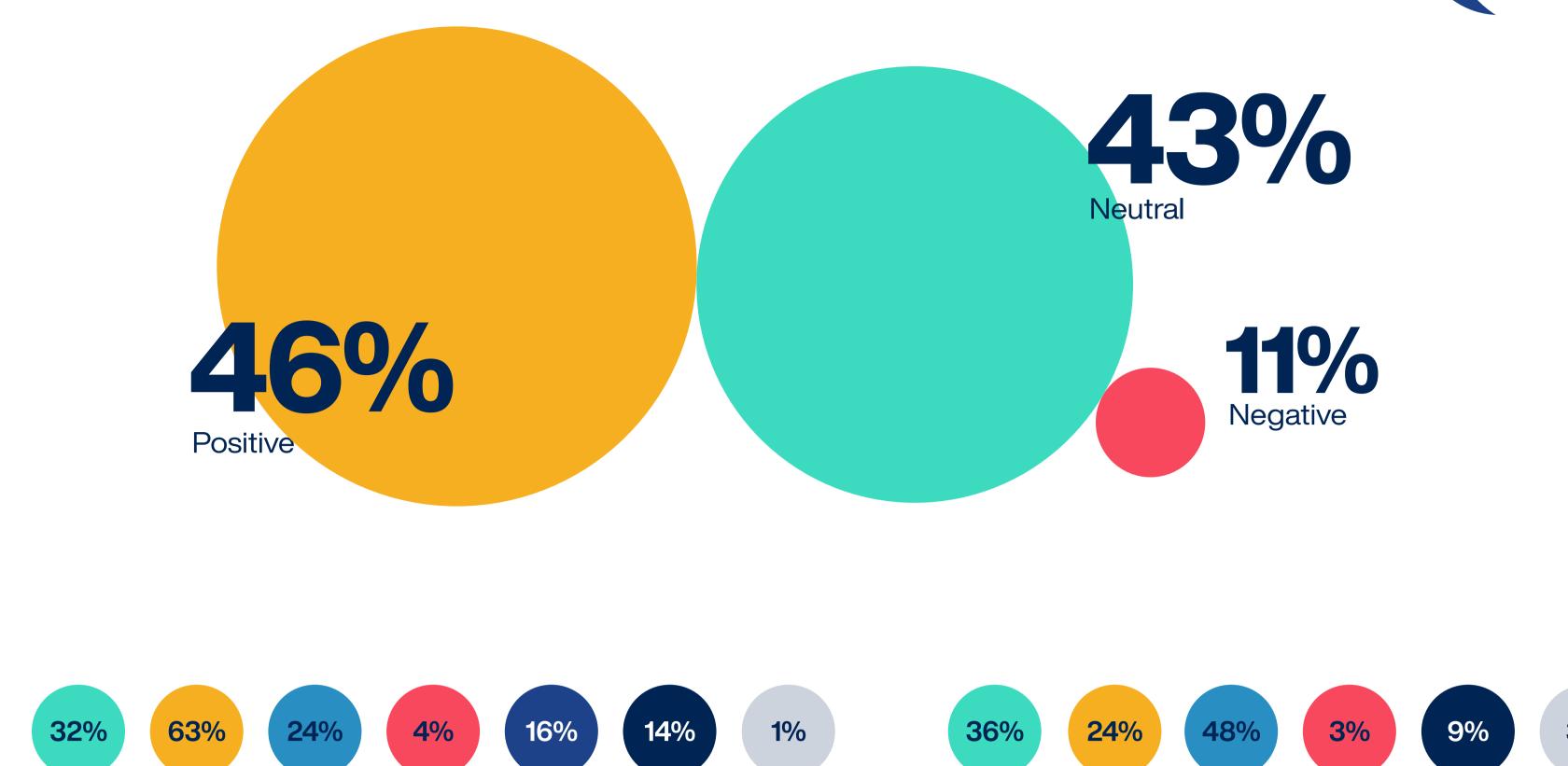


What drives consumers?

