



Welcome to **Western Educational Services and Training's** "West 1-1 Online" English conversation classes! These terms and conditions ("Terms") govern your use of our courses and services. By registering for our online courses, you agree to these Terms.

Service Description

1. Our website provides one-to-one English conversation classes with qualified English teachers via an online platform such as Google Meet.

Payment and Refunds

2. Payment for our services must be made in advance, before courses start. We accept payment via major credit cards or other payment methods specified on our website.
3. We hold a "No refund policy". This means that refunds will not be given to any student under any foreseeable circumstances. Cancellations made by the student are not eligible for refunds.
4. ALL payments must be made before the start of the class.

Scheduling

5. We will make every effort to schedule classes at a time that is convenient for you. However, we cannot guarantee availability of specific time slots with specific teachers.
6. If you need to cancel a lesson you must contact our administration by email or phone at least 24 hours before the start of your class. If you fail to contact us 24 hours before the scheduled lesson, you will not have the option to reschedule your lesson.
7. Your packaged classes will be pre-scheduled for the entire month before the start of the class with one of our administrators.
8. If our teachers are not available for your lessons, we will try our very best to provide you with a substitute teacher. If we are unable to do that, you will be notified at least 24 hours in advance in order to reschedule your lesson.

Technical Requirements





9. To participate in our classes, you will need a stable internet connection and a device capable of running video conferencing software such as Google Meet. It is your responsibility to ensure that your equipment meets the technical requirements for our services.
10. We ask that students use their cameras and microphones while participating in the classes to gain maximum benefit from all lessons.

Intellectual Property

11. All materials used in our classes are the intellectual property of our website and/or our teachers. You agree not to reproduce, distribute, or use any of our materials without our prior written consent.

Limitation of Liability

12. We will not be liable for any damages, whether direct or indirect, arising out of or in connection with your use of our website or services. In no event shall our liability exceed the total amount paid by you for our services.

Termination

13. We reserve the right to terminate your access to our website and services at any time and for any reason, without prior notice.

Changes to Terms

14. We may modify these Terms at any time without prior notice. Your continued use of our website and services after any such modifications will constitute your acceptance of the new Terms.

If you have any questions or concerns about these Terms, please contact us at

westeducation16@gmail.com or by calling +212 667 07 8273/+212 667 12 7409

