# INFORMATION ON THE CORONA VIRUS / COVID-19

Status: 01 May 2021

#### Dear guests,

As a matter of principle, a high standard of hygiene applies in our holiday accommodation.

Based on the Covid 19 regulations of our health authorities, individual hygiene concepts have been developed for our holiday accommodation to ensure optimal protection of our guests.

This includes, for example, the provision of soap and hand disinfectant.

In addition, the cleaning and disinfection intervals for particularly sensitive points such as door handles, water taps, light switches etc. are significantly shortened and take place at every change of guests.

The laundry that is ready for you is washed at a minimum of 60° and provided with a special hygiene rinse with a disinfecting effect.

The holiday accommodation is thoroughly cleaned with surface disinfecting cleaning agents upon your arrival.

All fabric surfaces, e.g. mattresses and sofas etc. are cleaned with a steam cleaner at 60  $^{\circ}$  when guests change.

All official requirements are fully implemented.

We keep ourselves informed on a daily basis about updated information and recommendations for action from the Spanish Federal Centre for Health Education and the responsible health authority.

Should the experts come to a different assessment, we will react quickly and comprehensively and adapt our cleaning procedures accordingly. You can be sure that the observance of personal and hand hygiene in the holiday accommodation has top priority.

We would also like to refer you to the current hygiene recommendations of the public health department:

## Coronavirus (COVID-19)

### **health**direct

How to avoid infection or spreading the virus



Wash your hands regularly with soap and water for at least 20 seconds



Avoid touching your eyes, nose or mouth



Cover your mouth or nose when coughing or sneezing



Use only disposable tissues, and dispose of them immediately after use



Avoid close contact with anyone showing respiratory symptoms



Monitor travel advice on Smartraveller smartraveller.gov.au



Stay at home when you are sick

ALWAYS KEEP A DISTANCE OF 1.5 M FROM OTHERS



MASK WHERE REQUIRED

**WEAR A FACE** 



WASH YOUR HANDS REGULARLY AND THOUROUGHLY WITH SOAP



SNEEZE AND COUGH IN THE CROOK OF YOUR ARM



DO NOT SHAKE HANDS



KEEP YOUR HANDS AWAY FROM YOUR FACE



as well as sufficient ventilation of the interior rooms !!!!

# Hello and welcome to our flat Perla pequeña, located at one of the most beautiful bays of Mallorca Cala Santanyi!

We are pleased to welcome you as a guest in our holiday flat and would like to provide you with some information about your stay, as well as our house rules.

We kindly ask you to consider these in our interest and in the interest of all our guests.



The owners are: Stephanie and Tobias Wehmeier

Alte Str. 4B, 28777 Bremen / Deutschland

Mobile numbers: +49 163 6098396 oder +49 170 6419777

Contact person on site for questions or problems:

Petra Martin Gabriel

Handy: +34 643104573 (24 h emergency - contact)

Emergency numbers: Emergency doctor 112

Police 092

Fire brigade 085

Guardia Civil 062

#### Public Medical Centre, Centre de Salut Santanyi, PAC

C/ Bernat Vidal i Tomas 81 07650 Santanyi Phone +34 971 653 951

#### Medical practice in Santanyi, orthopaedist and sports medicine

C/ d'en Llaneras 2 07650 Santanyi Phone +34 971 642 111

#### Municipal hospital with emergency room and interpreting service:

Hospital de Manacor Carretera Port d'Alcúdia KM 1 07500 Manacor

<u>Central telephone +34 971 847 000 Emergency room telephone +34 971 847 060 Hotline +34 971 847 024</u>

#### Private hospital in Porto Cristo

Hospital de Llevant C/ de l'Escamarla 6 07680 Porto Cristo Phone +34 971 82 24 00

#### Let's start with a little tour.

Our flat Perla pequeña with the number 70 is located in the private apartment complex Village in Cala Santanyí.

The flat is on the ground floor of house no. 7.

Access to the flat is via the terrace,

on the side of the house facing away from the pool.