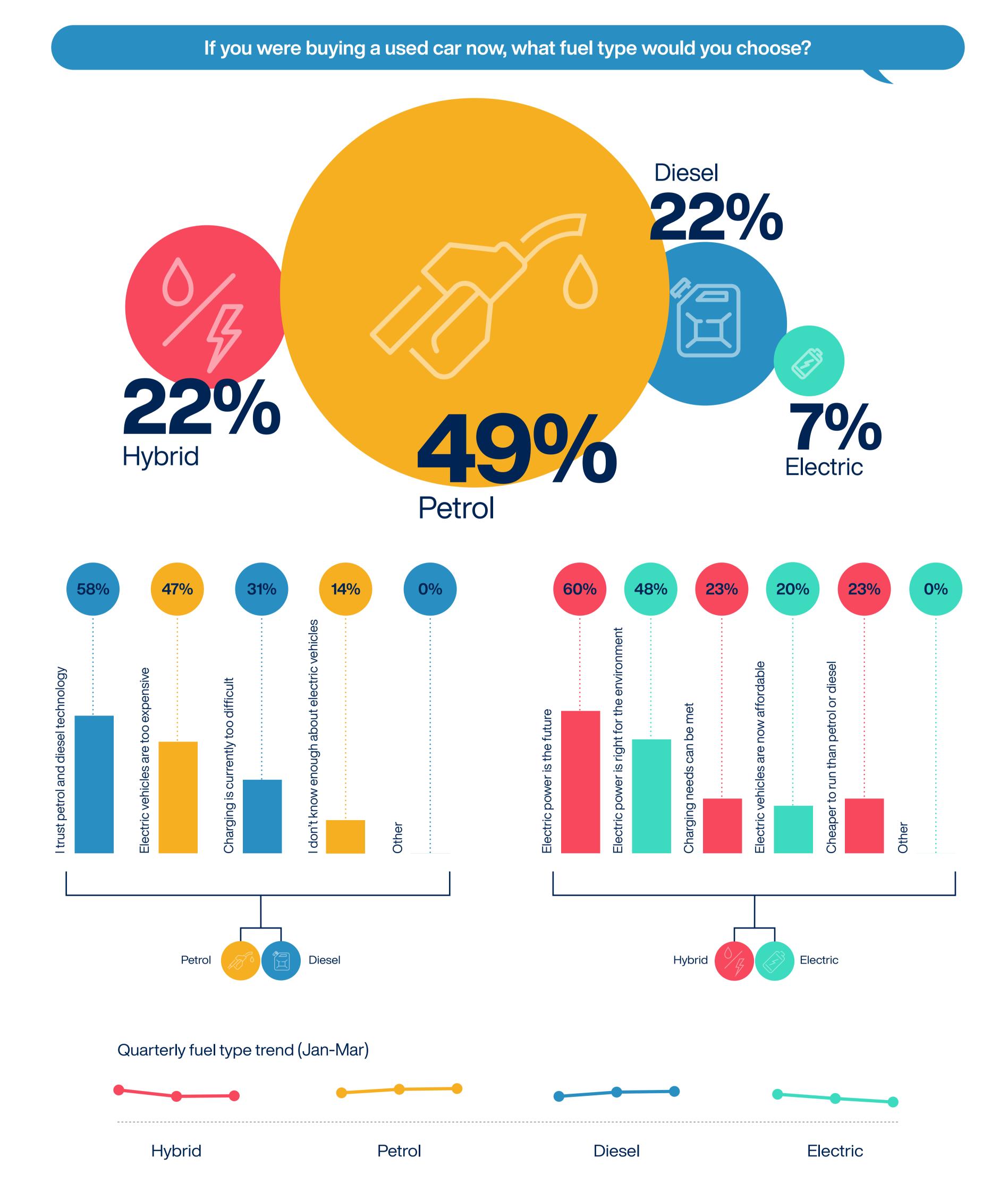






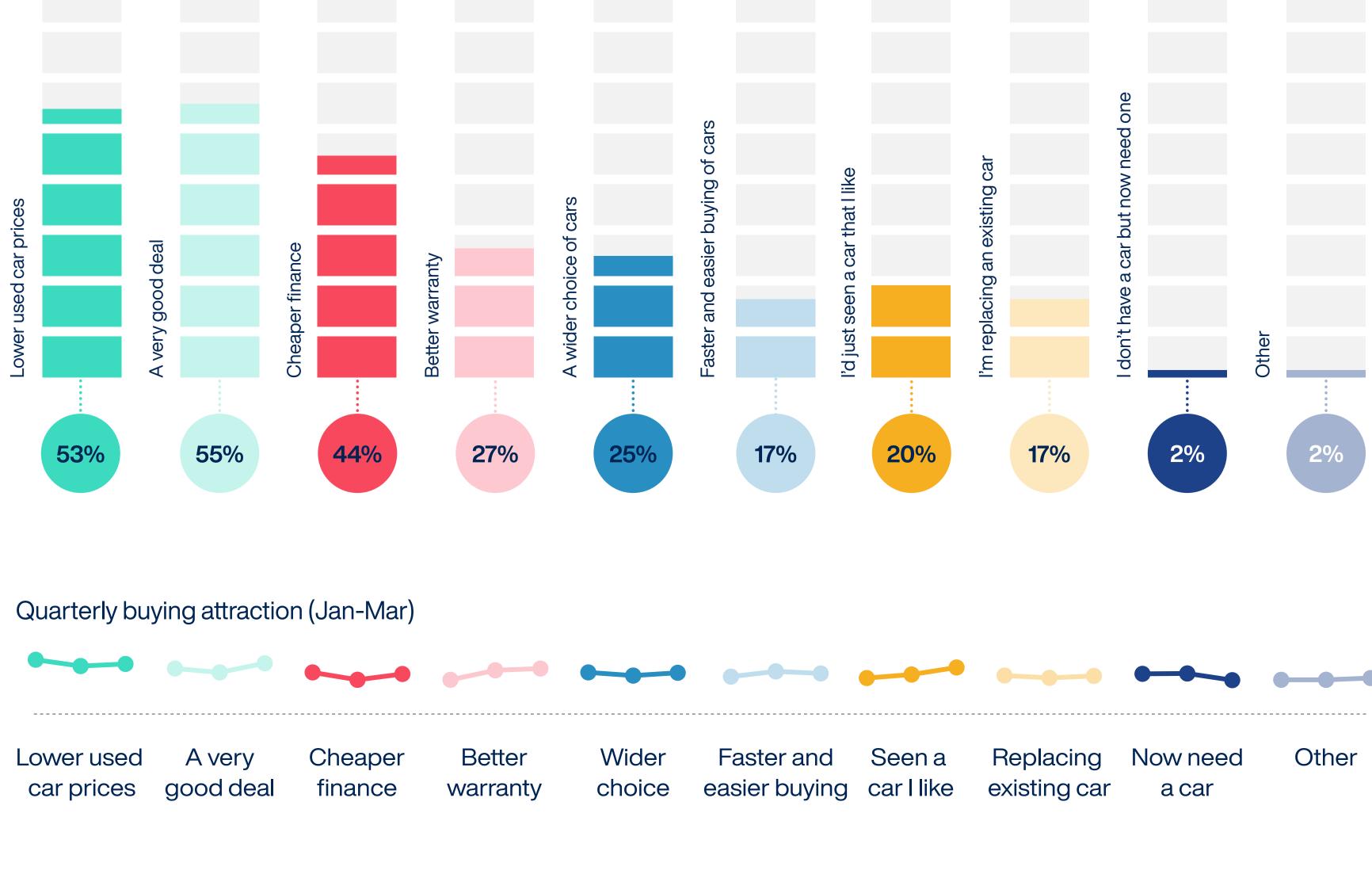


Question 2



Question 3

What might attract you to buying a used car this month?



