# ORDINARY COUNCIL MEETING October 2023



# NOTICE OF MEETING

The Ordinary Meeting of the Belyuen Community Government Council will be held in the Council Offices, Belyuen community commencing at 11am.

Dave Ferguson - CEO

# AGENDA ORDINARY COUNCIL MEETING October 2023

# **Table of Contents**

1	OP	PEN MEETING	2
2	AP	OLOGIES AND LEAVE OF ABSENCE	2
3	DE	CLARATION OF INTEREST	3
4	DE	PUTATIONS AND PRESENTATIONS	4
5	СО	NFIRMATION OF PREVIOUS MINUTES	4
6	PR	ESIDENT'S REPORT	. 10
7	CE	O REPORTS	. 11
7.	1	Report from the CEO	11
7.		Report from the CEO	
7.		Report from the CEO	
7.		Report from the Aged Care	
7.	5	Report from the Works Supervisor	11
7.	6	Report from the CEO	11
8 FI	NAN	NCE REPORT	13
8.		Monthly Financial Report	
9	QU	JESTIONS BY MEMBERS	. 22
10	GE	NERAL BUSINESS	. 22
12	NE	XT COUNCIL MEETING	. 22

# 1 OPEN MEETING

The meeting will be declared open at 11:00am.

President welcomes the Councillors and staff to the October meeting of 2023.

Councillors agree that all matters presented at this meeting will be administered on the principle of fair and equitable treatment. The President acknowledges that we each bring our own views to the table and on all matters unresolved, Councillors right to agree and disagree is respected.

Councillors are reminded to fulfil their administrative requirements and sign the attendance sheet associated with this meeting.

Acknowledgement is made to members not present and respect is paid to the Traditional Owners of the land on which we meet, to the elders past and present and to the Councillors and employees present for the meeting.

#### 2 APOLOGIES AND LEAVE OF ABSENCE

#### 2.1.10.23

**Dave Ferguson - CEO** 

#### **Summary**

This report is to table, for Council's record, any apologies, and requests for leave of absence received from Elected Members for this or future Ordinary General Meetings.

#### **Background**

Not applicable.

#### Comment

Council can choose to accept the apologies or requests for leave of absence as presented, or not accept them. Apologies or requests for leave of absence that are not accepted by Council will be recorded as absence without notice.

#### **Statutory Environment**

As per the *Local Government Act 2019* s.47 a person ceases to hold office as a member of a Council if the person is absent, without permission of the Council in accordance with the regulations, from 2 consecutive ordinary meetings of the Council.

#### **Financial Implications**

Not applicable.

#### Recommendation

- 1. That Council accepts the apology of Cr. for the Ordinary Council Meeting held October 31 2023; or,
- 2. That the Council notes the absence without apology of Cr.

Moved:

Seconded:

# 3 DECLARATION OF INTEREST

#### 3.1.10.23

Dave Ferguson - CEO

#### **Summary**

Elected members and staff are required to declare any conflicts of interest arising from the matters contained in this agenda. The President reminds everyone about their roles and responsibilities as an elected official and particularly of their obligations to declare their interest (material or personal) on matters presented today – that may have a perceived or real conflict of interest.

#### **Background**

**Elected Members** are required to disclose an interest in a matter under consideration by Council at a meeting of the Council or a meeting of a Council committee by:

- 1) In the case of a matter featured in an officer's report or written agenda item by disclosing the interest to the Council by disclosure as soon as possible after the matter is raised.
- 2) In the case of a matter raised in general debate or by any means other than the printed agenda of the Council by disclosure as soon as possible after the matter is raised.

The Council may elect to allow the Member to provide further and better particulars of the interest prior to requesting him/ her to leave the Chambers.

**Staff Members** of the Council are required to disclose an interest in a matter at any time at which they are required to act or exercise their delegated authority in relation to the matter. Upon disclosure the Staff Member is not to act or exercise his or her delegated authority unless the CEO or Acting CEO expressly directs him or her to do so.

#### Comment

NIL

#### **Statutory Environment**

- Local Government Act 2019 Section 114 (Elected Members)
- Local Government Act 2019 Section 179 (Staff Members)

#### **Policy Implications**

Conflict of Interest – Code of Conduct.

#### **Financial Implications**

Not applicable.

#### Recommendation

That Council receives and notes the declarations of interest for the Ordinary General Meeting for October 31 2023.

Moved:

Seconded:

# 4 DEPUTATIONS AND PRESENTATIONS

Nil

# 5 CONFIRMATION OF PREVIOUS MINUTES

5.1.10.23

Dave Ferguson - CEO Unconfirmed Minutes of the September Meeting 2023

#### Summary

Minutes of the Ordinary General Meeting and the Confidential Minutes from the meeting of the 26 September (October 3rd) 2023 are submitted to Council for confirmation that those Minutes are a true and correct record of the meeting.