The key box is located on the right-hand side of the pillar to the neighbouring apartment. You have already been informed of the code before your arrival. There you will find the key to enter the flat.

Immediately after opening the door, you look into the living and dining area.



The fully equipped kitchenette with sink, dishwasher, Nespresso capsule coffee machine, toaster, kettle, hand blender, baby food warmer, milk frother, electric citrus press, ceramic hob and extractor bonnet appears in front of your head.

All kitchen utensils needed for daily use are available.



There is washing-up liquid, dishwasher tablets and citrus salt under the sink.

#### Important information:

Due to the poor water quality on the island, which is accompanied by a high salt and lime content, it is necessary to add 1 tablespoon of lemon salt to the dishwasher for each rinse cycle.

The air conditioner is located to the left of the refrigerator, above the window. You will find the remote control attached to the side wall of the ceramic hob.

#### **Important information:**

The air conditioner is controlled by a remote control and is very powerful. It does not need a long lead time, so it is usually enough to switch it on when you enter the flat. When you leave the flat, we ask you to turn off the air conditioning.

In front of the kitchenette is the dining table with 4 chairs.

On the right against the wall is a chest of drawers containing dishes, pots and pans, salad bowls, bread basket and a colander.

Furthermore, it contains games, books, island journals, tea lights, napkins, etc.

Directly to the right of the chest of drawers is the fire extinguisher. Above it, the TV is attached to the wall and behind it is a shelf with Fritzbox and a Sonos box.

The WLAN code is on the wall for scanning in the form of a QR code.

Behind the curtains is the fuse box and the light switch for the outdoor lighting.

The switch for the light in the kitchen is to the right of the door to the bedroom.

On the wall to the left is a pull-out bed that can be used as a couch.



In front of the kitchen window on the left, there is a small storage room where the hot water boiler and the water stopcock are located.

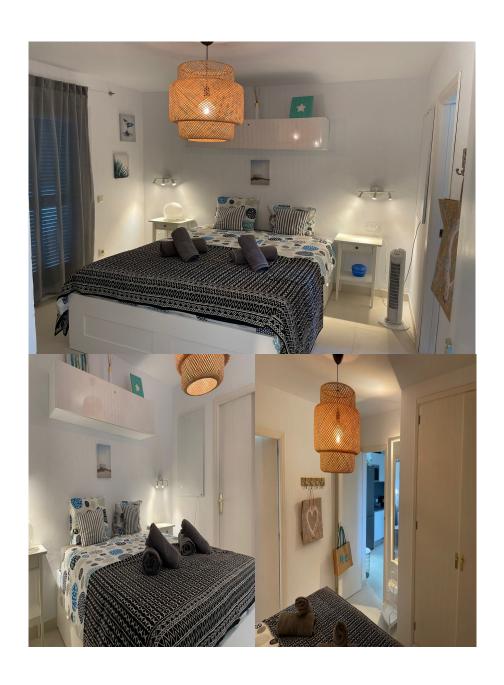
In addition, you will also find some things for the beach/pool, such as sunshades, beach shell and a pool noodle. The hoover is also there.

Also ironing board, iron, clothes horse with clothes pegs, broom, hand brush and dustpan.

There are shopping bags in a small basket on the wall.

On the free-standing freezer and refrigerator is the first aid kit including disinfection, iodine, distilled water. There are also 2 torches.

Through the door next to the couch you enter the bedroom.



Light switches for the individual lamps are located to the left of the door and on the bedside tables on either side of the bed.

There are enough hangers in the built-in wardrobe to hang your laundry. There are also shelves. Extra pillows are on top of the shelf.

Under the bed there are two drawers on each side.

In the back left drawer you will find a cot, in the front left drawer is the children's high chair as well as children's life jacket, water wings and other useful utensils.

Please put these things back there dried after use.

The drawers on the right side are free and you are welcome to fill them with your things.