Which of these factors would influence your choice of car?



19%

Personal contract

purchase (PCP)

Prices would have to fall much further before I considered buying a car

Car prices are much less important to me than monthly payments

I'm happy with the car that I have

8%

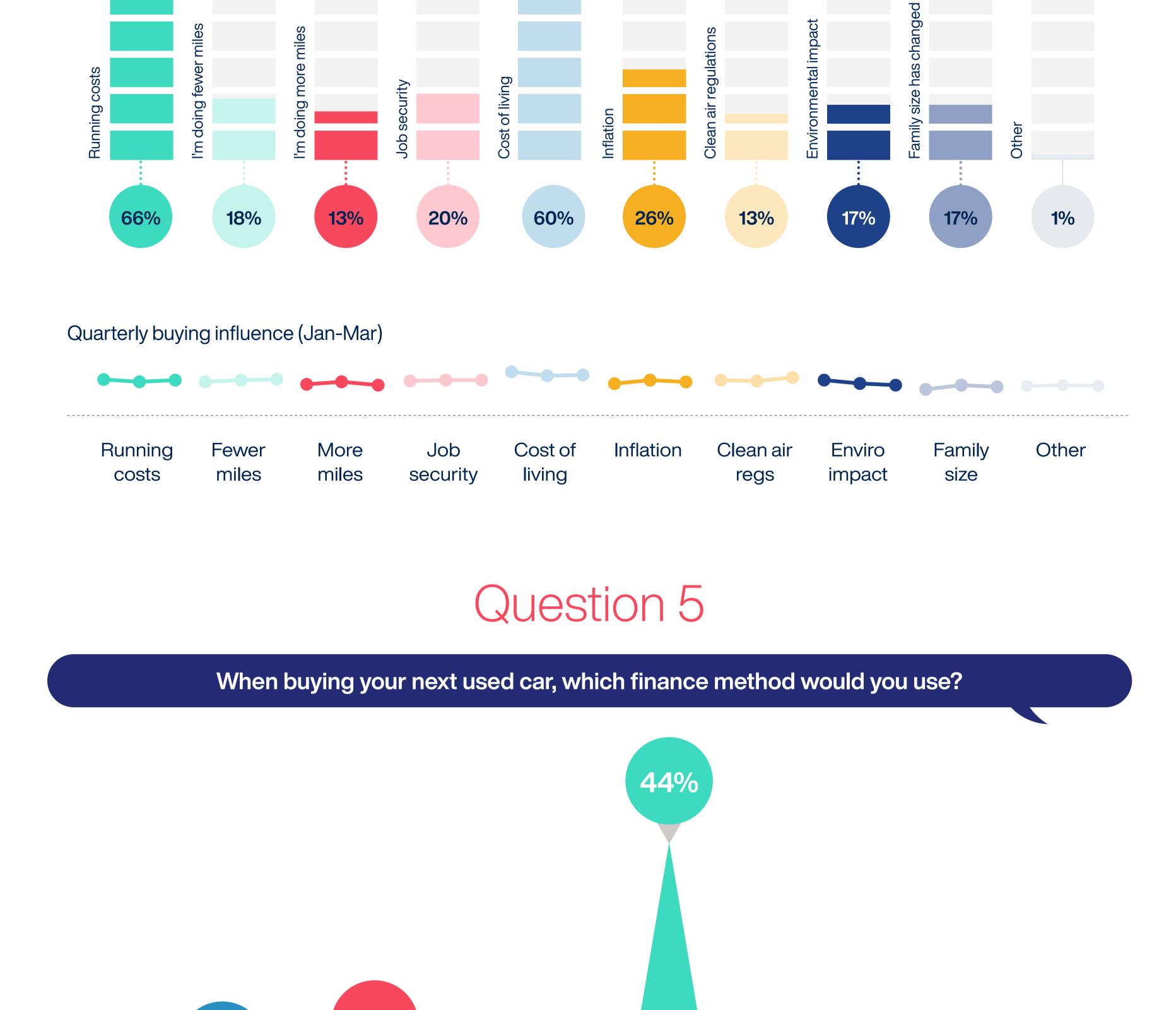
Personal

Contract Hire

17%

Hire purchase

(HP)



