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Customer Service Course List

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Sample Course List

Analyzing Your Customer Service
Culture Sensitivity in Customer Service
Customer Communication Essentials
Customer Service 101
Customer Service Pro Tips
Delivering Stellar Customer Service
Effective Internal Customer Service
Handling Difficult Customer Service Scenarios
Learn the Ropes of Customer Service
Optimizing Customer Communication Across Channels
Phone Etiquette
Service Best Practices
Sparking the Customer Experience with Simon T. Bailey
The Scope of Customer Service
Working with Upset Customers

Sub-Topics

Customer Service Basics and Best Practices
Communicating with Customers
Handling Difficult Customers
Phone Etiquette
Cultural Sensitivity in Customer Service

Please note, the courses listed represent a sample of the courses offered by H2L. If you are looking for a topic that is currently unlisted or unavailable, please reach out to support@h2l.live



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