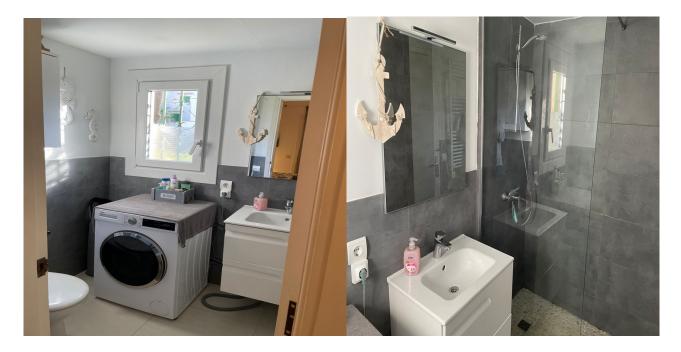
The cupboard above the bed is for our private use and locked.

Likewise the door behind the door to the bedroom, this is also locked and is for the storage of our personal belongings.

Neither door can be opened by you.

To the right of the bed on the wall is the infrared heater. It does not have a switch, but is switched on by inserting the plug. When not in use, please put the plug back on top.

Next to the infrared heating is the bathroom.



On top of the washing machine you will find a small box containing hygiene items for use. In the cupboard under the washbasin there is a hairdryer and the vanity mirror.

In the shower there is a basket hanging on the wall with a squeegee and a cloth.

#### Important information:

Due to the quality of the water, there are also strong lime deposits here, so we ask you to regularly remove the water residues after showering, especially on the glass shower partition, with the squeegee and to wipe the fittings dry with a cloth, so that no corrosion occurs.

The **Perla pequeña** is, as the name suggests, a small jewel that we have tried to design lovingly and comfortably.

The small terrace in front of the flat, through which the entrance is made, is equipped with a seating lounge to spend carefree and relaxing hours.

Opposite the terrace, there is a small rock garden for private use, to take an extensive sunbath or just to relax.



For refreshment, you can use the communal pool in the palm garden, which is located at the front of the flat.



We have made every effort to meet all your expectations and wishes when furnishing the holiday flat.

Should you nevertheless miss something, please let us know your wishes.

We always try to offer our guests a pleasant stay.

Smaller children are to be supervised so that they do not climb up or on the parapet of the terrace.

#### Otherwise there could be a risk of falling!

You as the tenant are liable for personal injury and damage to property, not we.

We are not liable for valuables lost in the holiday flat (money, jewellery, credit or bank cards, mobile phones, etc.).

(For security reasons we ask you to keep the flat and terrace doors locked and the windows closed.

This also applies when you are in the flat and leave valuables on the terrace, for example.

Defects which arise on taking over the rented property and/or during the rental period must be reported to us or the manager immediately in a suitable form, but ultimately always in writing.

It can always happen that something breaks or is broken. Therefore, please inform us of the damage that has occurred, we will replace the corresponding items and, if necessary, inform you of the costs.

We will replace the corresponding items and, if necessary, inform you of the costs.

This is in the interest of all guests that the inventory is uniform and complete.

For some years now, Mallorca has had a waste separation system similar to that in Germany.

We would like to ask you to support this.

There are bins for waste under the sink in the kitchen.

The waste goes into different containers (glass, residual waste, paper and plastic). (glass, residual waste, paper and plastic), which are about 50 m away from the house. from the house (in the direction of the supermarket on the way to the beach side of the road.

You can adjust the temperature of the air conditioning cold/warm according to your personal needs.

We would like to point out that the air conditioning and heating system should only be switched on when doors and windows are closed during operation.

Please air the bathroom after each shower by opening the window for approx. 10 minutes.

Please put sanitary towels, tampons etc. in the cosmetics bin next to the toilet.

Please do not dispose of food leftovers, tampons, sanitary towels, etc. in the toilet as as this can lead to blockages

We would like to point out that extreme, disturbing behaviour can lead to the immediate termination of the tenancy.

tenancy immediately. In this case, the tenant shall not be entitled to any compensation rent already paid shall not exist in this case.