# MINUTES OF THE ORDINARY MEETING OF THE BELYUEN COMMUNITY GOVERNMENT COUNCIL MEETING HELD September (October 3<sup>rd</sup>) 2023

# 1 OPEN MEETING

MEETING OPENED: The Ordinary Council Meeting opened at 1:11pm

PRESENT AT MEETING:

#### **Elected Members:**

- Cr. Rex Edmunds
- Cr. John Moreen

#### Staff:

- Dave Ferguson Chief Executive Officer
- Jasmine Brar Finance and Administration Manager

#### **Visitors:**

Nil

#### 2 APOLOGIES AND LEAVE OF ABSENCE

#### **Recommendation:**

<2.1.10.03> That Council receives and notes NIL apologies and leave of absence for the Ordinary Council Meeting - September 2023.

## **3 DECLARATIONS OF INTERESTS**

#### **Recommendation:**

<3.1.10.03> That Council receives and notes NIL declarations of interest for the Ordinary Council Meeting – September 2023.

# 4 DEPUTATIONS AND PRESENTATIONS

Nil

# 5 CONFIRMATION OF PREVIOUS MINUTES

#### **Recommendation:**

<**5.1.10.03>** That the Minutes of the Ordinary Council Meeting held on 29<sup>th</sup> August 2023 and the Confidential section of the meeting be confirmed by Council as a true and correct record of the meeting.

Moved: Cr. Edmunds Seconded: Cr. Moreen

#### 6 PRESIDENT'S REPORT

#### Report:

- Civil Works team is doing a good job.
- Project plan in place to ensure works actioned prior to wet season.

#### **Action Items**:

- There are still a lot of potholes opposite the recreation hall that need to be fixed.
- The school parking lot area needs to be cleaned before rains starts.
- President recommended to put big stones along with bollards to avoid people from speeding.
- Apply grass seed before the wet season.

<6.1.10.03> That Council receives and notes the President's Report:

Moved: Cr. Moreen Seconded: Cr. Edmunds

#### 7 CEO REPORTS

#### 7.1 Report from the CEO

#### **Recommendation:**

<7.1.10.03> That Council notes and endorses the report correspondence from the CEO as tabled:

Moved: Cr. Edmunds Seconded: Cr. Moreen

#### 7.2 Report from the CEO

#### **Recommendation:**

#### <7.2.10.03> That Council:

- 1. Endorse the Council office closure from December 22<sup>nd</sup> 2023 to January 2<sup>nd</sup> 2024.
- 2. Note the report from the CEO

Moved: Cr. Edmunds Seconded: Cr. Moreen

#### 7.3 Report from the CEO

#### **Recommendation:**

<7.3.10.03> That Council notes and endorses the report from the CEO as tabled:

Moved: Cr. Moreen Seconded: Cr. Edmunds

#### 7.4 Report from the CEO

#### **Recommendation:**

<7.4.10.03> That Council notes and endorses the report from the CEO as tabled:

Moved: Cr. Edmunds Seconded: Cr. Moreen

#### 7.5 Report from the CEO

#### **Recommendation:**

<**7.5.10.03>** That Council notes the report from the Works Supervisor for September 2023 as tabled:

Moved: Cr. Edmunds
Seconded: Cr. Moreen

#### 7.6 Report from the CEO

#### **Recommendation:**

#### <**7.6.10.03>** That Council:

- 1. Instruct the CEO to source relevant signage for Belyuen Store;
- 2. Notes the report from the Store Manager for September 2023 as tabled.

Moved: Cr. Moreen Seconded: Cr. Edmunds

#### 8 FINANCIAL REPORTS

#### 8.1 Monthly Financial Report

#### Recommendation

<8.1.10.03> That Council notes and endorses the financial report for August 2023

Moved: Cr. Moreen Seconded: Cr. Edmunds

## 9 QUESTIONS BY MEMBERS

Nil

# 10 GENERAL BUSINESS

Nil

# 11 CONFIDENTIAL ITEMS

Nil

# 12 NEXT COUNCIL MEETING

Meeting closed at 2:51pm.

The next Ordinary Meeting of Council be held on **October 31**<sup>st</sup> at the Belyuen Council Offices, Belyuen commencing at **11:00am**.

\_ END OF DOCUMENT \_

#### **Statutory Environment**

The Agendas and Minutes as submitted must comply with part Chapter 6 of the Local Government Act 2019.

#### **Policy Implications**

Not applicable

#### **Financial Implications**

Not applicable

#### Recommendation

That the Minutes of the Ordinary General Meeting held on 3<sup>rd</sup> October 2023 and the Confidential section of the meeting be confirmed by Council as a true and correct record of the meeting.