10%

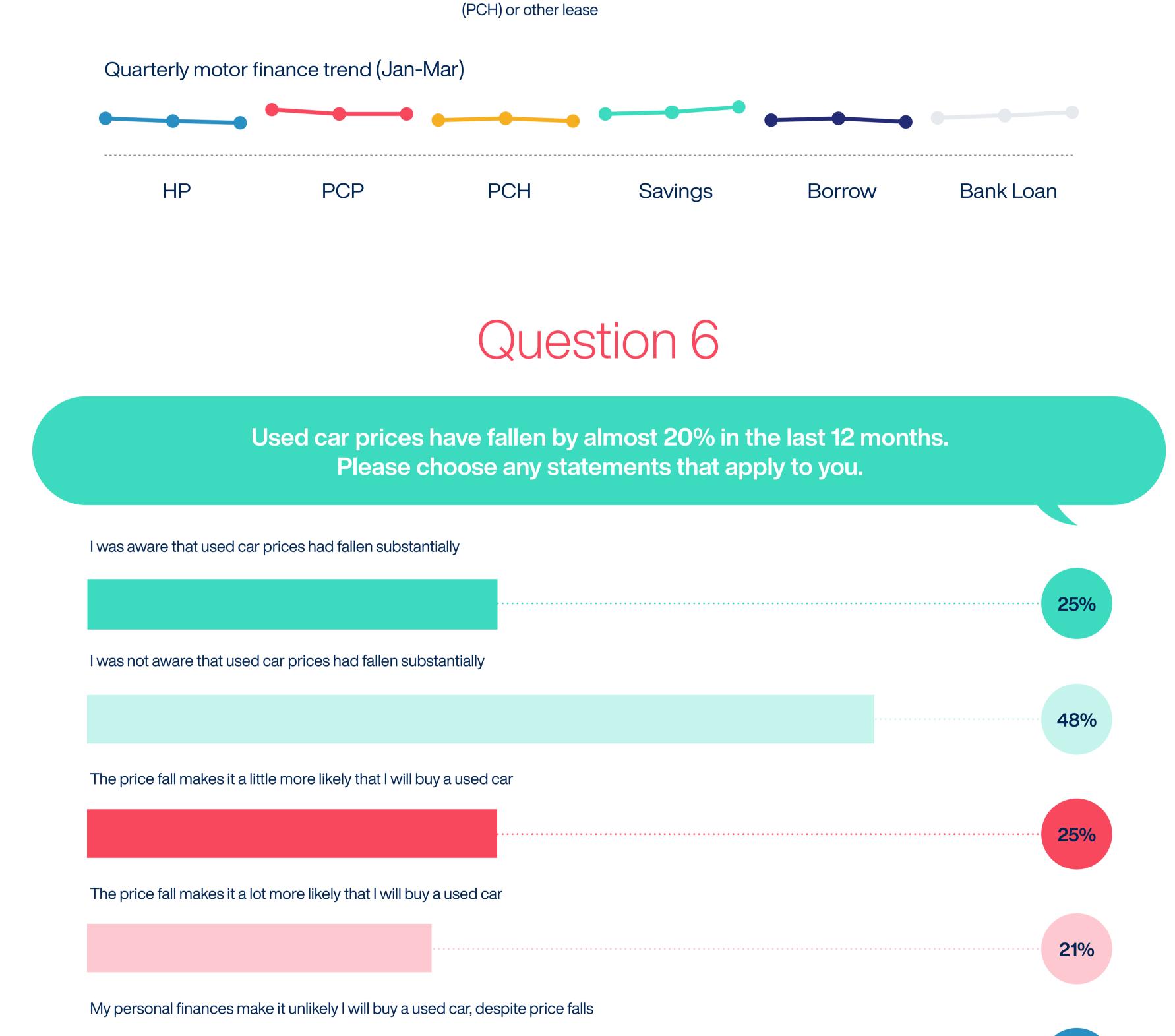
Bank loan

2%

Borrow from

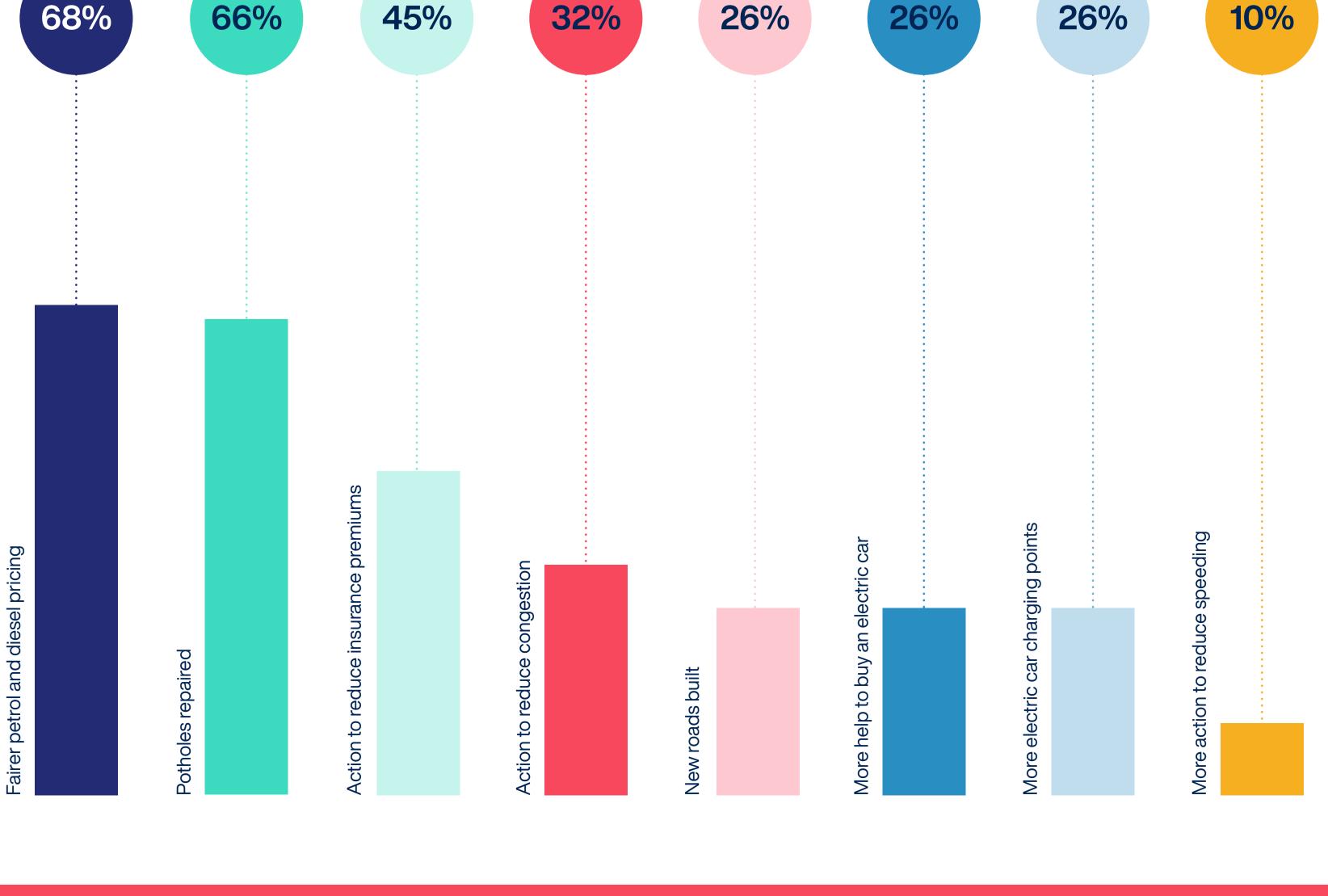
friend or relative

From savings



Question 7 There will be a general election in 2024 