Please leave movable objects such as furniture, decoration, porcelain, etc. in the places in the places provided for them.

Under no circumstances do we want

furniture be moved from the indoor area to the outdoor area or garden
be moved indoors. The same applies to electronic devices, e.g.
television or radio.

If you nevertheless make changes according to your personal needs we expect you to return everything to its original condition before your departure.

back to its original condition before your departure.

The same applies to

board games, magazines, books etc.

#### Please also put these things back

Please also put these things back in their original place, as you will certainly want to find everything tidy and tidied up.

We kindly ask you to keep the flat in a clean condition during your stay.

in a clean condition during your stay.

The sandy beach belongs in the bay, not in the apartment.

flat:)

We sincerely wish you a wonderful holiday in our flat and hope that hope that you will keep your holiday with us in good memory.



Greetings from your hosts

Tobias and Steffi

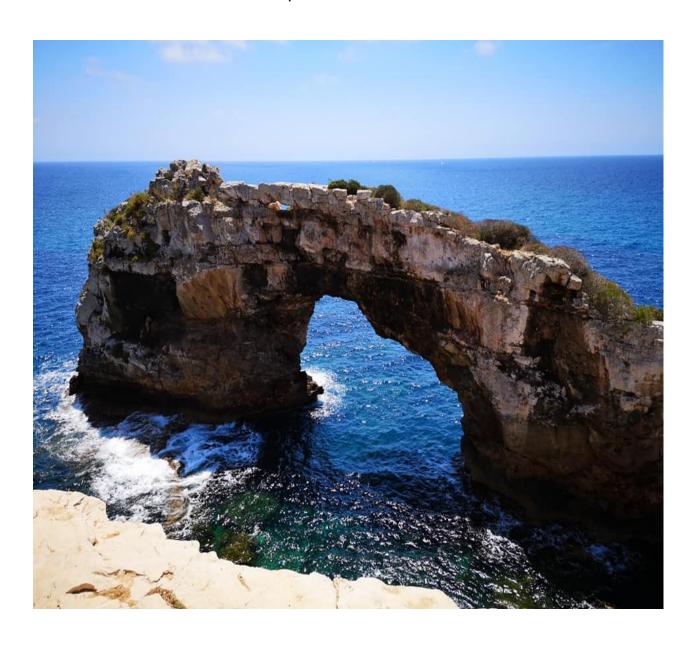
#### Sights, restaurants and shopping

In the immediate vicinity and within walking distance of approx. 15 minutes is the Es Pontás.

A rocky gate in the sea of the south-eastern part of Mallorca.

The naturally formed "bridge" is located directly on the coastline between Cala Santanyí and Cala Llombards in the municipality of Santanyí.

A tremendous natural phenomenon that should not be missed.



The **Es Pontás** rock gate is enormous and difficult to capture in its entirety with a camera.

The rock arch rises out of the sea like a huge bridge.

A sight that never fails to captivate every visitor and deservedly ranks as one of the world's most spectacular natural wonders.

The excursion to the Es Pontas rock gate is definitely worthwhile and can be wonderfully combined with a visit to the beach at Cala Santanyi.

From the Cala Santanyi car park, walk a little way along the road and you will soon find the sign.

After 10 minutes, a rocky path leads directly to the rock arch. A viewing platform and benches invite you to linger and marvel.



The sound of the waves,

the screeching of the seagulls and the immense nature leaves lasting impressions.

This is not to be missed.

Cala Santanyi is a quiet but lively holiday area.

Bicycle rental, beach volleyball and a diving school are nearby. You can also walk to the various nearby bays.



Adventurous holidaymakers do not have far to go to the island's capital, Palma: it is about 50km away by car.

A little closer (about 3 km away) is the small town of Santanyí.

Every Wednesday and every Saturday, the large weekly market takes place in the middle of the city on the large market square. This extends into all the small surrounding alleys and is always well attended.