Moved:

# 6 PRESIDENT'S REPORT

Report Number 6.1.10.23

Author President Rex Edmunds

Attachments Nil

#### **Summary**

Voting was held in the Belyuen Community Government Council By-Election on October 24<sup>th</sup>, the election results were made public on November 6<sup>th</sup> 2023.

#### Comment

President Edmunds welcomes three new elected members to the Belyuen Community Government Council.

- Rex Sing
- Frederick Moreen
- Brentley Moreen

A full induction of the newly elected members along with training provided by the department of Local Government will be presented at the November Ordinary Council Meeting.

#### **Financial Implications**

Not applicable.

#### Recommendation

That Council receives and notes the President's Report.

Moved:

# 7 CEO REPORT

# 7.1 Report from the CEO - Correspondence

Report Number 7.1.10.23

Author Dave Ferguson - CEO

Attachments various documents attached

#### **Background**

Council is provided with items of correspondence both received and sent since the last Council meeting.

The correspondence inwards and outwards will be tabled at every meeting or included in agenda items as part of the background information for that issue.

#### Comment

#### **Correspondence In**

Ref	Date	From	Regarding
A.	13 <sup>th</sup> October	Australian Electoral Commission	Belyuen By-election
B.	19 <sup>th</sup> October 2023	LGANT	2023 Convention

#### **Correspondence Out**

Ref	Date	То	Regarding
A.	12 <sup>th</sup> October 2023	Dept. Chief Minister, NT Health	Visitors to Belyuen
B.	23 <sup>rd</sup> October 2023	Liquor Licensing NT	Alcohol Sales

#### Recommendation

That Council receives and notes the report from the CEO – Incoming and Outgoing Correspondence as tabled.

Moved:

# 7.2 Report from the CEO – General Administration

Report Number 7.2.10.23

Author Dave Ferguson - CEO

Attachments NIL

#### **Summary**

The CEO provides a report to Council outlining operational matters concerning Council for the previous month.

#### Recruitment:

Council have recently employed local Indigenous people in the following roles:

- School Nutrition/store assistants x 3
- Belyuen Culture Program x 2
- Grounds Maintenance officers x 2

There are numerous employment opportunities currently ongoing and available in Belyuen.

Council still has vacancies in the following programs and services:

- Cultural Program Coordinators x 2 (part time 20 hrs. per week male & female identified)
- **Centrelink/Admin officer** x 2 (part time 30 hours per week)
- Aged Care Case Managers x2 (full time)
- Aged Care Support workers x 3 (casual 20 hrs. per week identified)
- Cleaners x 2 (casual 20 hrs. per week identified)

#### **Training:**

There are several training opportunities in various vocations which will enhance staff work performance. Charles Darwin University have been in contact and will engage with the Sport & Rec Officers over the coming weeks in delivery of accredited training.

AFLNT have also been approached to deliver coaching courses to our local AFL teams. Depending on availability, courses such as this may not commence until the new year.

#### **Waratah Football Club:**

We are currently up to round 4 of the NTFL season and Belyuen have registered teams in Mens Division 1 and Womens Division 2 as well as numerous juniors in various age groups. Games are held at different locations throughout Darwin including Marrarra and the Gardens Oval, transportation of players is challenging. Last weekend, 15 players plus a few supporters from Belyuen made the trip to Jabiru and played games in 42-degree heat. It is fantastic to see this kind of commitment and it is hoped that the interest will continue to grow for the rest of the season.

Belyuen Council have received sponsorship from Core Lithium which will greatly improve our players and provide much needed equipment and resources to assist with training requirements.

#### **Belyuen Culture Program:**

The Culture program is back up and running again after the school holidays. Several activities have been scheduled for the Culture program and it is entering into an exciting period with some new faces participating in the activities. The opening of the new Culture centre and the other new facilities at the community hall is scheduled for November 15<sup>th</sup>. There will be several activities that people of all ages are welcome to come and engage in.

#### New addition to the corporate fleet:

Council have taken ownership of a brand-new Toyota Hilux which replaces the old workshop Land Cruiser Ute. This is a welcome addition to the fleet, with work vehicles at a priority to ensure service delivery is met. There may be an option to look at another vehicle for the aged care program prior to the end of the year or early in the new year.

#### **Power Outages:**

The Cox Peninsula region recently experienced 2 scheduled power outages resulting in significant interruption to business services. The outages were scheduled however this information was not communicated to Belyuen Council and there were no contingencies available to deliver services. Both outages were unusually long, approximately 6 hours each which also impacted on the town water supply. Town water ran out after approximately 3 hours with no power. This raises health and safety concerns due to the heatwave currently experienced. Temperatures are up around the 40-degree mark in the middle of the day. Consultation with the Northern Territory Government and PowerWater are ongoing in order to address the issues.

