NEWARK EMA

NEEDS ASSESSMENT – 2020 UPDATE July 10, 2020

Focus: PLWH Housing Needs

Research Question:

What are the housing needs of People Living with HIV (PLWH) that prevent or interfere with their achieving Viral Load Suppression and what are some strategies to improve their housing?

 Goals: ID Barriers & Challenges. ID possible solutions for expanded housing program.

<u>METHODS</u>

- Analysis of CHAMP Data 2019 on Housing Status & Health Outcomes – Viral Load Suppression (VLS) & Retention In Care.
- Key Informant Presentation Housing Systems for PLWH in NJ & NEMA
- Consumer Focus Group on Needs.
- Agency Key Informant (KI) Survey Barriers, Needs & Recommendations for NEMA Housing Program.

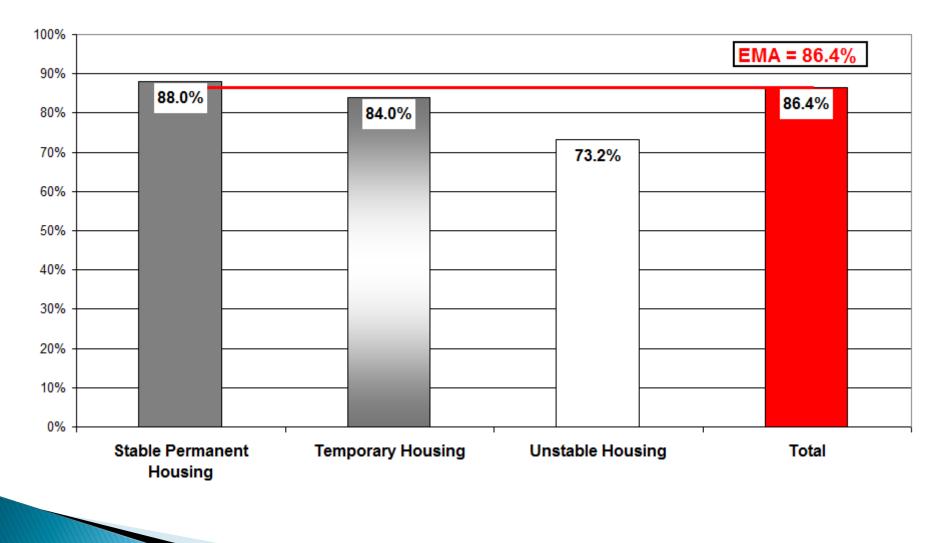
<u>#1 CHAMP DATA 2019</u>

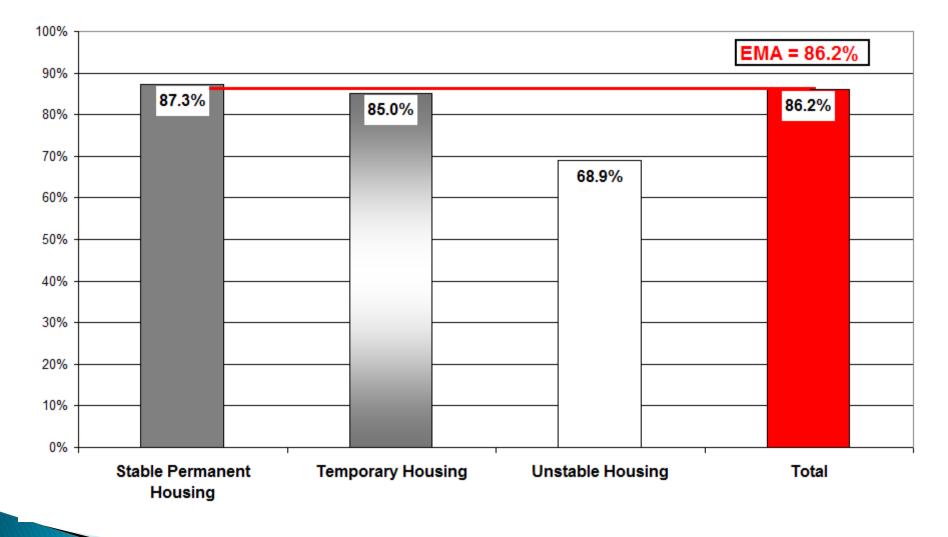
HRSA & HUD Housing Definitions (Handout):

- Stable Permanent = Own/rent home, HOPWA LT, non-HOPWA subsidized, SRO, Group/Nursing Home
- Temporary = "Doubling up w/ family, friends", Transitional (RW/non-RW), Residential Tx, institution
- **Unstable** = Emergency shelter, Homeless, Prison/Jail

Health outcomes (VLS, Retention) are higher with stable housing.

