

# INFORMATION ON THE CORONA VIRUS / COVID-19

Status: 01 May 2021

Dear guests,

As a matter of principle, a high standard of hygiene applies in our holiday accommodation.

Based on the Covid 19 regulations of our health authorities, individual hygiene concepts have been developed for our holiday accommodation to ensure optimal protection of our guests.

This includes, for example, the provision of soap and hand disinfectant.

In addition, the cleaning and disinfection intervals for particularly sensitive points such as door handles, water taps, light switches etc. are significantly shortened and take place at every change of guests.

The laundry that is ready for you is washed at a minimum of 60 ° and provided with a special hygiene rinse with a disinfecting effect.

The holiday accommodation is thoroughly cleaned with surface disinfecting cleaning agents upon your arrival.

All fabric surfaces, e.g. mattresses and sofas etc. are cleaned with a steam cleaner at 60 ° when guests change.

All official requirements are fully implemented.

We keep ourselves informed on a daily basis about updated information and recommendations for action from the Spanish Federal Centre for Health Education and the responsible health authority.

Should the experts come to a different assessment, we will react quickly and comprehensively and adapt our cleaning procedures accordingly. You can be sure that the observance of personal and hand hygiene in the holiday accommodation has top priority.

We would also like to refer you to the current hygiene recommendations of the public health department:

# Coronavirus (COVID-19)

healthdirect

How to avoid infection or spreading the virus



Wash your hands regularly with soap and water for at least 20 seconds



Avoid touching your eyes, nose or mouth



Cover your mouth or nose when coughing or sneezing



Use only disposable tissues, and dispose of them immediately after use



Avoid close contact with anyone showing respiratory symptoms



Monitor travel advice on Smarttraveller [smarttraveller.gov.au](http://smarttraveller.gov.au)



Stay at home when you are sick

ALWAYS KEEP A DISTANCE OF 1.5 M FROM OTHERS



WEAR A FACE MASK WHERE REQUIRED



WASH YOUR HANDS REGULARLY AND THOROUGHLY WITH SOAP



SNEEZE AND COUGH IN THE CROOK OF YOUR ARM



DO NOT SHAKE HANDS



KEEP YOUR HANDS AWAY FROM YOUR FACE



as well as sufficient ventilation of the interior rooms !!!!

**Hello and welcome to our flat Sol y vista,  
located at one of the most beautiful bays of Mallorca -  
Cala Santanyi !**

We are pleased to welcome you as a guest in our holiday flat and would like to provide you with some information about your stay, as well as our house rules.

We kindly ask you to consider these in our interest and in the interest of all our guests.



The owners are :

Stephanie and Tobias Wehmeier

Alte Str. 4B , 28777 Bremen / Deutschland

Mobile numbers :

+49 163 6098396 oder +49 170 6419777

Contact person on site for questions or problems :

Petra Martin Gabriel

Handy : +34 643104573 ( 24 h emergency - contact )

<b>Emergency numbers :</b>	<b>Emergency doctor</b>	<b>112</b>
	<b>Police</b>	<b>092</b>
	<b>Fire brigade</b>	<b>085</b>
	<b>Guardia Civil</b>	<b>062</b>

**Public Medical Centre, Centre de Salut Santanyi, PAC**

C/ Bernat Vidal i Tomas 81

**07650 Santanyi**

Phone +34 971 653 951

**Medical practice in Santanyi, orthopaedist and sports medicine**

C/ d' en Llaneras 2

**07650 Santanyi**

Phone +34 971 642 111

**Municipal hospital with emergency room and interpreting service :**

Hospital de Manacor

Carretera Port d' Alcúdia KM 1

**07500 Manacor**

Central telephone +34 971 847 000 Emergency room telephone +34 971 847 060 Hotline  
+34 971 847 024

**Private hospital in Porto Cristo**

Hospital de Llevant

C/ de l' Escamarla 6

**07680 Porto Cristo**

Phone +34 971 82 24 00

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**Let's start with a little tour.**

Our flat Sol y vista with the number 79 is located in the private apartment complex Village in Cala Santanyi.

It is located on the first floor of house no. 7.

On the outside right next to the entrance door to the flat is the key box, the code of which you were given before your arrival.

There you will find the key to enter the flat.

Immediately after opening the door, you will see a wardrobe and a sliding wardrobe on the right behind the entrance door.





The right side of the cupboard can be used as storage space, e.g. for food or other things.

