



Impact Report - summary



Dine Sheffield is a two-week celebration of Sheffield's vibrant restaurant scene, featuring savings at eateries across the city centre.

Between 15 and 29 March 2018, 41 of our favourite cafes, bars and restaurants served up fixed price menus to showcase the outstanding diversity of Sheffield's dining scene. Each restaurant created a bespoke offer, priced at £5, £10 or £15.

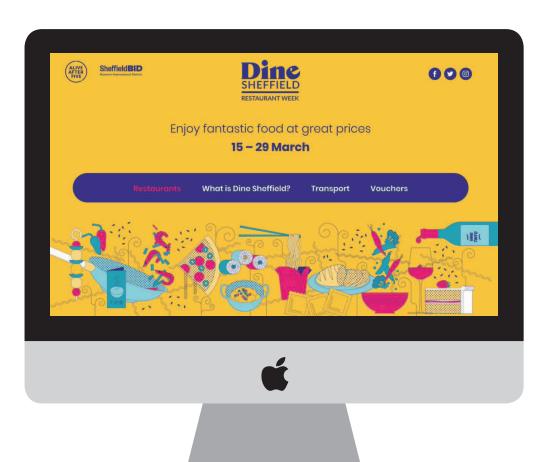


Dine Sheffield March 2018 – what's new?



New logo – adding 'Restaurant Week' to make it easier for the customer to understand the concept.

Upgraded website
- making it more
professional,
informative and user
friendly. Pictures on
the home page added
to the appeal.







Dine Sheffield venues

41 venues took park, including 11 new participants. The quality of offers improved from the first event, with 90% of venues offering a discount of 20% or higher.

11 new venues included:

Birdhouse Tea Bar and Kitchen

Farenheit at Genting Casino

Inox Dine

Kerbedge

OHM

Pieminister

Public

Showroom

The Old School Room at Leopold Hotel

The Wick at Both Ends

The Yard at Mercure





Top 10 venues

AL THE	
PROHOUSE	



Pieminster	290
Kerbedge	170
Bloo 88	162
Browns	158
Aagrah Leopold Square	152
Fire Pit	99
Sakushi	96
Cubana	89
Cafe Rouge	87
Smoke BBQ	85





Dine Sheffield – the stats

75,183
the complete number of page views

2,146
users generated
2,570
voucher downloads
resulting in
3,100
customers through the
doors during the two-week
campaign

The top

two

restaurants were
both new to Dine Sheffield
and Sheffield city centre
(being recent
investors)

The largest age bracket was 25-34 year olds

42.66% of users, which is the target market for Alive After Five (of which Dine Sheffield

is part of)

The Dine Sheffield website reached

13,383 users, who engaged in

sessions.
This almost triples the first Dine Sheffield stats

The gender split was

59.6% female 40.4% male

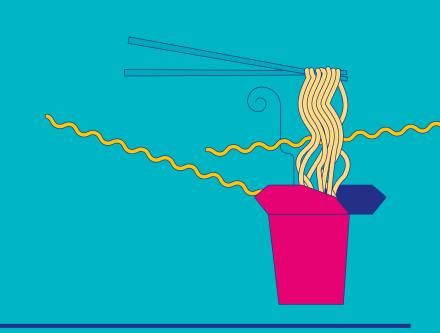
Venue stats

100% of venues felt customers enjoyed Dine Sheffield 3,100
Dine Sheffield
customers in total

68% were able to upsell additional products

90%
reported new customers
using Dine Sheffield
vouchers

96% would participate in another Dine Sheffield



Venue feedback

"It was crazy.
Everyone that came did Dine Sheffield.
300 customers on one Saturday alone."

Kerbedge

"We were gobsmacked with the popularity compared to last year."

"Great awareness for us." Leopold Hotel "All new customers said they would happily return back, which is great to hear."

Bungalows and Bears

"I like the concept as a whole and it's nice to be part of something that has a community feel to it."

Smoke BBQ

"It's good for the city, glad you did it."

Browns

"We've really been enjoying the scheme, and have seen some great numbers coming in."

Birdhouse

"It (the voucher) was simple and easy to use."

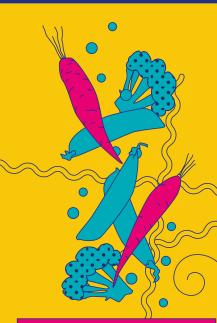
"It got new people trying new venues and gave people an excuse to explore the city."

Light Cinema

"Looked better than last time. More professional, polished and fun. Easy to see and easy to show on your phone." California Fresh

Customers

740/0 attended Dine Sheffield for the first time



Only

310/0

would have dined in

Sheffield city centre without
Dine Sheffield

70% tried a venue for the first time

76% saw the offers as 'good' or 'great'

91% rated Dine Sheffield as 'good', 'very good' or 'great' 93% are 'likely' or 'extremely likely' to return to a participating venue

96%
of customers would
be willing to return
to another
Dine Sheffield



Customer feedback

"A great idea for Sheffield, can see it becoming a huge event down the line where vouchers run out/venues are fully booked." "It made me aware of venues in the city centre to dine at, which I would never have considered going to before."

"The range of restaurants involved was good for bringing more people/business to Sheffield city centre."

"It was the perfect opportunity to meet up and dine with some friends. The event also permitted us to discover a new restaurant."

"The fact that I could try a variety of different cuisines on a limited income was great."

"Great for promoting Sheffield's restaurant scene."

"It's a fab idea to get family and friends together for a night out and good food at a bargain price." "A great variety of restaurants with the focus on getting more people into the city centre."

"It got us out on days we would have otherwise sat in doing nothing, and we got to try new places - one of which we have been back to since and paid full price because we liked it so much."

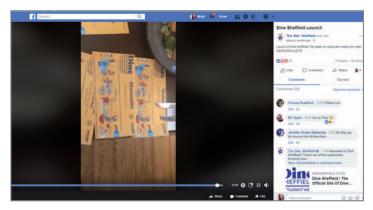
"It was a chance to try somewhere we are considering booking for Christmas dinner. Wide range of restaurants, will visit more next time."

Everyone is talking about Dine Sheffield!

Dine Sheffield has seen an explosion of media coverage for the event!

















Social media and analytics

108,951
Alive After Five social media impressions

Alive After Five's
Facebook
7,560%
increase in page likes and
179%
increase in reach compared to the previous month

Total number of Dine Sheffield impressions

496,387
an increase of

31.3%

from the first Dine Sheffield

303,422
Sheffield Star impressions

4,180
Hallam FM
impressions

23,524
blogger impressions

Other marketing channels

Inserts in The Star's Food **Guide appeared 21st and 28th** March

reached through advertising in **Now Then Magazine**

households

local residents

Total campaign spend:

£16,937
Estimated ROI per £1 spent: £5.53

Interview with Paulette Edwards on BBC Radio **Sheffield**

Press coverage in The Star

Estimated economic impact

£93,740
consumer spend (£65,618
is the nett increase in
consumer spend)

£110,667*
is the estimated economic impact
of Dine Sheffield 2018

£16,937
organiser spend in the host economy

* calculated using organiser spend (no leakages outside host economy) and consumer spend data from survey respondents (this may include spend on travel, food, drink and entertainment).