There you can buy almost everything your heart desires. From fruit and vegetables to freshly baked bread, cheese, olives, cakes and other baked goods, flowers, spices, olive oils, souvenirs, Mallorcan handicrafts, jewellery, leather goods and clothing.





The market is surrounded by cafes where you can take a break and watch the hustle and bustle.

You can also satisfy your culinary cravings in countless bars, cafés and restaurants.





The village of Santanyı́ also has large supermarkets such as LIDL and Eroski, pharmacies, opticians, doctors, bakeries, tobacconists, newsagents and much more.



But you will also find a small supermarket in your holiday resort Cala Santanyí, which is open 12 hours a day from 1 May to 31 October. The walk to it is about 3 min.

There you can get all the food you need for your daily needs.

Also freshly baked bread rolls and croissants every morning.





Throughout the municipality of Santanyí you will find many small different coves such as the :

Cala Santanyí and Cala Llombards

Cala S'Almunia

Caló des Màrmols

Caló des Moro



The nearby Mondragó Nature Park is a popular destination for hiking enthusiasts.



In diesem Naturparkgebiet gelegen befindet sich die Doppelbucht Cala Mondragó und S'Amarador.



Both bays are also highly recommended for an extensive day at the beach.



In the immediate vicinity you will find small, idyllic fishing villages such as

Cala Figuera and Porto Petro

which you should definitely pay a visit.



Here you can indulge in culinary delights to your heart's content.

Whether with freshly prepared fish, typical paella, a hearty salad plate, bread and aioli or a traditional dessert.





Alternatively, just relax with a drink overlooking the harbour.













#### House Rules Perla pequeña



Dear holiday guests

We would like to welcome you to our holiday flat and wish you an eventful and relaxing stay.

We would like to offer you the basis for a carefree holiday with our accommodation and always make every effort to do so. In order for this to be as successful as possible, it is necessary that our guests accept and comply with the house rules.

By handing over the keys, you accept our house rules, which are always part of the booking with the tenant.

The person making the booking is responsible for ensuring that all fellow travellers also comply with the house rules.

If you have any questions, you can reach us at any time at the following telephone numbers:

+49 163 6098396 or + 49 170 6419777 / We also have WhatsApp.

So we can quickly clarify any ambiguities.

#### Arrival

Our guests will find their key to access their rental flat in a key safe located right next to the entrance door.

You will receive the code for this as well as directions via WhatsApp one day before your arrival.

Please note the check-in and check-out times of which we have informed you in advance.

An additional fee will be charged for overruns of more than 15 minutes!

#### General

All objects in the holiday home may be used by the tenant. We ask that you treat the furnishings and equipment of our holiday home with respect. All indoor furniture may not be brought or moved outside. Moving furniture is not permitted in any way. Settings on electronic devices in the holiday property may not be changed or reprogrammed without prior consultation with the landlord.

On your arrival, the beds are freshly made. On departure, you do not have to remove the bed linen, but can leave it on the beds.

We ask you to leave used towels on the floor in the bathroom.

Any necessary cleaning of the holiday property during your stay will not be replaced by a final cleaning fee.

Everything you need for a normal cleaning is at your disposal and can be used.

An initial supply of consumables such as toilet paper, soap, Zewa and spices etc. is available.

Smoking is not permitted in the entire building.

Please go to the terrace or garden and use an ashtray.

Fully cooled cigarette butts are disposed of in the residual waste. In case of burn marks or holes, the tenant will of course assume the repair costs and report this damage. Ensure that the rooms are adequately ventilated by airing them at regular intervals to prevent the formation of mould and odours.

During the agreed rental period, you assume responsibility for the rented holiday home/holiday flat.

Always close all doors when leaving and always take the front door key with you.

We accept no liability in the event of burglary or theft.

Please supervise your children and make sure that the little ones also observe the house rules.

Quiet hours must be observed from 22:00 - 9:00 in the morning.

#### Kitchen

Crockery, cutlery, pots and pans etc. may only be returned to their storage places in a clean and dry condition.