#### **Northern Land Council 50<sup>th</sup> Anniversary Celebration:**

Belyuen Elders, community members and the Kenbi dancers were invited to participate in the Northern Land Council 50th Anniversary Celebration held at Parliament House on Friday 29<sup>th</sup> September.

#### **Rotary Club of Darwin:**

BCGC were invited to be guest speaker at a recent meeting of the Darwin Rotary Club at the Darwin Novatel. A presentation of the Belyuen Culture video was presented along with some background information on Belyuen followed by a Q & A.

Rotary club members were greatly interested in the presentation as well as participating in this year's community Christmas celebrations.

#### Consultation

Community consultation via community meetings and surveys.

#### **Statutory Environment**

Not applicable

#### **Policy Implications**

Nil

#### **Financial Implications**

BCGC receive funding from the Northern Territory Government, Commonwealth Government, and various funding agencies to assist with the delivery of services to the community of Belyuen.

#### Recommendation:

That Council note the report from the CEO

Moved:

Seconded:

# 7.3 Report from the CEO - Motor Vehicle Registry

Report Number 7.3.10.23

Author Dave Ferguson - CEO

Attachments NIL

#### Summary

The Northern Territory Motor Vehicle Registry require confirmation from the Belyuen Community Government Council that the CEO has authorization to act on behalf of the Council.

#### **Comment:**

The MVR require written approval from BCGC council meeting minutes endorsing Council officers to register council vehicles on behalf of the Belyuen council.

#### Consultation

Nil

#### **Statutory Environment**

Not applicable

#### **Policy Implications**

Nil

#### **Financial Implications**

Nil

#### **Recommendation:**

#### **That Council:**

Endorse Dave Ferguson in his official capacity as Chief Executive Officer to act as key personal and
official signatory as the nominated delegate to conduct all business on behalf of the Belyuen
Community Government Council.

#### Moved:

Seconded:

#### 7.4 Report from Belyuen Aged Care Services

Report Number 7.4.10.23

Author Kelly Murphy - Director of Aged Care Services

Attachments Nil

#### Summary

Belyuen Community Government Council receive funding to provide Aged Care Services to Belyuen Community residents and the greater Cox Peninsula region. The Director of Belyuen Aged Care services provides Council with a report detailing activities for the month.

#### Comment

Program:	<b>Packages</b>	/ Other	(specify):
r i Ugi aiii.	rackaecs	/ Other	ISDECIIVI.

Home Care package (HCP 1-2 / 3-4) & Commonwealth Home Support Program (CHSP)

#### Monthly Aged Care Compliance Report

R	eport to: CEO	Reporting period: 01 – 30 September 2023
R	eport Date: 12 <sup>th</sup> October 2023	Report prepared by: Aged Care Director

#### 1. Service Delivery – Home Care Packages

#### 1.1 Distribution of Home Care Packages - By Location and Package Level

Service Location	Level 1	Level 2	Level 3	Level 4	TOTAL
Belyuen Community		7	4	5	16
Bynoe			1		1

	Darwin River				1		
	Dundee Beach			1	2	1	4
	Dundee Downs			1		1	2
	Noonamah			1			1
	Southport				1		1
	Wagait Beach			5		3	8
	TOTAL		15		9	10	34
1.2			nary			2 1 4 1 2 1 1 1 1 1 3 8 9 10 34  We consumers for the month of September  and number of reviews completed during September.  Manager was away during the first week of September ding Rural and Remote Aged Care Management ing in Darwin from 04/09/2023 to 08/09/2023. 2 days al Leave the following week 13/09/23 & 15/09/2023 arg time to complete reviews.  M.B.—Belyuen Review 19/09/2023  C.C.—Wagait Beach Review 20/09/2023  B.B.—Belyuen Review 25/09/2023  Manager is working toward finalizing reviews in the agmonths. Meeting between Aged Care Director and Manager scheduled for the first week in October to	
		Indee Beach 1 2 1 4 Indee Downs 1 1 2 1 2 Indee Downs 1 1 2 1 2 Indee Downs 1 1 1 1 1 Indee Downs 1 1 1 1 Indee Downs 1 1 1 1 1 Indee Downs 1 1 1 1 1 Indee Downs 1 1 1 1 Indee Downs 1 1 1 1 1 Indee Downs 1 1 1 1 1 Indee Downs 1 1 1 1 Indee Downs 1 1 1 1 1 Indee Downs 1 1 Indee Downs Indee Do					
	New HCP Consumers			-	No new consu	mers for the	month of Se
	Discharged Consumers			-			
				-			
1.3		Planning Su	ımm	ary			
	Existing consumers		1		T		
	completed			3	Case Manager attending Rura Training in Dar Annual Leave t limiting time to 1. M.B- 2. C.C –	was away du Il and Remote win from 04/ he following vo complete re - Belyuen Rev Wagait Beac	ring the first value Aged Care No. 09/2023 to 0 week 13/09/2eviews.
	Number of 6-Monthly Routstanding between 1-14 days	eviews		-			
	· ·			17	coming month Case Manager	s. Meeting be	etween Aged
	Package upgrades - outs greater than 14 days	tanding		-			
	Admissions						
	New Consumers accept Portal	ted in MAC	,	-			
	completed			-			
	Number of consumer do taking	cuments		-			

more than 14 days to complete		
How many Aged Care Entry records (ACERs) took longer than 28 days to submit	-	