or early 2025. Whoever wins, as a motorist,

what do you think the next government should prioritise? (choose any three)



7%

5%

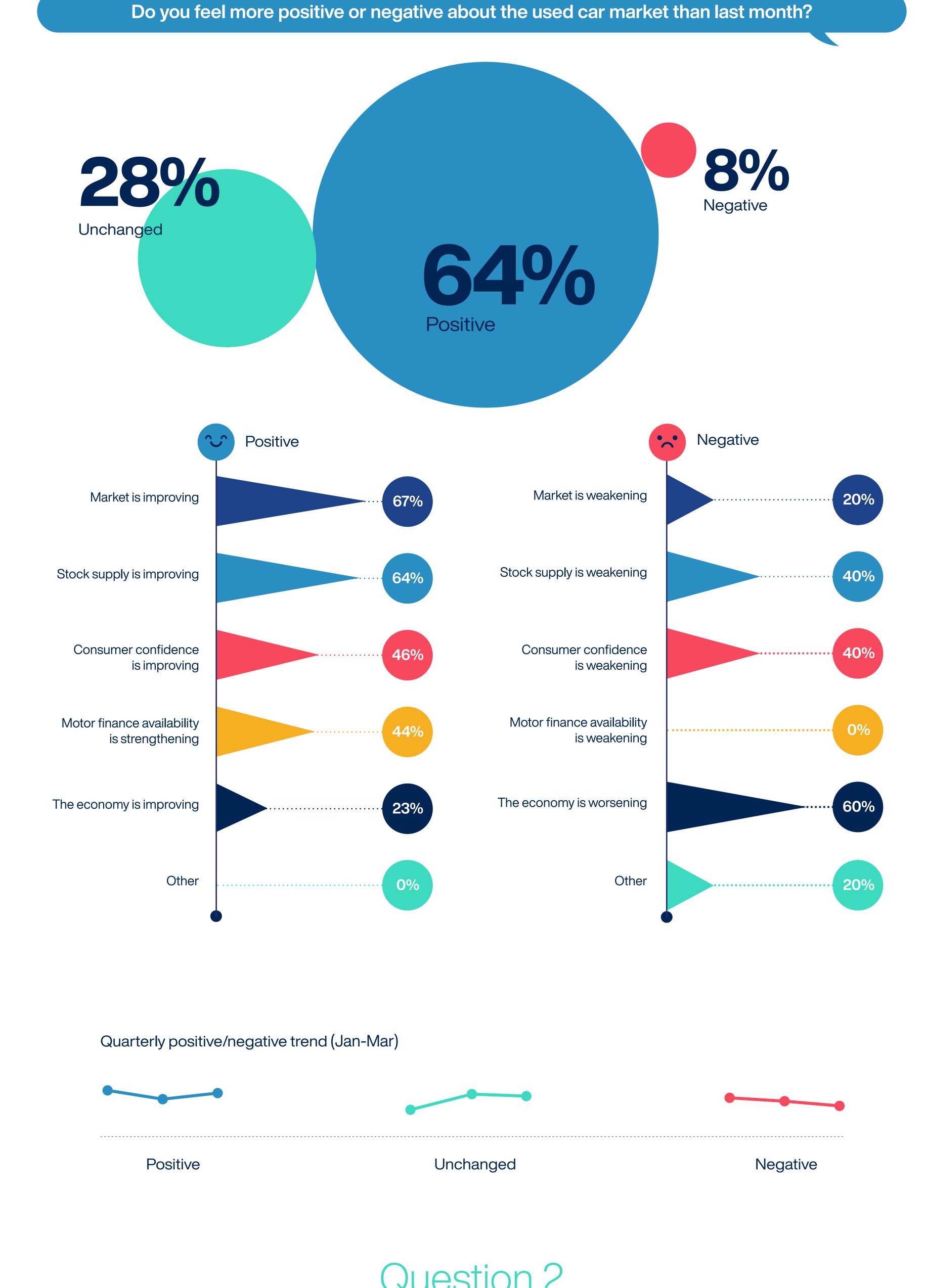
7%



What drives dealers?

