dedicated to ensuring the continued care of our clients, 4most boasts an in-house Client Care Centre. Our experienced and certified business and technical consultants provide assistance and technical support services with the goal of helping the user solve specific problems with their technology or software solutions. We provide more than one way to log a Service Call to ensure you receive the best service in the shortest possible time.

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## Custom Development

4most offers a wide range of Custom Development Services. We aim to optimally tailor and increase the business value of your SAP ERP solution. We are able to achieve this by using the latest software development platforms and tools, complemented by standardised project management techniques and software engineering practices. We have outstanding experience in custom database development, desktop and distributed application design, system integration and business automation tools as well as various custom software components and web-project programming.

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## Hosting with 4most

We offer the option of hosting your SAP Business One Solution in our Data Centre. This means that essentially your software solution would be hosted off premise and accessed through a public or private internet connection. In addition, we right size the infrastructure for the real business requirements, while aligning with existing data centre standards in terms of infrastructure, tools, operational processes and existing skillsets. It's all about achieving a standardisation of IT principles.

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4most Systems provides world-class, individually tailored and innovative business solutions for small, medium and large enterprises across industries and sectors. Established as an SAP Partner in 2004, we deliver ERP solutions utilising SAP Business One at the core. With offices in South Africa, Botswana and Namibia as well as a growing economic footprint in the DRC, Kenya, Zambia, Malawi and Tanzania, the company has a strong base, being the first and only partner to establish all-round SAP competency, offering over 30 years of experience and skills.

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