

Reports - Directors at Large

Software Managers Report – 2022 (Lyle Evans)

The software managed by the Club and the member(s) responsible are:

- **CourtReserve – managed by Lyle Evans and Gary Robbins**
 - CourtReserve is used as our member management and play session booking system.
 - On June 1/22 CourtReserve base fees increased from \$US25 to \$US35 per month plus add on fees.
- **Pickleball Brackets (PBB) – managed by Lyle Evans and Harvey Hall**
 - Pickleball Brackets uses a performance-based algorithm to calculate members ratings based on their performance in Brackets play sessions. PBB is used on the Club's Thursday ladder play session and for all novice players. Novice players are restricted to the novice court until they achieve at least a 3.0 rating in PBB at which time their rating is updated, and they are then moved to more competitive courts.
- **Pickleball Canada National System (PCNS) – managed by Lyle Evans**
 - The PCNS system is where our members purchase/renew their memberships with Pickleball Canada and Pickleball BC. Both of these memberships are mandatory to be members of the Club. Club Memberships cannot be purchased on this Site but members are redirected to the Club website to purchase Club Memberships.
- **Site123 (Club website – nanaimopickleball.org) – managed by Wayne Overton and Lyle Evans**
 - Site123 is the organization the Club uses to manage and update our website. A lot of information can be found here including news, court bookings, bylaws, minutes, and a whole lot more.
- **Cognito Forms – managed by Lyle Evans**
 - The club uses Cognito forms on occasion to create forms for event registration and tournaments.

Correspondence Report: (Susan Morgan)

The club website is an easy way for members as well as the public to contact the club if they have any questions. The executive regularly monitors the email account and queries are forwarded to a specific director to follow up and reply. Inquiries are usually answered the same day they are received.

Court Director: (Gary Robbins)

The year started out slowly as club membership was way down and pickleball players started climbing out from under the cloud of COVID. We started the year with our standard M, W & [Saturday](#) sessions. These provide 6.5 hours of organized session play, 61 playing spots and 396.5 hours a week of organized play for a club of about 130 at the time. The type of play offered was all round robin/open play. A little later in the year the club decided to require that Novice members play all their sessions through Pickleball Brackets. This was to provide the executive with an objective measure with which to move Novice members to the Intermediate rating. The M & W sessions were changed to provide one court of five spaces for Novices and three courts for intermediate plus members. The [Saturday](#) session provided one court of six spots for Novice members. This established 16 dedicated spots and 104 playing hours for Novice members which made up about 15% of the club membership. Later, the [Saturday](#) session opened another court for Novice players to add another 6 spots. This brought the dedicated spots for Novice members to 22 which was roughly the number of Novice members that we had in the club at the time. The three sessions provided 145 playing hours a week to the Novice members. The Fall brought the reintroduction of your [Thursday](#) Pickleball Brackets sessions for 3.0+ members. Registration for this session started off a little slow but has established a steady interest among the membership. This session continues to provide 47.5 hours of organized PB play for 3.0+ members who wish to work towards a higher rating. The Fall brought unprecedented demand for indoor play as the membership grew, members became more confident with the community's and the club's ability to control the spread of COVID. We have added a [Tuesday](#) session, an additional session on Thursdays, a [Friday](#) evening session, 6:00 pm to 8:00 pm and an additional gym on Saturdays, 11:30-1:30. This will provide the membership with 9 sessions and 19.5 hours of court time in seven days for the thirteen weeks from Jan. 13 to Mar. 31, with more sessions being added weekly to meet demand. Watch your club calendar and Court Reserve for the details of the specialty and tailored sessions.

- All sessions except [Thursday](#) 3.0+ PB session, continue to show waitlists;
- Novice and Advanced members are registering in far greater numbers than their proportion of the membership;
- Requested space availability from OW;
- Requested school gym availability from SD 68;
- Will look at 'one-off' sessions for Novice and Advanced members;
- Harvey has volunteered himself and Barb to coordinate these one-off sessions;

Complete details are available on the club website Home Page, Calendar and on The CourtReserve session list. The [Friday](#) sessions, coordinated by Patty Tougas will start on Jan. 13 and the [Saturday](#) sessions, coordinated by John Emmons will start on Jan. 14. The [Saturday](#) sessions will offer league play for men's' & ladies 3.0/3.5 in two successive five week segments. All sessions will be open for registration one week prior to the first session.

