

# IBM Storage Networking b-type family

## Presales Training Module

Using SAN Analytics to Enhance  
Your IBM Storage Solutions

GEN7  
FIBRE CHANNEL



# Objectives

In this training we will cover the following items:

- What is IBM b-type SAN Analytics Architecture
- How does IBM b-type SAN transform knowledge into actionable intelligence
- How does IBM SANnav management application assist with application monitoring and troubleshooting

# The New Realities of the Storage Infrastructure in the 2020's



## >Flash

over 70% of enterprise storage arrays are all-flash



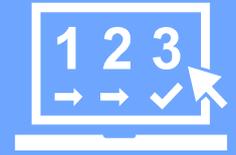
## >NVMe

is becoming a requirement for storage in 2020



## >Agile

infrastructure must support multiple protocols, seamless migration and next-gen workloads



## >Simple

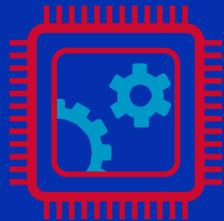
IT needs simpler management, analytics, and automated capabilities

**PERFORMANCE**

**MANAGEMENT**

# Advanced SAN Technology

The  
**Condor 5**  
ASIC



**50%**

Lower latency for  
NVMe workloads  
(460ns)

**2x**

the Encryption  
and Compression  
capacity

**50% more buffers**

per ASIC to support distance, burst  
workloads and congestion management

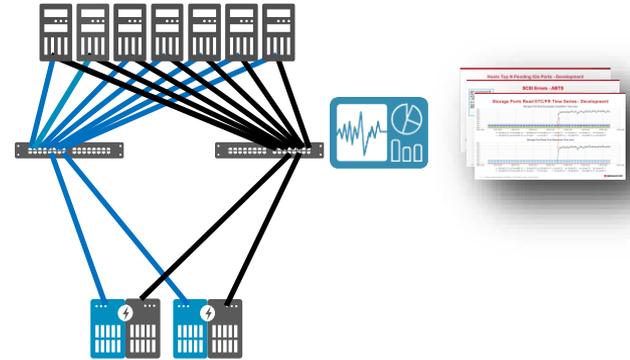
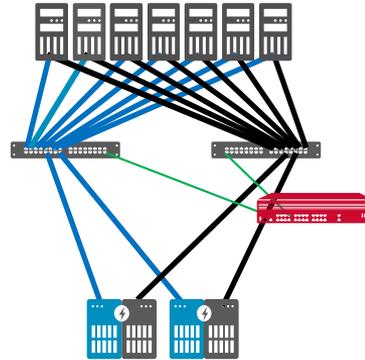
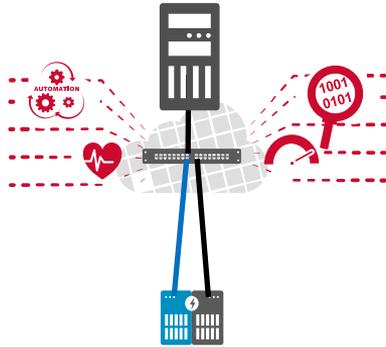
Ability to

**learn, measure, and  
monitor**

fabric wide latency of flows

# The SAN Analytics Journey for IBM b-type

Transforming information into knowledge



## Gen 5/6 Fabric Vision (2011/2016)

Embedded millions of network sensors that monitor everything in the network

## Analytics Monitoring Platform (2015)

Developed an appliance with more processing power to monitor and analyze end-to-end application performance

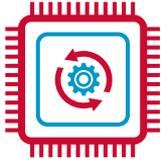
## Advanced Analytics (2020)

Application and IO visibility integrated directly into the hardware, software, management and services

**IBM b-type is continuing to invest heavily in SAN analytics**

# How does IBM b-type Gen 7 Accomplish This?

## *The Autonomous SAN Architecture*



### **Integrated Network Sensors**

- Gather comprehensive telemetry data
- Monitor at the fabric, device, protocol, I/O and application level
- Streams real time analytics metadata



### **Powerful Analytics**

- Process and correlate diverse telemetry data
- Baseline network behavior and the impact of problems
- Identify root cause impacting performance or health



### **Advanced Automation**

- Provide recommended actions/suggestions
- Automate problem mitigation or resolution
- Prioritize critical traffic automatically