# 2. Service delivery – Commonwealth Home Support Program CHSP

# 2.1 Distribution of Commonwealth Home Support Program by location

#### 2.2 Admission and discharge summary

Admission and discharge summary							
Total number of CHSP consumers	16			CHSP review - (Belyuen)	- curre	ntly receivii	ng
Discharged CHSP Consumers (month)	-						
Total Referrals received by priority	3	Low	2	Medium	1	High	-
Total Accepted New Referrals	1	Low	-	Medium	1	High	-
Revoked Referral	1	1. DA – C released		ected service v Beach)	will wa	it for HCP to	o be
Total referrals Rejected	2	2. DA– ( 3. Trans	Dutside o port – Ins	f Service region sufficient Capa	n. city (Dı	undee Dowr	ns)
Number of consumers transitioned to HCP	ı						

# 2.3 CHSP Monthly Funding Outlook

Activity Work Plan 202	3 – 2024			Funding Delivere	d 01 July – 3	0 Sep 2023
Activity Name	Unit type	No. units funding (Exc	Total l. GST)		Funding per output	Total funding used (Excl. GSP)
Domestic Assistance	Hours	544	\$40,180.80	264	\$73.86	\$19,499.04
Personal Care	Hours	9	\$683.48	22.50	\$75.94	\$1,708.65
Transport	Trips	255	\$7,132.86	0	\$27.97	\$0.00

Service Location	CHSP
Belyuen	3
Bynoe	2
Acacia Hills	1
Darwin River	0
Dundee Beach	3
Dundee Downs	1
Noonamah	0
Wagait Beach	6
TOTAL	16

Meals		Meals	6	2207		\$36,	137.	06	304		\$16.3	3 /	\$4,9	7
Social Support G	Group	Hours	5	161		\$5,1	12.9	0	0		\$31.7	76	\$0.0	0
Social Support I	ndividual	Hours	5	96		\$5,7	48.6	0	19		\$59.8	88	\$1,1	3
						Ş	94,9	95.7	ו				\$27	,
													\$67	,
CHSP Monthly	Snapshot -	· Total S	Service	es deli	vere	d								
Activity Name	Units	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	
Domestic Assistance	45	83	99.5	81.5										
Personal Care	0.75	7.75	7.5	7.25										
Transport	21.25	-	-	-										
Meal	184	111	97	96										
Social support Group	13.5	-	-	-										
Social Support Individual	8	6	2.5	10.5										
Personal Care		>	<ul> <li>capacity. Service is unable to accept further clients in all areas.</li> <li>Personal Care – 9 hours / 12 months = .075 hours per month</li> <li>Service completed 7.25 hours. Service is well above funded outputs. One client in Belyuen receiving Personal Care services with HCP approval, currently in national queue.</li> </ul>											
Social support Individual		<ul> <li>Social Support - 96 hours / 12 months = 8 hours per month</li> <li>Funding outputs reached for the month. The service is unable to accept referrals in all areas. One client receiving support in Bely Awaiting HCP</li> </ul>												
			Aw	•				as. U	ne cii	ent red	ceiving	suppo	rt in B	
Social support	Group		l <b>Supp</b> o → Fur	aiting I ort Gro	HCP <b>oup -</b> outpu	<b>161</b> ts no	<b>hour</b> t rea	<b>s</b> / 12	2 mor	nths = 1	13.5 honth of the contract of	ours pe	<u>er mor</u> o deliv	nt ve
	Group	>	Suppo Fur gro	aiting I ort Gro	HCP <b>oup -</b> outpu ivitie	<b>161</b> ts no	hour et rea	s / 12 iched io cor	2 mor for the	nths = 2 ne mor er appr	13.5 ho	ours pe	<u>er mor</u> o deliv	nt ve

delivery as services are no longer fully flexible amongst service groups. Discuss with CHSP

- Funding arrangement manager for the need to submit a variation to our current funding agreement. Previous discussions indicated this will occur later in October when Funding arrangement manager returns from annual Leave.
- The service is unable to accept referrals in all service locations as we will reach maximum funding capacity prior to the end of the financial year due to current service delivery outputs.

