



Vaccine appointments for seniors



Vaccine call centres for seniors open March 8, 2021. You can book a vaccine appointment for yourself or your spouse. You can also have a family member or friend call for you. It's easy and safe to book over the phone.

Last updated: **March 1, 2021**

When you can call is based on your age

I'm born in 1931 or earlier (90+) or I'm Indigenous and born in 1956 or earlier (65+)

Please call the week of March 8.

I'm born in 1936 or earlier (85+)

Please call the week of March 15.

I'm born in 1941 or earlier (80+)

Please call the week of March 22.

Get ready to call

When you call your health authority, you'll be asked for:

- First and last name
- Date of birth
- Postal code
- Personal Health Number

You can find your Personal Health Number on the back of your B.C. driver's licence, BC Services Card or CareCard.

We'll also ask you for contact information:

- An email address that gets checked regularly **or**
- A phone number that can receive text messages

We will never ask you for your SIN, driver's licence number or banking and credit card details.



I'm calling for myself

Here's what happens when you call:

- The phone agent verifies your age and asks for your personal information
- You work with the phone agent to select an appointment time slot at a clinic close to home
- The phone agent confirms your appointment time and clinic location
- If you've provided contact information, you get a confirmation message sent by email or text

I'm calling on behalf of someone

Here's what happens when you call on behalf of someone:

- The phone agent verifies who you are calling for and asks you to provide their age and personal information
- You work with the phone agent to select an appointment time slot at a clinic close to the home of the person you're calling for
- The phone agent confirms the appointment time and clinic location
- If you've provided contact information, you get a confirmation message sent by email or text

Select your health authority and call

All call centres open March 8. The first day appointments are available is March 15.

Not sure who to call? [Find out what health authority you live in.](#)

Call centre hours

Fraser Health

Interior Health



**Seven days a week
7 am to 7 pm (PST/PDT)**

1-855-755-2455

1-877-740-7747

Phone lines may be busy.

Starting March 8, if you live in the Fraser Health Authority, you have the option to book online.

Island Health

1-833-348-4787

Northern Health

1-844-255-7555

Vancouver Coastal Health

1-877-587-5767

What to expect at the vaccine clinic

Only people who are eligible will get their vaccine dose. You will be turned away from the clinic if your age group is not yet eligible.

Arrive prepared

Get ready for your appointment:

- Wear a short-sleeved shirt and a mask
- Arrive a few minutes before your scheduled appointment time

You can bring one person with you for support.

All clinics are wheelchair accessible. You will be provided a mask if you need one.

During the appointment

At the clinic you will:

- Complete a check-in process
- Get your vaccine dose
- Wait in an observation area for about 15 minutes

You can expect to be at the clinic for 30 minutes in total.

I still have questions

Need help? Talk to a Service BC agent about non-health related information and services related to COVID-19. Service is available 7:30 am to 8 pm.

Call: 1-888-COVID19