



Edited 04/01/21:

The hair industry has once again been closed due to the COVID pandemic, meaning that sadly, I must close once again.

I will post an update when I am told I can reopen.

This notice is for when Salons can reopen:

We (myself and clients) must follow stringent guidelines as set out by the Government and Local Authority.

Please find herein full details of what I have implemented to be as COVID SAFE as possible during this pandemic.

Health & Safety for Salon Guidelines re Covid-19:

I will provide you with a safe environment which complies with guidelines issued by our Government and Local Authority.

I've sent this out to all clients, as per government guidelines and to keep us all safe. This will also be displayed in salon, along with Health & Safety Posters specific to COVID-19.

There will be a new kind of normal until we are COVID free.

1. If you have symptoms, please do not come to your appointment. Please call to rearrange.
2. If you've been ill within the last 14 days with COVID type symptoms, please do not come to your appointment, please call to rearrange.
3. If you've been in contact with anyone within the last 14 days who is ill or displaying symptoms, please do not come to your appointment, please call to rearrange.

4. If you have been to a COVID high risk area, either nationally or internationally, in the last three weeks, please do not come to your appointment. Please call to rearrange.
5. I will greet you warmly but without personal contact.
6. Please arrive on time, if you are early, please wait in your car.
7. Please arrive alone. Children especially, are not allowed in the salon during this time.
8. Face masks/coverings are mandatory from 8/8/20. If you have a medical condition which means you are exempt, please bring a note from your GP. I'm asking everyone to provide and wear a brand new mask. Please also bring a spare if your appointment is to be over four hours long. I will be wearing a visor as specified by the Government and a new mask for each appointment and will change it at least every four hours. A mask also needs to be replaced if it is removed for any reason. So bringing a few spares is advisable.
9. I'll provide disposable gowns for each client. I cannot use my regular gowns during this time.
10. I have lots of PPE and sanitising and sterilising equipment and products. The salon and all equipment will be fully sanitised and disinfected between clients and at the end of each day. For that reason, I'm working at reduced capacity as I need the extra time to fully sanitise and disinfect.
11. I can't serve clients drinks, or provide any reading materials. Please bring your own if you need these. You will need to dispose of any waste at home.
12. I'm asking that only essential personal belongings are brought to appointments. Anything not necessary, please leave at home or in your car.
13. Upon arrival, I'm asking everyone to sanitise or wash their hands. I'll be sanitising my hands regularly. Fresh towels will be provided for each client.
14. Please use the toilet before you arrive, to minimise use here.
15. If you tend to get cold, please bring a sweater or blanket. I can't provide any of these during this pandemic.

16. No cash payments during this time. BACS is preferable, or card payments only please.

17. Please pay close attention to the COVIDSAFE information posters in my salon.

18. I have undertaken training via a COVIDSAFE course, and have implemented all necessary measures to ensure I can care for my clients in a safe, hygienic and professional manner.

19. All clients are required by law to complete a COVID health questionnaire. I have to keep these for a minimum of four weeks post treatment. Your details will be kept securely, and no one will have access to your details other than myself. (However, please read section 20 below).

20. Under normal circumstances, your details are never shared with any third party. However, during this pandemic, and only in the event it is needed, it may be necessary to share your personal details with NHS Track & Trace system.

I am happy to discuss any of your concerns. Please feel free to call me to discuss.

If I need to add or amend these new rules as set out by the government, I'll update everyone as soon as I'm informed.

If you have any questions, please [email me](#) or call me on 07775 066136.

Thank you for understanding during this unprecedented time.

Natalie
Proprietor
Max It Up Bridal Hair & Extensions