



4MOST NEWSLETTER - JUNE 2021

Dear Business Partners,

As South Africa adapts to the disruption of the 3rd wave of the COVID-19 pandemic, we at 4most have decided to put measures in place to protect our team while considering the impact of service delivery to our customers. Due to the Coronavirus escalation, we have implemented our Business Continuity Plan, which activates our remote workforce plan, focusing on all our resources be 100% operational from home.

As of Wednesday 23 June, we have been working remotely. Selected management team members have been named Business Continuity Plan leaders who will regularly monitor the situation around the virus and the operations of our team, while our entire management team have put measures in place to ensure that our staff is online and available to help you, our customers.

Our team is fully equipped with our business tools, including access to SAP, our customers, emails, cell phones, softphone (via 3CX) and Skype to ensure continued communication and support to our customers. We have spoken with all our suppliers in an effort to understand their continuity plan in order to best manage the delivery of service to you. Although there is no immediate concern that service will be delayed to you, we will ensure that we maintain clear communication with you.

Our Support Desk for SAP and the Data Centre is fully operational 24x7.

You can direct your requests to support@4most.co.za or +27 (0)12 345 2505.

In addition, the urgent after hours support lines will be operational during this period;

Urgent After-Hours SAP Support: +27 (0)72 271 9898

Urgent After-Hours IT Support: +27 (0)72 281 1920 (For 4most's Hosted Clients)

We are committed to supporting you and your business during this challenging time.

You are welcome to contact us if you have any questions or any additional requirements during this time.

What's in store for you in this month's newsletter:

1. Debunking seven common myths about Cloud
2. Overcoming Pandemic fatigue: How to reenergize organizations for the long run
3. SAP Business One - Tip of the Week

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Debunking seven common myths about Cloud

Common misconceptions about cloud are holding companies back from capturing the full benefits available.

- Myth #1: The main value of cloud business cases is IT cost
- Myth #2: Cloud computing costs more than in-house computing.
- Myth #3: The security I can set up and control in my own data centers is superior to the security on cloud.
- Myth #4: There is greater latency among applications running on cloud providers' networks than there is on in-house networks.
- Myth #5: Moving to cloud eliminates the need for an infrastructure organization.
- Myth #6: The most effective way to transition to cloud is to focus either on applications or on entire data centers.
- Myth #7: To move to cloud, you must either lift and shift applications as they are today or refactor them entirely.



By Mark Gu, Rich Isenberg, Leandro Santos, and Isabelle Tamburro.
Courtesy Mckinsey.com

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Overcoming pandemic fatigue: How to reenergize organizations for the long run

Leaders must actively manage the energy of their workforces, cultivate the quality of employee relationships, and demonstrate a capacity for resilience to recharge their organizations during crises.

Pandemic fatigue: it's plaguing organizations and employees right now. In 2020, we've endured a global pandemic, a massive economic crisis, and widespread social unrest. Layer on top of that forces that are fundamentally reshaping societies—technological innovation, business-model disruption, societal inequality, and workforce automation—and it's clear that an epidemic of stress has been building, with the COVID-19 crisis as the tipping point.

When you ask people how they are doing and get beyond the perfunctory answers of "I'm fine" or "I'm managing through it," a deeper level of challenges emerges: "I'm anxious, overwhelmed, and lonely," "I'm completely burned out," "I've lost my sense of optimism," "I'm not sure how much longer I can keep going like this." These experiences go beyond anecdotes: 75 percent of employees in the United States¹ and close to a third in the Asia-Pacific region² report symptoms of burnout. European nations are reporting increasing levels of pandemic fatigue in their populations.

By Aaron de Smet, Laura Tegelberg, Rob Theunissen and Tiffany Vogel.
Courtesy of Mckinsey.com.

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The logo for SAP Business One, with 'SAP' in white and 'Business One' in yellow and white.

The Tip of The Week

Check the Check Balance in One Click

By Ari Shapira. Chief Product Owner SAP

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4most Systems provides world-class, individually tailored and innovative business solutions for small, medium and large enterprises across industries and sectors. Established as an SAP Partner in 2004, we deliver ERP solutions utilising SAP Business One at the core. With offices in South Africa, Botswana and Namibia as well as a growing economic footprint in the DRC, Kenya, Zambia, Malawi and Tanzania, the company has a strong base, being the first and only partner to establish all-round SAP competency, offering over 30 years of experience and skills.

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