#### 2.6 Assessment and Care Planning Summary

Existing consumers		
Number of new assessments completed	-	No new clients for the month of September
Number of Annual Reviews completed	-	
Number of Annual Reviews Outstanding between 1-14 days	-	
Number of Annual Reviews Outstanding greater than 14 days	6 t	Case Manager is working toward finalising reviews in the coming months. Meeting with Aged Care Director and Case Manager scheduled for the first week in October to review plan.

#### 3. Aged Care Activity Reporting

#### 3.1 CHSP and HCP reporting obligations

Report submitted in the past month	Due date	Date Submitted	Submitted by
CHSP Performance Report – DEX data submission	14/10/2023	06/10/2023	Aged Care Director
HCP Claim form – Department of Human Services	31/09/2023	22/09/2023	Aged Care Director
HCP - 2022-2023 Aged Care Financial Report (ACFR)	31/10/2023	Advised finance officer	
HCP - Quarterly Financial Report (QFR) July to September 2023	04/11/2023	Advised finance officer	
Outstanding Reports - Overdue			
Covid Emergency Support (Covid-19 MOW) Performance Report	31/07/2022	Overdue	Advised CEO & Finance Officer
Covid Emergency Support (Covid-19 MOW) Financial Acquittal	30/10/2022	Overdue	Advised CEO & Finance Officer

• Covid Emergency Support funding reports are significantly overdue despite being notified by the Department. Non- compliance with our funding agreements could potentially impact the service and effect future funding opportunities.

#### 4. Feedback and Complaints

4.1	Aged Care Quality Safety Commission		
	Complaints	-	
4.2	Tally of Feedback		
	Complaints	1	

Compliments	1	1. Positive feedback from consumer in Wagait Beach regarding service delivery stating she is very happy with the service "very professional & thorough"
Suggestions	-	
Complaint Type		
Access to Services	-	
Case Management	-	
Client Assessment and Care Planni	ng -	
Consistent and/or quality client care coordination		1. Verbal complaint received regarding service delivery. Review was not completed in an adequate time frame resulting in services cancelling out of the system. This has since been rectified, services reinstated and review completed.  Reassurance and apology made.
Consumer Rights	_	incussarance and apology made.
Equipment Mobility Aids	_	
Fees and Charges / Costs	-	
Home Modifications	-	
Lack of consultation and/or communication	-	
Management of finances – Monthly Statements	-	
Personnel – Training/skills/qualification/suitabili	ty -	
Respect and dignity	-	
Security of Tenure	-	
. Incident Management		
1 Incident reports – Non reportable		
Incident Reports	-	
2 Serious Incident Response Schemo	e (SIRS Re	ports) - Reportable
Priority 1 – reportable within 24 hou	rs of beco	ming aware of incident
Priority 2 – reportable within 30 day	ning aware of incident	
SIRS - Reportable Incidents		
Unreasonable use of force - P2	-	
Unlawful sexual contact or inappropriate sexual conduct - P1	-	
Psychological or emotional abuse – I	P2 -	
Unexpected death or missing consumers - P1	-	

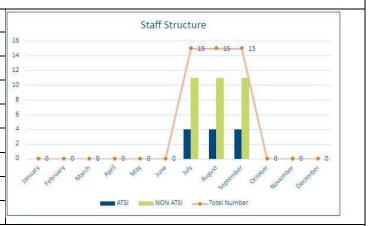
	Stealing or financial coercion – P2	-	
	Neglect – P2	-	
	Inappropriate use of restrictive practices – P2	ı	
6. Aı	udit		
	Internal Audits completed for the month	2	<ul> <li>Workplace Inspection Audit – 9 findings</li> <li>Electrical Maintenance Audit – 0 findings</li> <li>Food Safety Audit – 17 findings</li> </ul>
	External Audits completed for the month	-	
7. C	ontinual Improvements		
	Number of new CI's raised for the month	1	
	Number of CI's currently open	24	
	Number of Ci's Closed for the month	-	
	Source of Continual Improvements		
	Workforce initiated	1	• Work Instruction – Food Safety for food handlers The food safety program does not have a Work Instruction for staff around the food safety for food handlers' standards 3.2.2. The service refers to the Food Safety made easy Guide as a reference which does not relate to the actual tasks performed within the service against the standards.
	Regulatory requirement	-	
	Industry trend	-	
	Organisational focus	-	
	Satisfaction survey	-	
	Consumer feedback	-	
	Internal Self-assessment	-	
	Internal Audit	-	
	External Audit	-	
8. V	ehicle Fleet		
8.1	Vehicle Inspections	ī	
	Vehicle inspections completed for the month	3	3 Vehicle inspections carried out.
8.2	Service and Repairs Identified / outstar	nding	
	Toyota Hilux (New)	-	
	Director – Registration CC26TH	2	22/09/2023 – 160,000 km service due 22/09/2023 – Replace 2 back tyres as worn

