

## JOBCHANGE

This month we celebrated at Jobchange as Walsall re-opened its doors again for face to face appointments and classroom delivery.

Steven the Centre Manager had these words to say:

After all the hard work we had put into making the centre safe for staff and customers after the first lockdown, it was really disappointing to see the centre have to close for everyone's safety, though we continued to work as hard as we could to help customers through other means such as online and through telephone appointments and still helped a lot of people with their CV's, online courses and towards their career goals.

It's awesome to welcome people back to the office so they can see the changes we've made to make staff and the public safe.

The staff have been so pleased too as it's always better to see people in person and we can gauge better when we've helped and made a difference as we can see those smiling faces! Join us in Walsall as we now have classrooms open. Take care, everyone!

Meet the staff at Walsall



Steven Morris  
Centre Manager



Laura Thomson  
Reception/Administrator



Jessica Currie  
Careers Advisor



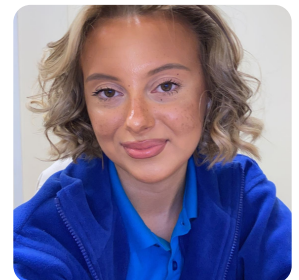
Sam Dytor  
Offsite/IAG Delivery Manager



Rayon Ebanks  
Careers Advisor



Jade Edwards  
Careers Advisor



Ellie Hilton  
Reception/Administrator

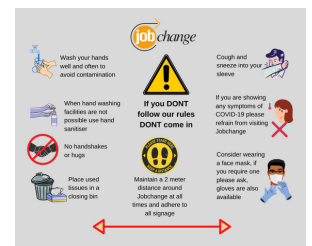
### DID YOU KNOW?

Jobchange have seen over 1300 people this month  
700 have completed training and  
347 have found jobs

### BRAIN TEASER - TEST YOUR KNOWLEDGE

My First is in Claire but not Gary \_\_\_  
My 2nd is in James but not Steven \_\_\_  
My Third is in Jordan but not Pat \_\_\_  
My 4th is in Zoe but not Tim \_\_\_

*Be nice to each other*





## COURSE INFORMATION FOR JUNE



WOLVERHAMPTON  
DUDLEY  
WALSALL

TELFORD

### EVERY WEEK

#### LEVEL 1 H&S IN CONSTRUCTION (CSCS)

##### DATE/ TIMES WEEKLY

DAY 1 MON 8:45AM - 12:30PM

DAY 2 TUES 8:45AM - 12:30PM

DAY 1 THUR 8:45AM - 12:30PM

DAY 2 FRI 8:45AM - 12:30PM

### EVERY WEEK

#### LEVEL 1 H&S IN CONSTRUCTION (CSCS) ONE DAY COURSE EVERY MONDAY OR TUESDAY

##### DATE/ TIMES WEEKLY

DAY 1 MON 9AM - 4:00PM

DAY 1 TUE 9AM - 4:00PM

## NEED TO BOOK A COURSE?

### Booking a course couldn't be easier

- Simply call a branch local to you
- Have the name, contact number, Postcode and DOB ready
- Book a date
- Or call the freephone number 0800 122 3510 or send a message on the website [www.jobchange2007.com](http://www.jobchange2007.com)

## FOOD SAFETY - CLASSROOM & ZOOM PLACES

WOLVERHAMPTON  
WALSALL

DUDLEY

### FOOD SAFETY JUNE

DAY 1 THUR 24TH JUNE 9.15AM - 12.45PM

DAY 2 FRI 25TH JUNE 9.15AM - 12.45PM

### FOOD SAFETY MAY

DAY 1 THUR 17TH JUNE 9:30AM - 2:30PM

DAY 2 FRI 18TH JUNE 9:30AM - 2:30PM



**FREE LEVEL 2 DIPLOMA IN CUSTOMER SERVICE**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
CUSTOMER SERVICE  
THIS COURSE OFFERS CUSTOMER SERVICE PRINCIPLES, CUSTOMER NEEDS AND EXPECTATIONS, BEHAVIOUR AND INTERPERSONAL SKILLS RESPONDING TO PROBLEMS OR COMPLAINTS

Call Sarah at Jobchange today! Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

**FREE MANUAL HANDLING**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
MANUAL HANDLING  
INCLUDED IN THIS COURSE: THE DEFINITION OF MANUAL HANDLING AND THE LIFT STRATEGY TO SAFETY, SAFE LIFTING TECHNIQUES, CORRECTING LIFTING TECHNIQUES, LIFTING WITH MORE THAN ONE PERSON/EXAMPLES OF MANUAL HANDLING

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

Customer Service

Manual Handling

Slan

"Enjoyable and relaxing environment, can have a laugh and learn at the same time.