We provide toilet paper there for the initial equipment, as well as other useful utensils in the form of bandages, shopping bags and tea lights. You will also find a battery-operated Hoover, a parasol, iron, clothes pegs, broom, dustpan, 2 torches, first aid kit including disinfection, iodine and Aqua dest.

Behind the left sliding door are the washing machine, the hot water boiler and the ironing board.

Behind the washing machine/under the water boiler is the water stopcock.

The light switches to the left of the entrance door are for the ceiling lighting in the kitchen and the lighting above the entrance door. Above this is the fuse box for the entire flat.

Above the fuse box is the air conditioner cold/warm/dehumidifying. You will find the remote control on the free-standing fridge-freezer which is under the air conditioner. There is also a picture with a Wifi QR code. Next to the fridge you will find the fire extinguisher.

#### **Important information:**

The air conditioning is controlled by a remote control and is very powerful. It does not need a long lead time, so it is usually enough to switch it on when you enter the flat. When you leave the flat, we ask you to turn off the air conditioning.

Adjacent is the kitchenette with sink, dishwasher, cooker with ceramic hob and extractor bonnet.

#### **Important information:**

Due to the poor quality of the water on the island, which is associated with a high salt and lime content, it is necessary to add 2 tablespoons of lemon salt to the dishwasher for each wash cycle.

Above, there are wall cupboards in which you will find sufficient crockery, cutlery and other kitchen utensils, just like in the lower cupboards.

Consumables such as washing-up liquid and dishwasher tablets can be found under the sink.

Everything you need for your daily kitchen needs is available.

A microwave, toaster, hand blender, electric kettle, electric citrus juicer and a Senseo Pada coffee machine are also available.

Opposite the kitchenette is a couch that can be converted into a sofa bed, behind which is a folded baby travel cot in a pocket.

On the shelf to the right of the couch you will find reading material and a collection of games. A small folded table is opposite the sliding door to the balcony.



Next to the shelf is the door to the bedroom.

This is equipped with a box-spring bed, a bedside table with lamp, a chest of drawers and two small built-in wardrobes.



The built-in cupboard on the left is locked and is used for private purposes.

The built-in cupboard on the right contains the children's high chair and the cushions for the garden chairs. A television hangs above the door on the right, the remote control is on the bedside table. Next to the right wardrobe hangs a mirror and the mirror above the chest of drawers is an infrared heater.

The Wifi-Fritzbox is on the chest of drawers.

Our flat has a small en-suite bathroom which you can reach from the bedroom.

It is equipped with a toilet, a floor-deep shower and a washstand with a mirrored cabinet above.



The washstand has 3 drawers as storage space for your hygiene articles. There is also a hairdryer for drying your hair. In addition, you will find various hygiene articles for use as well as a make-up/shaving mirror in the mirror cabinet.

**Important information:**

Due to the quality of the water, there are also heavy limescale deposits here, so we ask you to regularly remove the water residues with the squeegee after showering and to wipe the fittings with a cloth.

The Sol y vista offers you, as the name suggests, sun and a view from two small terraces belonging to the flat.

Access to the first of the two terraces is via the sliding door in the kitchen-living room area. This door can be opened from the right as well as from the left.

Upon entering, a large table and chairs await you, where you can enjoy your morning breakfast or meals in general with a beautiful view of the green landscape.

On very hot and sunny days, a manually operated awning serves as sun protection.

From the bedroom you have access to the second terrace.

Here you can relax in the reclining armchairs with stools and a small side table.

and a small side table.





Or enjoy the sunset in the evening with a good glass of wine.



For refreshment, the communal pool in the palm garden is at your disposal .



We have made every effort to meet all your expectations and wishes when furnishing the holiday flat.

Should you nevertheless miss something, please let us know your wishes.

We always try to offer our guests a pleasant stay.

Smaller children are to be supervised so that they do not climb up or on the parapet of the terrace.

**Otherwise there could be a risk of falling !**

You as the tenant are liable for personal injury and damage to property, not we.

We are not liable for valuables lost in the holiday flat (money, jewellery, credit or bank cards, mobile phones, etc.).

(For security reasons we ask you to keep the flat and terrace doors locked and the windows closed.

This also applies when you are in the flat and leave valuables on the terrace, for example.

Defects which arise on taking over the rented property and/or during the rental period must be reported to us or the manager immediately in a suitable form, but ultimately always in writing.

It can always happen that something breaks or is broken. Therefore, please inform us of the damage that has occurred, we will replace the corresponding items and, if necessary, inform you of the costs.