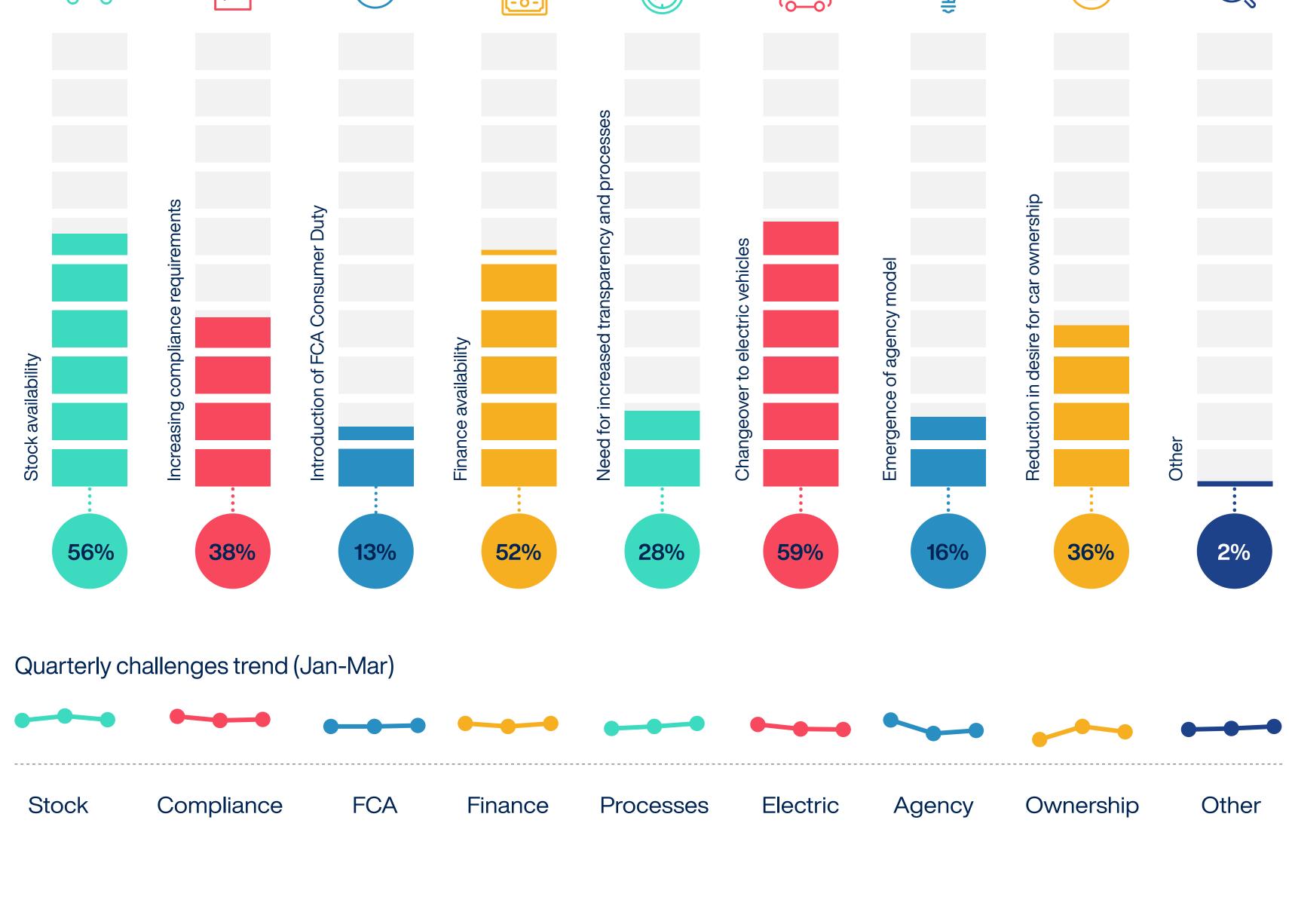


Question 1



What do you see as the biggest challenge(s) for your future retailing of used cars (choose any three)?





16% 28% 18%

56%

Our EV inventory is steady

We are stocking more EVs

EV values are too volatile

EV pricing is too volatile

10%

15%

39%

Question 3

What is your current experience of stock supply (choose any of the following)?