Viral Load Suppression by Housing Status - Newark EMA - Year Ending 12/31/19





Retention In Care by Housing Status - Newark EMA - Year Ending 12/31/19

Distribution of RW Clients by Housing Status and VLS Outcomes - 2019

Housing Status & Key Subtypes	#	%	#	%	VLS
Stable Permanent			4,417	70%	88.0%
Own/Rent Home	3,477	55%			87.9 %
HOPWA	205	3%			89.3 %
Subsidized not HOPWA	585	9%			87.8%
Temporary			1,689	27%	84.0%
Doubling Up	1,543	24%			84.0%
Transitional RW & non-RW	85	1%			82.5%
Residential Tx or Institution	52	1%			89.2%
Unstable			234	4%	73.2%
Emergency Shelter	95	2%			76.1%
Homeless	88	1%			64.4%
Jail/Prison	44	<1%			83.3%
TOTAL			6,340	100%	86.4%

#2 KEY INFORMANTS

- ARFC NJ HIV Housing Assistance
- 2 RWHAP-funded agencies in Newark EMA with unique housing services for clients which
 - Fill gaps,
 - Manage a continuum of housing programs including HOPWA, Section 8, etc.,
 - Work with landlords to locate housing, and prevent eviction where feasible.
 - Work with clients to help them manage responsibilities of housing.

#3 CONSUMER FOCUS GROUP

- CIA meeting February 26, 2020 on Housing
- Focus group questionnaire
- > 32 individuals attended. 25+ gave input.

Housing Situation

- All lived in house or apartment. No shelters.
- All received housing subsidy HOPWA (65%), public housing (20%), Section 8 (10%), subsidy (5%)
- 41% "doubled up" at some point.
- 66% stable housing, 9% temporary, rest did not discuss (not comfortable)

<u>#3 CONSUMER FG – 2</u>

Housing Situation (cont.)

- <u>Recent changes</u> Bad: unsanitary, rodents, bad maintenance. Late rent payments due to change in subsidy. Good: HOPWA approval, new residence.
- <u>Take medications on schedule?</u> Most Yes. Habit, want to keep healthy. No. If in shelter.
- <u>Knew someone denied housing</u>. Age, long waiting lists, bad credit, prior eviction, incarceration, father.
- Lost housing. Not paying rent, substance use, not following rules (sub-leasing, smoking), vandalism, hoarders, domestic violence, filed a complaint.

<u>#3 CONSUMER FG – 3</u>

If More Housing Funds Available...

- Improve stability. Mental health.
- <u>Priority non-VLS.</u> Stop transmission. Help get healthy. Move from unstable housing.
- **Priority VLS**. Show stability. Keep stable.
- Include MCM, CM-NM, substance use & MH treatment.
- <u>24 mos. not long enough</u>. To find stable housing, get job, get life together, fix credit. Rents too high! Fixed incomes. Not enough time to afford unsubsidized housing.

<u>#4 AGENCY KI SURVEY</u>

- Part 1: ID Housing challenges & possible solutions.
- All agencies w/ housing, MCM, CM, EFA=32!
- > 25 responded. Including legal. EMA-wide.
- #1 Housing Challenges (non-VLS)
 - "Yo-Yo" between temporary & unstable. In either.
 - Living in cars, shelters.
 - Compounded by active SA use & MH.
 - **Stable housing + addiction.** Youth/young adults.
 - **Stigma** HIV & poverty (welfare)
 - Not affordable or enough housing, subsidies

#2 Challenges for Non-VLS PLWH

Challenge/Issue	% Cited
Behavioral Health (substance use, MH)	90%
Unstable Living (homeless, lack housing, subsidies)	52%
Health Issues (comorbidities, no follow up, denial)	52%
Stigma (due to HIV)	24%
Lack access to health care (ins. Change, no transp.)	24%
Poverty, Income	19%
Lack Living Skills (find/keep job, life skills)	19%
Social/Personal Issues (no family support, criminal backgr)	14%
Cultural Issues (undocumented, culture)	10%

<u>#3 Housing Assistance Types (Referrals)</u>

- <u>All</u> = HOPWA, Section 8, Public, RW-funded, non-RW (CDBG, transitional, disabled), Housing Authority, CoC
- Additional = shared housing (roommates).

