



Radford Semele Parish Council

Our Ref: CW/JW53019

30 April 2024

Dear Cllrs,

I am writing to let you know that I held a meeting with senior representatives of Royal Mail last week to discuss my concerns with their service in the Kenilworth and Southam constituency.

One of my key concerns was the poor service to my constituents in Radford Semele.

Following this meeting, Royal Mail have undertaken to deploy changes to their delivery rounds to improve the service. This will result in Royal Mail being able to deliver to all addresses served by Leamington Spa Delivery Office, including Radford Semele, on a daily basis (when there is mail to deliver).

These changes are due to come into effect from the 7th of May.

Ahead of these changes, Royal Mail have promised that no address in Radford Semele will go more than a day without a mail delivery and that the Regional Operations Director has asked to be updated daily on the situation.

I hope that this results in a noticeable change in the quality of service you receive from Royal Mail but please let me know if the situation does not improve.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Jeremy Wright', with a large, stylized flourish at the end.

**RT HON SIR JEREMY WRIGHT KC MP**  
**Member of Parliament for Kenilworth and Southam**