18%

16%

15%

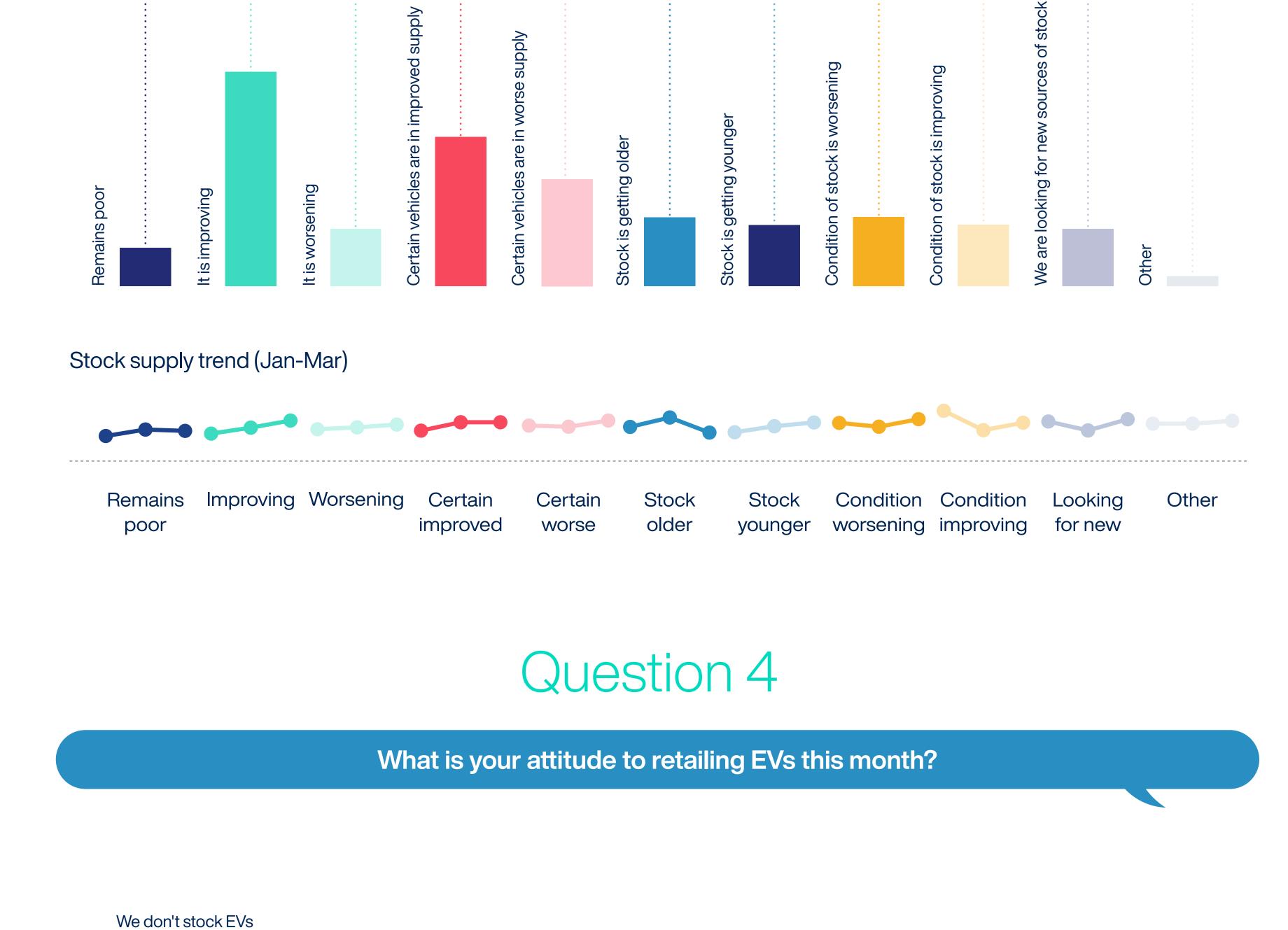
2%

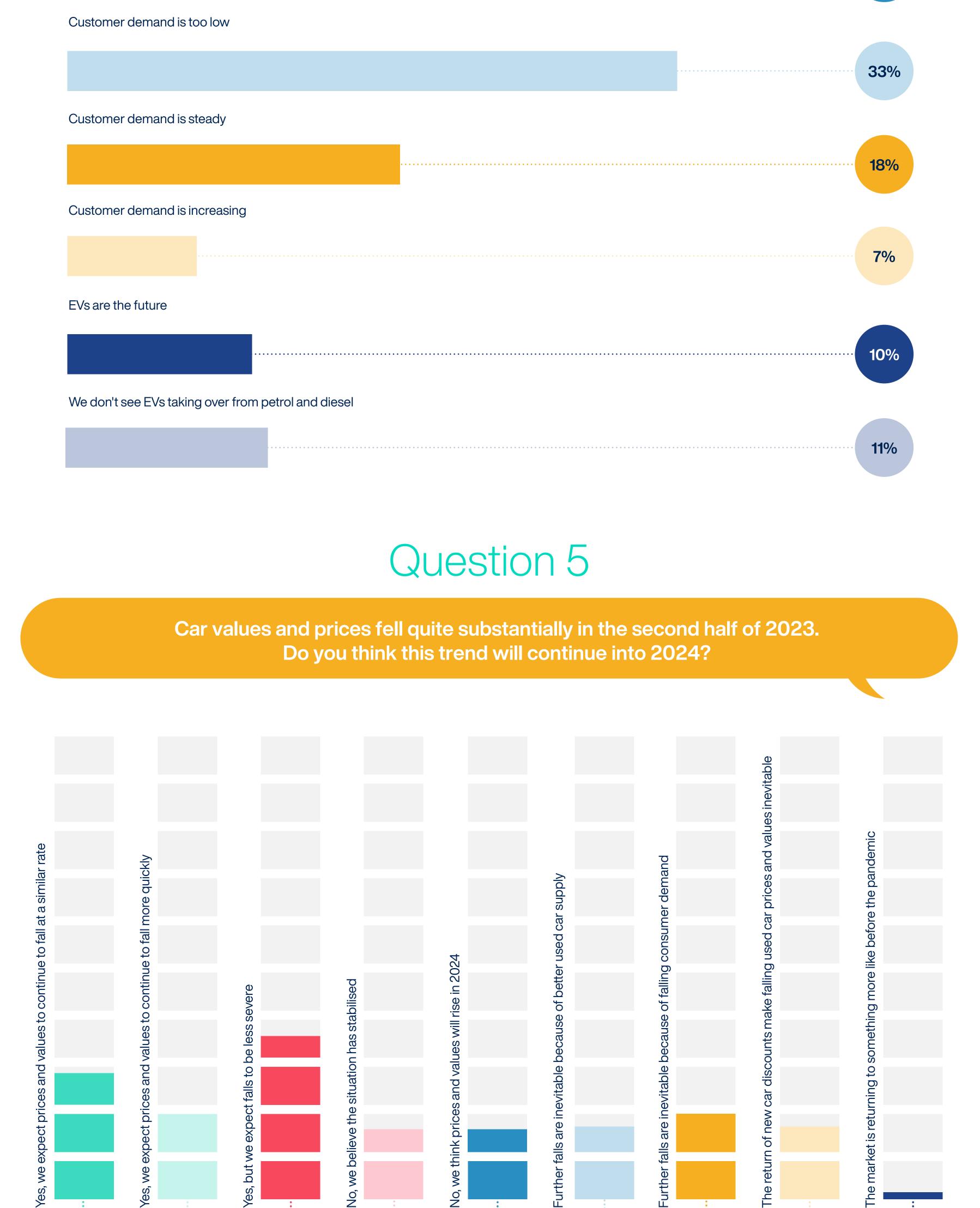
33%

25%

28%

16%





Do you believe your staff are knowledgeable about selling EVs?