Independent Sessions (John Emmons)

Our club has been actively seeking to get as many sessions as possible at Oliver Woods. Through a lot of hard work, we have secured a number of "one-off sessions". With these sessions we have had the opportunity to have training sessions with novice and intermediate players, league play for a number of skill levels, 90-minute tournaments for men, women and mixes genders, and some Friday morning sessions for general players. There is a lot of demand for more opportunities to play at Oliver Woods over the winter, and we will continue to seek opportunities to book these events and promote them within the club.

City Liaison/NPC Facility (Wayne Overton)

Since being elected as a Director at Large at our last AGM, it has been my privilege to work with such a talented and committed team that comprises your executive membership. I have been working with the City Liaison group which consists Lyle Evans, Dave Eaton and myself. We had a productive meeting with the Nanaimo City team earlier in the year, but ultimately recognized that it made sense to stand down until the recent municipal elections were completed. Now we are preparing to again work with the City team who will have new marching orders from there newly elected leadership. We will do our best to promote Pickleball in Nanaimo and to gain additional facilities to support our rapidly growing sport. A few months back I had accepted the role of secretary, which was made vacant by the stepping away of John Davis. Big shoes to fill for sure but nevertheless, it is my intention to step up and fulfill that role as well.

Youth Pickleball Program (Harvey Hall)

In Spring of 2022 Deb Marshall and Harvey Hall initiated a Nanaimo Pickleball Youth Program with the assistance of a \$500.00 grant from BC Pickleball for the purchase of a class set of paddles and from a matching grant from Nanaimo Pickleball Club for balls and materials.

During the spring (working under some Covid restrictions in the schools) we taught approximately 65 students in 2 schools and 3 Physical Education classes. Also during a SD68 Professional Development Day we invited all students to a 1/2 day Intro to Pickleball session with some success.

We are now scheduled to teach 4 sessions at Aspengrove in Jan. 2023

The other venture is on [Feb 6, 2023](#) at a SD68 Professional Development Day we will be spending 3 hours Teaching the PE Teachers.

New Member Liaison/Director (Cecil Baldry-White)

In 2022 the Club introduced a new director position to act as an ambassador for new members joining our club. The New Member Liaison Director (NMLD). I had the privilege of filling this position and enjoyed meeting and assisting a variety of new members. The process we follow with this position is: - When a new member signs up through our website our club Treasurer, Lyle Evans, reviews the application and conditionally accepts the new member as they work through the process of signing up with Pickleball Canada (PC) and Pickleball BC (PBBC) and paying the nominal fee for both organizations.

- Lyle then notifies the NMLD who in turn makes a welcome call to the new member. These calls are well received with lots of positive feedback which reflects well on our club.

- The NMLD then assists (if necessary) the new member to complete the registration process and understand the CourtReserve booking app.

- Following the welcome call, the NMLD follows up with a second letter which provides additional detail on what steps new players must take to prepare for playing in regular indoor sessions at Oliver Woods Recreational Centre. New players to the game must take an introductory session or private lessons before being eligible to play in scheduled sessions but experienced players may reserve play on CourtReserve right away.

- In the follow-up letter the NMLD also introduces new members to a variety of outdoor and indoor playing options in our region and then introduces them to the club's Pickleball Tutor Ball Machine that is available for rent at \$10/day. As mentioned, the feedback from these welcome calls and extra level of support has been overwhelmingly positive and appreciated so I feel this is a wonderful touch that differentiates our club and makes new members feel extra welcome.

New Member Orientation (Caron Usher)

Nanaimo Pickleball offers an orientation to pickleball every few months in the summer when the weather permits, in 2022 the club put 17 new players through with 20 on a wait list. This orientation teaches them the basics and gives some insight to the rules and how the game is played. When a new player contacts the club, they are informed there are a few things to do before becoming a member. All new players go through this orientation or lessons through another venue or instructor. The club will give them information on local coaches that are offering private and group lessons. During their orientation, they are also given information on how to sign up for Pickleball Canada/British Columbia and how to join the Nanaimo Pickleball club and the benefits of joining, once they are ready to play. The club is working closely with Oliver Woods for more available days, for indoor orientation sessions in 2023.