Friendly staff too"



"Had my CV done by Zoe today at job change she was lovely and very friendly put me at ease, also enrolled me on a First Aid course"

Thank you Helen



## E-LEARNING COURSES

### COSHH

**FREE LEVEL 2 AWARD IN THE PRINCIPLES OF COSHH**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
COSHH - CONTROL OF SUBSTANCES HAZARDOUS TO HEALTH  
THIS COURSE COVERS IDENTIFYING A RANGE OF SUBSTANCES COMMONLY FOUND IN THE WORKPLACE THAT CAN BE HAZARDOUS TO HEALTH, LEGAL REQUIREMENTS RELATING TO COSHH, HARMY AND HEALTH THAT CAN BE CAUSED BY HAZARDOUS SUBSTANCE, UNDERSTANDING OF THE DIFFERENCE BETWEEN ACUTE AND CHRONIC HAZARD AND CONTROLING, IDENTIFY THE DIFFERENT WAYS THAT HAZARDOUS SUBSTANCES CAN BE IDENTIFIED AND UNDERSTANDING THE IMPORTANCE OF GOOD RECORD KEEPING, THE VALUE AND PURPOSE OF CONDUCTING TORMAL AND #FORMAL COSHH ASSESSMENTS AND IMPLEMENTING APPROPRIATE CONTROL MEASURES

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

### Fire Safety

**FREE LEVEL 2 AWARD IN THE PRINCIPLES OF FIRE SAFETY**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
PRINCIPLES OF FIRE SAFETY  
THIS COURSE OFFERS A COMPREHENSIVE GUIDE TO BEST PRACTICE WHEN IT COMES TO FIRE SAFETY. IDEAL FOR MANAGERS, SUPERVISORS, TEAM LEADERS, FIRE MARSHALS AND STAFF WORKING IN ANY AREA WHERE THERE IS A POTENTIAL RISK OF FIRE.

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

### Health & Safety at Work

**FREE LEVEL 2 AWARD IN HEALTH & SAFETY IN THE WORKPLACE**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
HEALTH & SAFETY IN THE WORKPLACE  
NINE EASY-TO-MANAGE TRAINING MODULES INCLUDING ACCIDENTS, SLIPS, TRIPS & FALLS, LEGAL RESPONSIBILITIES, RISK ASSESSMENT, WORKPLACE HEALTH & SAFETY & WEARABLE WORK EQUIPMENT, FIRE, FIRST AID, MANUAL HANDLING, & HAZARDOUS SUBSTANCES (COSHH)

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

Infection Control including COVID

**FREE INFECTION PREVENTION AND CONTROL -COVID 19**  
E-LEARNING  
TOGETHER WE CAN BEAT COVID-19  
INFECTION PREVENTION AND CONTROL -COVID 19  
THIS COURSE COVERS UNDERSTANDING PATHOGENIC MICROORGANISMS AND HOW YOU CAN MANAGE THEM, PROTECT THE VULNERABLE, BE IN THE BEST POSSIBLE POSITION TO APPLY FOR YOUR BUSINESS LICENSE, SAFELY HANDLE WASTE, USE PPE EFFECTIVELY, ADDRESS PERSONAL HYGIENE. NOW INCLUDES UP-TO-DATE INFORMATION ON CORONAVIRUS COVID-19

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

**FREE ASBESTOS AWARENESS TRAINING**  
E-LEARNING  
ALL FROM THE COMFORT OF YOUR OWN HOME  
ASBESTOS AWARENESS  
COVERED IN THIS TRAINING: WHAT ASBESTOS IS, WHERE IT CAN BE FOUND, ASBESTOS-RELATED DEATHS/HEALTH IMPLICATIONS OF ASBESTOS EXPOSURE, WORKING WITH ASBESTOS, PREVENTING ACCIDENTAL ASBESTOS EXPOSURE

Improve your skills, get the job for more information. FREEPHONE on 0800 122 3510

Asbestos Awareness

## JOBCHANGE REVIEWS

Rachelle

"Fantastic course, very helpful and easy to follow"



"sent an email yesterday about getting on the first aid course, got an email back this morning, called the centre made an appointment for a phone call interview at 3.15pm, zoe called me early but I was fine with that happy just to speak to someone who puts you at ease, she explained everything to me was really friendly which helps and I'm just waiting for my login details. lovely service, very quick and friendly."

thank you zoe.  
Thank you Tina