We will replace the corresponding items and, if necessary, inform you of the costs.

This is in the interest of all guests that the inventory is uniform and complete.

For some years now, Mallorca has had a waste separation system similar to that in Germany.

We would like to ask you to support this.

There are bins for waste under the sink in the kitchen.

The waste goes into different containers (glass, residual waste, paper and plastic). (glass, residual waste, paper and plastic), which are about 50 m away from the house. from the house (in the direction of the supermarket on the way to the beach side of the road.

You can adjust the temperature of the air conditioning cold/warm according to your personal needs.

We would like to point out that the air conditioning and heating system should only be switched on when doors and windows are closed during operation.

Please air the bathroom after each shower by opening the window for approx. 10 minutes.

Please put sanitary towels, tampons etc. in the cosmetics bin next to the toilet.



**Please do not dispose of food leftovers, tampons, sanitary towels, etc. in the toilet as this can lead to blockages**

We would like to point out that extreme, disturbing behaviour can lead to the immediate termination of the tenancy.

tenancy immediately. In this case, the tenant shall not be entitled to any compensation  
rent already paid shall not exist in this case.

Please leave movable objects such as furniture, decoration, porcelain, etc. in the places  
in the places provided for them.

Under no circumstances do we want  
furniture be moved from the indoor area to the outdoor area or garden  
be moved indoors. The same applies to electronic devices, e.g.  
television or radio.

If you nevertheless make changes according to your personal needs  
we expect you to return everything to its original condition before your departure.  
back to its original condition before your departure.

The same applies to  
board games, magazines, books etc.

Please also put these things back

Please also put these things back in their original place, as you will certainly want to find everything  
tidy and tidied up.

We kindly ask you to keep the flat in a clean condition during your stay.  
in a clean condition during your stay.

The sandy beach belongs in the bay, not in the apartment.  
flat :)

We sincerely wish you a wonderful holiday in our flat and hope that  
hope that you will keep your holiday with us in good memory.



*Greetings from your hosts*

Tobias and Steffi

## Sights, restaurants and shopping

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In the immediate vicinity and within walking distance of approx. 15 minutes is the  
**Es Pontás.**

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.





The **Es Pontás** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at *Cala Santanyi*.

From the *Cala Santanyi* car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.



The sound of the waves,  
the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed .



Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.





Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.







The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.







The village of Santanyí also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.





But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.



Throughout the municipality of Santanyí you will find many small different coves such as the :

Cala Santanyí and Cala Llombards

Cala S'Almunia

Caló des Màrmols

Caló des Moro

Platja d'es Caragol





The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



In diesem Naturparkgebiet gelegen befindet sich die Doppelbucht  
Cala Mondragó und S' Amarador.





Both bays are also highly recommended for an extensive day at the beach.



In the immediate vicinity you will find small, idyllic fishing villages such as  
Cala Figuera and Porto Petro  
which you should definitely pay a visit.





*Here you can indulge in culinary delights to your heart's content.  
Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.*





*Alternatively, just relax with a drink overlooking the harbour .*





## House Rules Sol y vista



Dear holiday guests

We would like to welcome you to our holiday flat and wish you an eventful and relaxing stay.

We would like to offer you the basis for a carefree holiday with our accommodation and always make every effort to do so. In order for this to be as successful as possible, it is necessary that our guests accept and comply with the house rules.

By handing over the keys, you accept our house rules, which are always part of the booking with the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you have any questions, you can reach us at any time at the following telephone numbers:

+49 163 6098396 or + 49 170 6419777 / We also have WhatsApp.

So we can quickly clarify any ambiguities.

## Arrival

Our guests will find their key to access their rental flat in a key safe located right next to the entrance door.

You will receive the code for this as well as directions via WhatsApp one day before your arrival.

**Please note the check-in and check-out times of which we have informed you in advance.**

**An additional fee will be charged for overruns of more than 15 minutes !**

## General

All objects in the holiday home may be used by the tenant. We ask that you treat the furnishings and equipment of our holiday home with respect. All indoor furniture may not be brought or moved outside.

Moving furniture is not permitted in any way. Settings on electronic devices in the holiday property may not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not have to remove the bed linen, but can leave it on the beds.

We ask you to leave used towels on the floor in the bathroom.

Any necessary cleaning of the holiday property during your stay will not be replaced by a final cleaning fee.

Everything you need for a normal cleaning is at your disposal and can be used.

An initial supply of consumables such as toilet paper, soap, Zewa and spices etc. is available.

Smoking is not permitted in the entire building.

