

3.2.9 Referring the Death Case to the Medical Certifier (MC)

| Work Flow Step | Record Status |
|----------------|---------------|
| Referral → | In Progress |

Following the personal section certification by a licensed funeral director, the death case can be referred to a medical certifier to enter the Cause of Death information and complete medical certification. Death cases can be referred using the EDRS secure messaging system, as long as both parties are EDRS users. From the Certification of Death screen, select the **Messages** tab.

Selecting the **Address Book** button provides a list of EDRS users with a series of filter options at the top. Select the appropriate **County** and **User Type** option to find the desired EDRS user. When you find the person you are looking for, click on their name and it will populate the **To:** field of the message.

Enter a brief, descriptive **Subject**. Select **Referral** as the **Message Type** from the drop-down list and include an informational **Message**. Finally, select **Send Message** to refer the case to the medical certifier.

Once the referral is sent, the record status remains In Progress and the Work Flow Step remains in Data Entry. The Certificate of Death screen will again be displayed and provide confirmation that the “**Message has been successfully sent**”.