Hot items such as pots or pans should always be placed on tables and worktops with trivets. Use a kitchen board as a base for cutting and chopping food.

We ask you to put oven paper in each time you use the oven.

When moving out, used dishes must be cleaned and put back in the cupboards dry.

#### Barbecue and parking

No charcoal grill may be used on the terrace,

However, an electric barbecue is available for this purpose.

Please make sure to clean it after use!

Otherwise, we will charge a separate lump sum in both cases due to additional expenditure.

You can park free of charge on the street or in the public car park located directly next to the complex.

However, the landlord accepts no liability for the vehicle parked in the car park or on the street and its contents.

#### <u>Damage</u>

If something does break or become damaged, please inform us of the damage immediately and not at the time of your departure.

We cannot accept defects discovered after your departure.

The tenant is liable for any major damage to the equipment. We will take care of all other minor damage, such as a broken glass or similar.

Please let us know if something has been broken so that we can refit it.

#### Waste disposal

Waste and food leftovers **must be** disposed of independently during and at the end of the rental period.

Please never throw food leftovers, waste or hygiene articles down the toilet or other drains.

For waste that has not been disposed of at the end of the rental period, we charge a separate flat fee .

#### Conduct in the pool area

The customary rules of the country apply, as well as respectful and considerate interaction with each other.

This includes for us:

The celebration of parties is prohibited.

Please do not bring any glass or porcelain to the pool area, as there is a risk of injury.

Please shower off before swimming.

Do not block sunbeds with towels.

Children should please not climb on the amphorae in the garden area, as these could be damaged and the children could injure themselves.

#### Your departure

Please leave the holiday property in a tidy condition, this includes:

Empty the refrigerator and wipe it dry

Clean the dishes and put them back in the dry place.

Clean the oven if necessary.

Switch off electrical appliances (except refrigerator)

Dispose of household waste and food leftovers

Please leave our holiday home in a swept clean condition.

Please check that all doors are closed before returning the keys.

Thank you for your consideration and kind regards from your hosts  $% \left\{ 1,2,\ldots ,n\right\}$ 

Tobias and Steffi

#### <u>Inventory Perla pequeña:</u>

- 1 washing machine
- 1 microwave oven
- 1 air conditioner
- 1 hoover
- 1 infrared heater

Cleaning utensils

- 1 electric kettle
- 1 Nespresso coffee machine
- 1 toaster
- 1 hand blender
- 1 electric citrus juicer
- 1 electric hand mixer
- 1 electric milk frother
- 1 baby food warmer
- 3 sunshades
- 1 beach shell
- 1 freezer/refrigerator combination

Crockery, glasses, cutlery for 6 and 8 persons respectively

bowls and salad bowls

Pots, pans

Kitchen utensils including scissors, garlic press, corkscrew, bottle opener

- 1 baby cot
- 1 high chair
- 1 Sonos box radio (wall-mounted, incl. Alexa)
- 1 pull-out bed
- 1 chest of drawers with crockery etc. as described above
- 1 dining table
- 4 chairs inside
- 2 torches
- 2 garden tables
- 6 garden chairs
- 1 sun lounger in the garden
- 1 lounge group on the terrace
- 1 first aid kit with iodine, disinfection and aqua dest (on the fridge)
- 1 fire extinguisher
- 1 clothes horse with clothes pegs (min. 30 pieces)
- 1 ironing board with iron
- 1 battery-operated light chain in a large green lantern
- 1 wooden whale (decoration on a chest of drawers in the living room)
- 1 Fritz-Box incl. Wlan

- 1 infrared mirror heater in the bedroom
- 1 television set
- 1 double bed 160 cm  $\times$  200 cm
- 1 wall unit above the bed
- 1 full-length mirror in the bedroom
- 1 built-in wardrobe with at least 20 hangers in the bedroom
- 1 bathroom mirror
- 1 cupboard under the washstand incl. hygiene articles
- 1 tile squeegee for the shower
- 1 hairdryer
- 1 cosmetic bin