#4 Circumstances

- Actual/imminent homelessness (62%)
- Domestic violence, expiration of transitional housing, recent release from incarceration, behavioral health issues including left rehab before completing program.

Assessment done before referral/placement.

#5 Types of Assistance Provided by Housing Agencies (11)

- Rental/housing payments + support services (CM, SA, EFA, support groups) (5)
- Housing & utility payments only (3)
- Support services (MH, Med adherence, linkage to housing) (1)
- Supportive services (advocacy, lease negotiation w/ landlords, homeless prevention (1)
- Legal representation (1)
- **For 1-3 months or RWHAP, HOPWA limits**

#6 Eligibility Criteria = RWHAP, HOPWA, housing program (income, etc.)

#7 Solutions if Insufficient Resources?

 Transitional housing, referrals to other agencies, add to waiting lists, advocacy w/ landlords to prevent eviction/homelessness.

#8 Where do Unserved PLWH Go?

- Housing placement assistance, support services, apply transitional housing.
- Referral/placement hotels, motels, shelters
- Advocacy.
- Informal arrangements (couch surf).
- Eviction. Homeless sleep on park benches, abandoned houses, Penn Station.

#4 AGENCY KI SURVEY (Cont.)

- Part 2: Recommendations for RWHAP Housing Program and VLS.
- <u>Research Question:</u>
- The Ryan White Program may be receiving additional funding for housing. However, we want to link this financial support to achievement of Viral Load Suppression (VLS) – either helping clients to achieve VLS or to assist in maintaining VLS. We need your input on how to structure this program.

#9 Eligibility Criteria for Receiving RWHAP Housing Program Assistance?

MINIMUM ELIGIBILITY CRITIERIA

- Retention in HIV medical care (2 visits per year) and medication adherence (VLS or VL improvement).
- Participation in behavioral care treatment (SA &/or MH) per diagnosis. Agency knowledge of harm reduction methods.
- □ Support services agency–specific. Regular monitoring by MCM/CM.
- Participation in training in client responsibility, financial [literacy] and life skills to manage housing situation.
- Consider client circumstances homelessness, eviction, no family support or living arrangements. Returning from incarceration.
- □ Source of income to sustain housing.

Require client commitment to improve health and comply with housing requirements.

#10 Duration of Housing Assistance

- 18 months or longer.
- No limit depending on client circumstances & when permanent housing is found.

#11 Require Housing Plan?

- All said YES!
- Client-specific Housing Plan to include keeping medical appointments & health care leading to or maintaining VLS, participate in appropriate SA &/or MH treatment services, other needed services as condition of receiving housing.
 Couple w/ MCM Care Plan.
- Every client meet with a Housing Placement Specialist or case manager to create service plan to follow. Include "life skills" training to help manage finances, pay rent, help transition to unsubsidized housing status.
- ID & Use Existing Models.

#12 Other Recommended Services

- Housing Assistance Positions CM/others work on housing issues & ensure clients stay housed & not evicted.
- Expanded and/or Targeted RWHAP services (SA & MH available when needed)
- Life Skills Training (many county resources)
- Improved Service Coordination In EMA between medical & housing agencies. In & out of EMA – ID housing resources, beds, etc.

#13 Administer via Existing Agencies

Based on experience, expertise. 1-stop shopping.
Collaboration. Seamless systems. Other factors.

#14 & #15 Other Ideas

- Advance housing payments by City of Newark to housing agencies. (Expand capacity)
- Increase RWHAP housing payment & duration. (PSRA)
- Expand payment for non-RWHAP housing services. (security deposits)
- Systems coordination existing agencies.
- Build on HOPWA model 70%/30%
- Increase access to & knowledge of housing. (PC, COC, etc.)
- Start planning now. Use EHE, other NEMA & NJ resources.

THANK YOU!!!

TO ALL CONSUMERS AND INDIVIDUALS AND AGENCIES WHO TOOK THE TIME TO GIVE US YOUR EXPERIENCE AND EXPERTISE ABOUT HOUSING AND OTHER ISSUES FACING PLWH AND FANTASTIC IDEAS ON POTENTIAL SOLUTIONS!