Hilux – Registration 987 992	_	Currently out of service due to attempted theft, damage to driver's side window and ignition. Vehicle is awaiting repairs.
Toyota HiAce Bus		19/09/2023 - 60,000 km service due. Outstanding from 23/08/2023

#### 9. Workforce / HR Management

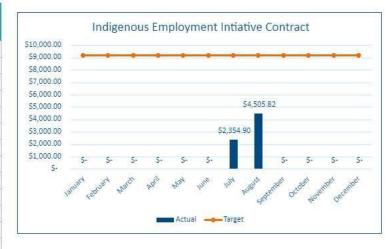
#### 9.1 Staffing structure ATSI

Direct Care staff	4
Office Staff	-
Staffing structure NON ATSI	
Direct Care Staff	7
Office Staff	3
Total Aged Care Staff	14
Percentage	
ATSI	27%
NON ATSI	73%
	•



#### 9.1 Indigenous employment Initiative contract

Month	Actual		Target
January	\$ 12	\$	9,210.00
February	\$ 8	\$	9,210.00
March	\$ 	\$	9,210.00
April	\$ 8	\$	9,210.00
May	\$ - 1	\$	9,210.00
June	\$ 8	\$	9,210.00
July	\$ 2,354.90	\$	9,210.00
August	\$ 4,505.82	\$	9,210.00
September	\$ - 1	\$	9,210.00
October	\$ 88	\$	9,210.00
November	\$ - 5	\$	9,210.00
December	\$ 88	\$	9,210.00
TOTAL	\$ 6,860.72	\$ 1	10,520.00



IEI funding snapshot

IEI funding is operating at a surplus due to low absentee by community staff. The service over the coming months will look at how this can be improved and seek to employ additional staff.

#### 9.2 HR Management

Mandatory Requirement	No of staff	Overdue	
Police checks	14	4	4 ATSI staff require police checks. Ironbark has lodged an application for 1 staff member and currently waiting on a copy. 3 staff do not have adequate ID and will require assistance from the service to make this possible. The aged

				Care Team Leader requirement.	will be assisting staff with this
	Drivers Licence	10	-		
	Covid -19 Immunisation	14	-		
	Working with children Card	14	6	3 NON-ATSI renew posted. 3 ATSI - Assistance	rals lodged awaiting card to be e required.
	First Aid Certificate	14	2	2 ATSI staff require the last first aid course held in	e their certificate, did not attend community.
	Australian Health Practitioner Regulation Agency – AHPRA (RN)	0	0		
9.3	Performance Reviews				
	Staff Appraisals	14	13	during January an	vill receive work appraisals d February of each year. All future uled one year after there their
9.4	Mandatory Training				
	Reporting Item	Allocated	Completed		
	Induction Training			A review of the Ag	ed Care training Matrix and
	Fire safety			_	or 2023-24 will be completed and
	Manual Handling			updated by the Dir	rector in the coming months.
	First aid Training			Reporting for Man	datory Training will be completed
	Mental Health first aid			after this time.	,
	Elder Abuse				
	Serious incident Response scheme (SIRS)				
	Feedback and complaints				
	Aged Care Quality Standards				
	Food Safety				
	Food Safety Supervisor Training				
9.4	Training and Professional	Developme	nt		
		Enrolled	Completed	Date allocated	
	8 Aged Care Quality Standards	14	5	27/04/2023	Reminder sent 12/10/2023
	Stress and Mental health in the workplace	14	0	18/08/2023	Reminder sent 12/10/2023

	Rural and Remote Aged Care Management Training C				Case N	Manager attended 04 – 08 September 2023
9.5	Staff Leave	taff Leave				
	K.E – Care Worker	28/08/20	23	08/10/2023		Leave without pay
	T.F – Care Worker	28/08/20	23	01/10/2023		Leave without pay
	K.S - Case Manager	13/09/20	23	13/09/20	)23	Annual Leave
	K.S – Case Manager	15/09/20	23	15/09/20	)23	Annual Leave
	K.N - Cook	01/09/20	23	01/09/20	)23	Leave without pay
	K.N - Cook	06/09/20	23	23 06/09/2023		Leave without pay
9.6	Staff meetings					
	Aged Care Team Leader meeting		15/09/2023 – Review Aged Care register and Audit reports			
	Aged Care Case Manager meeting					
	Aged Care Food and Nutrition meeting - Cook					
	Aged Care Management Meeting - Director/CEO/Finance Officer					
	Aged Care Staff meeting					
	Council Monthly Supervisors meeting		06/0	09/2023		

#### **Statutory Environment**

Not applicable

**Policy Implications** 

Nil

**Financial Implications** 

As per Finance Managers report

**Recommendation:** 

**That Council:** 

That Council note the report: Belyuen Aged Care Services for October 2023

Moved:

#### 7.5 Report from - Works Supervisor

Report Number 7.5.10.23

Author Michael Egan – Mechanic/Civil works

Attachments NIL

#### **Summary**

The priority this month has been clearing trees knocked over in a previous cyclone and finishing works on the Belyuen Town Oval.