Question 6

16%

7%

5%

No, we believe the situation has stabilised

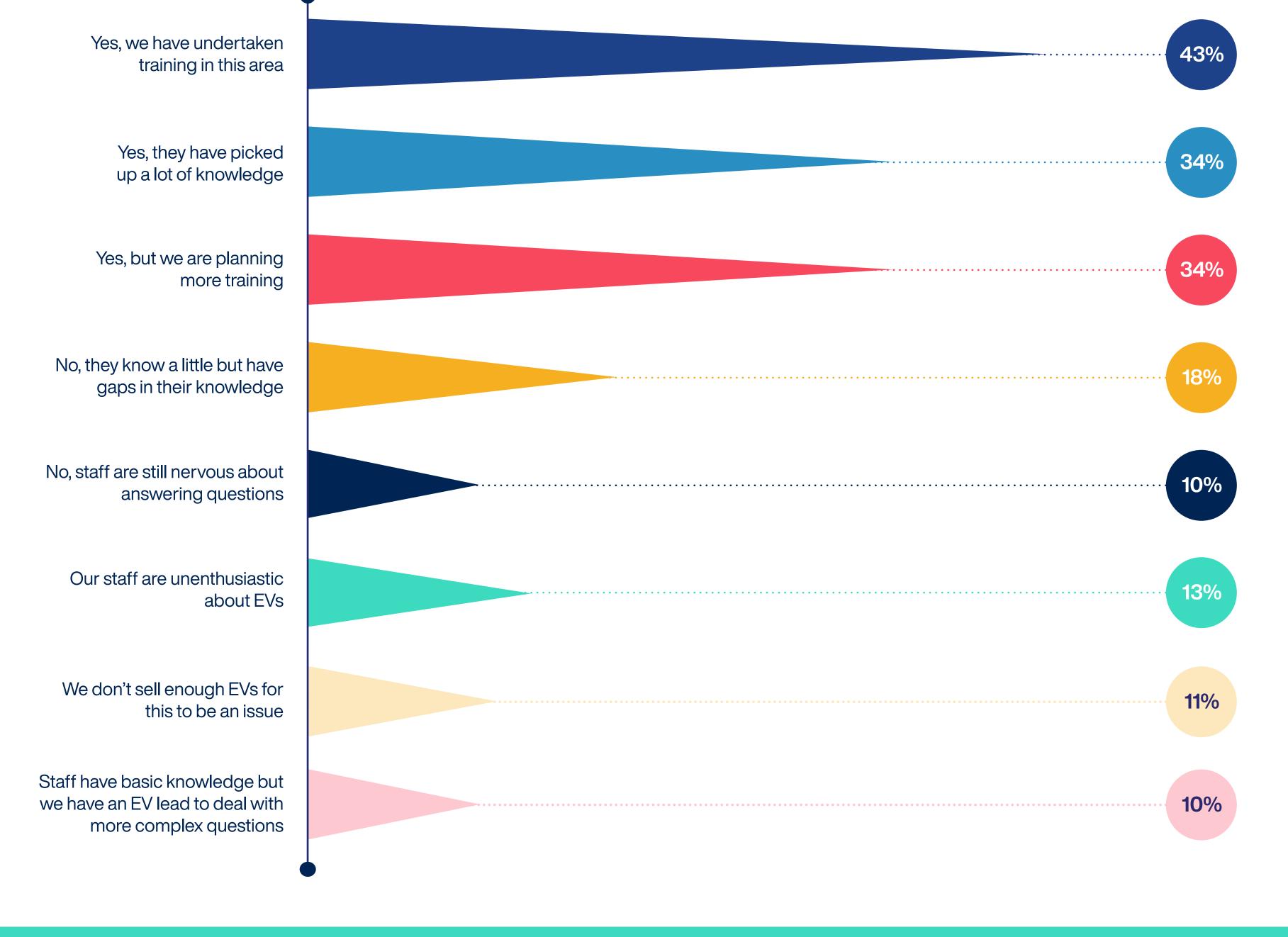
16%

Yes, but we expect falls to be less severe

36%

20%

28%



8%

2%