



Edited 28/11/21:

Even though rules have changed re COVID-19, in salon and on site, I am politely requesting that we (myself and clients) must still follow stringent guidelines as set out by the Government and Local Authority.

Please find herein full details of what I have implemented to be as COVID SAFE as possible during this pandemic.

Health & Safety for Salon Guidelines re Covid-19:

I will provide you with a safe environment which complies with guidelines issued by our Government and Local Authority.

1. If you have symptoms, please do not come to your appointment. Please call to rearrange.
2. If you've been ill within the last 14 days with COVID type symptoms, please do not come to your appointment, please call to rearrange.
3. If you've been in contact with anyone within the last 14 days who is ill or displaying symptoms, please do not come to your appointment, please call to rearrange.
4. If you have been to a COVID high risk area, either nationally or internationally, in the last two weeks, please do not come to your appointment. Please call the rearrange.
5. I will greet you warmly but without personal contact.
6. Please arrive on time, if you are early, please wait in your car.
7. Please arrive alone wherever possible. I **can not** have any more than two people in salon at any one time. **Children especially, are not allowed in the salon during this time.**
8. Face masks/coverings are once again mandatory. Please ensure you are wearing a mask before you enter the premises. Please also bring a spare if your appointment is to be over four hours long. I will wear a new mask for each appointment and will change it at least every four hours. A mask also needs to be replaced if it is removed for any reason. So bringing a few spares is advisable.
9. I'll provide disposable gowns for each client, if required. I cannot use my regular gowns during this time.

10. I have lots of PPE and sanitising and sterilising equipment and products. The salon and all equipment will be fully sanitised and disinfected between clients and at the end of each day. For that reason, I'm working at reduced capacity as I need the extra time to fully sanitise and disinfect.

11. For now, I apologise, but I can not serve drinks or provide reading materials. Please bring your own if you need or would like these.

12. I'm asking that only essential personal belongings are brought to appointments. Anything not necessary, please leave at home or in your car.

13. Upon arrival, I'm asking everyone to sanitise. I'll be sanitising my hands regularly. Fresh towels will be provided for each client.

14. Please use the toilet before you arrive, to minimise use here.

15. If you tend to get cold, please bring a sweater or blanket. I can't provide any of these during this pandemic. Whilst my room will be warm, some people can get cold sat for a while!

16. No cash payments during this time. BACS is preferable, or card payments only please.

17. Please pay close attention to the COVIDSAFE information posters in my salon.

18. I have undertaken training via a COVIDSAFE course, and have implemented all necessary measures to ensure I can care for my clients in a safe, hygienic and professional manner.

19. All clients are still required to complete a COVID health questionnaire - You will have received one via email, and I ask that these are completed and returned to me as soon as possible. I have to keep these for a minimum of four weeks post treatment. Your details will be kept securely, and no one will have access to your details other than myself. (However, please read section 20 below).

20. Under normal circumstances, your details are never shared with any third party. However, during this pandemic, and only in the event it is needed, it may be necessary to share your personal details with NHS Track & Trace system.

I am happy to discuss any of your concerns. Please feel free to call me to discuss.

If I need to add or amend these new rules as set out by the government, I'll update everyone as soon as I'm informed.

If you have any questions, please [email me](#) or call me on 07775 066136.

Thank you for understanding during this unprecedented time.

Natalie
Proprietor
Max It Up Bridal Hair & Extensions

Next update due: 28/01/22.