The grounds maintenance crew are working in partnership with Ironbark Aboriginal Corporation preparing for the wet season; removing old fencing materials and waste from around the community.

We have also installed speed bumps on main access roads, further traffic control measures will be implemented in months to come.

We will be conducting general clean-up operations each month leading up to the wet season as part of Councils disaster management procedures.

#### Consultation

Civil works have been liaising with the Council regarding the placement of speed humps to slow and limit vehicles as part of Councils traffic management plan.

#### **Statutory Environment**

Nil

#### **Policy Implications**

Nil

#### **Financial Implications**

The mechanical workshop is currently operating on a part time basis. Repairs and maintenance to workshop equipment is ongoing. The primary focus of the grounds maintenance & civil crew has been the oval, community beautification and preparing for the upcoming cyclone season.

#### **Recommendation:**

That Council note the report from the Works Supervisor for October 2023

Moved:

#### 7.6 Report from CEO - Changes to Working Conditions

Report Number 7.6.10.23

Author Dave Ferguson - CEO

Attachments NIL

#### Summary

Belyuen Council operate numerous programs and services. Council require flexibility with staff working arrangements in order to continue to employ skilled workforce and deliver services.

#### Comment

BCGC employ numerous staff in skilled roles in order to maintain service delivery. Due to our location, it can be restrictive when trying to attract the right staff. applying flexibility to allow employees to work remotely or from home, increases the prospect of employing staff with the level of capacity to carry out the requirements of specific roles.

Certain requirements such as finance, human resources and governance don't necessarily need to work from the Belyuen Council office. Through implementation of a policy allowing employees the option of working remotely we increase our capacity and reduce staff attrition.

Council has an opportunity to create an office space in Berry Springs which can be utilized by numerous Council programs and services.

BCGC Finance Manager has put in a request to relocate and continue working in her role remotely. This request will ensure Council continues to deliver financial information and reports to Council as required by the Northern Territory Government and the Local Government Act.

#### Consultation

Nil

#### **Statutory Environment**

Nil

#### **Policy Implications**

Nil

#### **Financial Implications**

Relocation and initial costs associated with an office space plus the ongoing oncost.

#### Recommendation:

#### That Council:

- 1. Endorse the creation of an office space in Berry Springs along with associated expenses and oncost;
- 2. Approve the relocation of the BCGC Finance Manager to continue to work remotely; and,
- 3. instruct the CEO to create a Working Remote policy & procedure.

#### Moved:

#### 8 FINANCIAL REPORTS

#### 8.1 Monthly Financial Report

Report Number 8.1.10.23

Author Dave Ferguson - CEO

Attachments Finance report

#### Summary

The Council is provided with a financial report at each meeting.

#### **Background**

Not applicable.

#### Comment

Please refer attached financial report.

#### **Statutory Environment**

Section 17 of the Local Government (General) Regulations 2021 refers.

#### 17 Monthly Financial Reports to council

- 1) The CEO must, in each month, give the council a report setting out:
  - a) the actual income and expenditure of the council for the period from the commencement of the financial year up to the end of the previous month; and
  - b) the most recently adopted annual budget; and
  - c) details of any material variances between the most recent actual income and expenditure of the council and the most recently adopted annual budget.
- 2) The report must also include:
  - a) details of all cash and investments held by the council (including money held in trust); and
  - b) the closing cash at bank balance split between tied and untied funds; and
  - c) a statement on trade debtors and a general indication of the age of the debts owed to the council; and
  - d) a statement on trade creditors and a general indication of the age of the debts owed by the council; and
  - e) a statement in relation to the council's payment and reporting obligations for GST, fringe benefits tax, PAYG withholding tax, superannuation and insurance; and
  - f) other information required by the council.

Policy Implications
Not applicable
Financial Implications
See the body of this report.
Recommendation
That Council:
a) notes the Chief Executive Officer (CEO) certifies to the best of her knowledge, information, and the belief that the internal controls implemented by Council are appropriate, and that Council's financial report best reflects the financial affairs of Council; and
b) receives and notes the monthly financial report for October2023.
Moved:
Seconded:

# 9 QUESTIONS BY MEMBERS

Members are invited to raise any questions.

# 10 GENERAL BUSINESS

Call for any other general business.

**Discussion** 

# 11 NEXT COUNCIL MEETING

The next Ordinary Meeting of Council be held on December  $12^{\rm th}$  at the Belyuen Council Offices, Belyuen commencing at 11:00am.