Please go to the terrace or garden and use an ashtray.

Fully cooled cigarette butts are disposed of in the residual waste. In case of burn marks or holes, the tenant will of course assume the repair costs and report this damage. Ensure that the rooms are adequately ventilated by airing them at regular intervals to prevent the formation of mould and odours.

During the agreed rental period, you assume responsibility for the rented holiday home/holiday flat.

Always close all doors when leaving and always take the front door key with you.

We accept no liability in the event of burglary or theft.

Please supervise your children and make sure that the little ones also observe the house rules.

**Quiet hours must be observed from 22:00 - 9:00 in the morning.**



## Kitchen

Crockery, cutlery, pots and pans etc. may only be returned to their storage places in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops with trivets. Use a kitchen board as a base for cutting and chopping food.

We ask you to put oven paper in each time you use the oven.

When moving out, used dishes must be cleaned and put back in the cupboards dry.

## Barbecue and parking

No charcoal grill may be used on the terrace ,

However, an electric barbecue is available for this purpose.

**Please make sure to clean it after use!**

Otherwise, we will charge a separate lump sum in both cases due to additional expenditure.

You can park free of charge on the street or in the public car park located directly next to the complex.

However, the landlord accepts no liability for the vehicle parked in the car park or on the street and its contents.

## Damage

If something does break or become damaged, please inform us of the damage immediately and not at the time of your departure.

We cannot accept defects discovered after your departure.

The tenant is liable for any major damage to the equipment. We will take care of all other minor damage, such as a broken glass or similar.

Please let us know if something has been broken so that we can refit it.

## Waste disposal

Waste and food leftovers **must be** disposed of independently during and at the end of the rental period.

**Please never throw food leftovers, waste or hygiene articles down the toilet or other drains.**

For waste that has not been disposed of at the end of the rental period, we charge a separate flat fee .

## Conduct in the pool area

The customary rules of the country apply, as well as respectful and considerate interaction with each other.

This includes for us:

The celebration of parties is prohibited.

Please do not bring any glass or porcelain to the pool area, as there is a risk of injury.

Please shower off before swimming.

Do not block sunbeds with towels.

Children should please not climb on the amphorae in the garden area, as these could be damaged and the children could injure themselves.

## Your departure

Please leave the holiday property in a tidy condition, this includes:

**Empty the refrigerator and wipe it dry**

**Clean the dishes and put them back in the dry place.**

**Clean the oven if necessary.**

**Switch off electrical appliances (except refrigerator)**

**Dispose of household waste and food leftovers**

**Please leave our holiday home in a swept clean condition.**

**Please check that all doors are closed before returning the keys.**

Thank you for your consideration and kind regards from your hosts

Tobias and Steffi

## Inventory Sol y vista :

### Furniture :

1 baby cot  
1 high chair  
1 wardrobe  
1 sofa bed  
1 Kallax shelf with game collection and books  
1 folding table  
1 garden table  
4 garden chairs  
1 carpet/ kitchen  
2 recliners each with a foot stool and cushion (3 cushions per recliner)  
1 small balcony table  
1 infrared mirror heater  
1 television set  
1 box spring bed  
1 mirror  
Kitchenette with cooker and sink  
2 chests of drawers  
2 cupboards  
Shower  
Washbasin with vanity unit  
Toilet

### Kitchen :

1 kettle  
1 Senseo coffee machine  
1 toaster  
1 hand blender  
1 electric hand mixer  
1 oven  
1 freezer/refrigerator combination  
Crockery, glasses, cutlery each for 6 people  
Small bowls and salad bowl  
Pots, pans  
Kitchen utensils including scissors, garlic press, corkscrew, bottle opener  
1 electric citrus juicer  
  
1 washing machine



1 air conditioner  
1 Hoover, battery operated  
Cleaning utensils  
1 sunshade  
1 beach blanket  
1 Sonos box radio (wall-mounted, incl. Alexa)  
2 torches  
1 wall clock  
1 first aid kit with iodine, disinfection and Aqua dest  
1 fire extinguisher  
1 clothes horse with clothes pegs (30 pieces)  
1 ironing board with iron  
1 light chain for balcony  
1 metal fish (decoration on dresser in bedroom)  
1 wooden whale (decoration on bedside table in bedroom)  
1 Fritz-Box incl. Wlan  
At least 20 coat hangers  
1 make-up mirror with cosmetic articles  
1 tile squeegee for the shower  
1 hairdryer  
1 cosmetic bin  
Tea lights