# Fibre Channel Telemetry Architecture

Network Health



## PHYSICAL LAYER

- SFPs
- Link
- Sync Loss
- Switch/Port

Network Performance/ Behavior



## FC LAYER

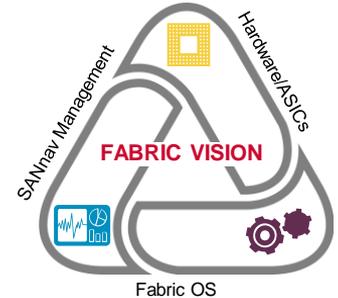
- CRCs
- ITWs
- Queue Latency

Device & Application Performance/ Behavior



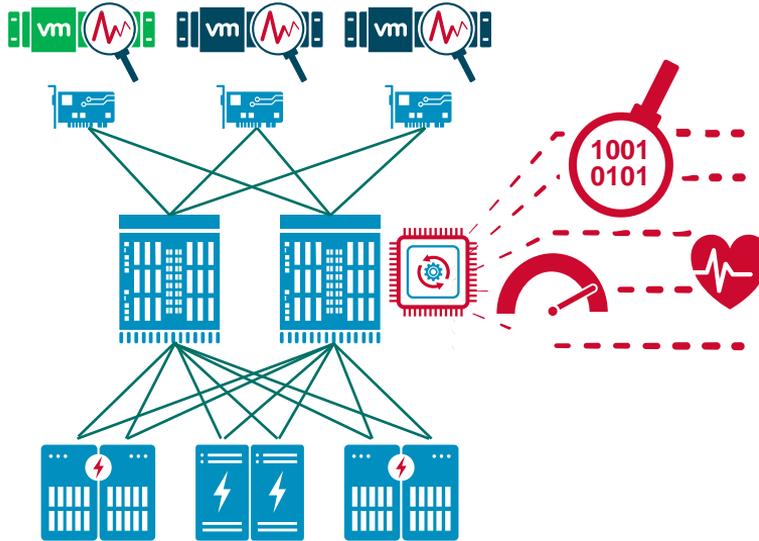
## FCP/SCSI/NVME LAYER

- Latency (FRT/ECT)
- Queue Depths
- SCSI Protocol



**GEN7**  
FIBRE CHANNEL

# Transform Data into Actionable Intelligence



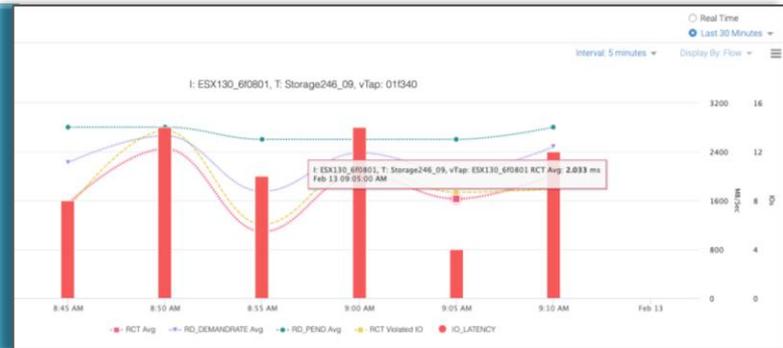
Instantly correlates data into health scores



Summarizes critical data into easy to read dashboards



Powerful troubleshooting capabilities to identify the root cause of issues



# How does b-type SAN address most Customer Questions?



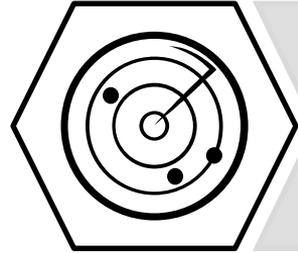
**How can I know instantly what is happening?**



**How can I identify where an issue is coming from?**



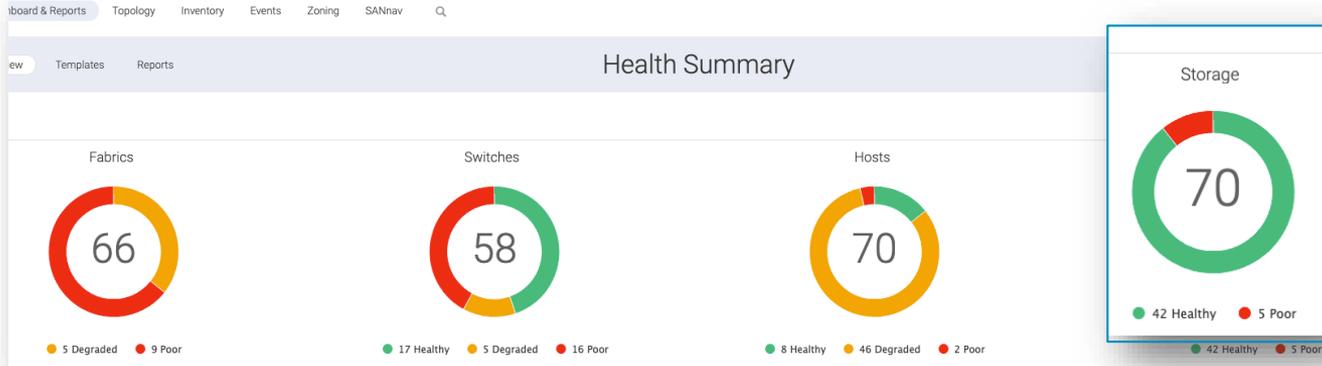
**How can I see the application traffic from host to storage?**



**How can I identify what metrics are being impacted?**

**Does the tool troubleshoot for me?**

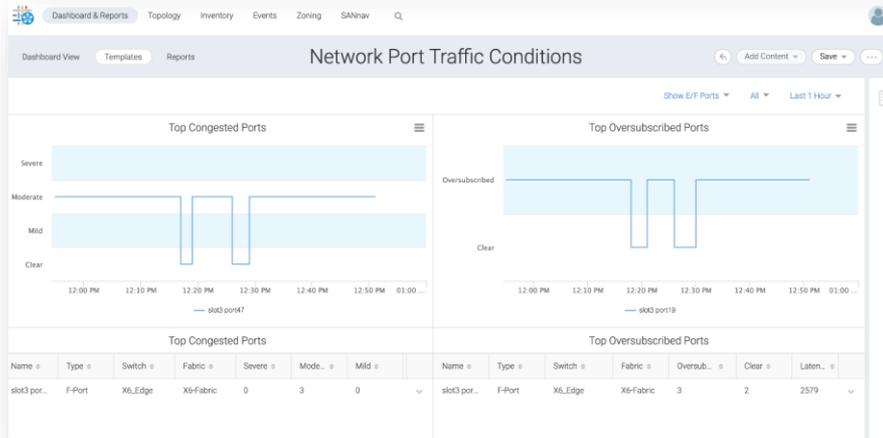
# How can I know what is happening in an instant?



Health Summary score of Fabrics, Switches, Hosts and Storage

Customizable dashboards to show:

- Performance
- Port utilization
- Top port traffic
- Top congested ports
- Inventory
- Security
- Violations
- And more....

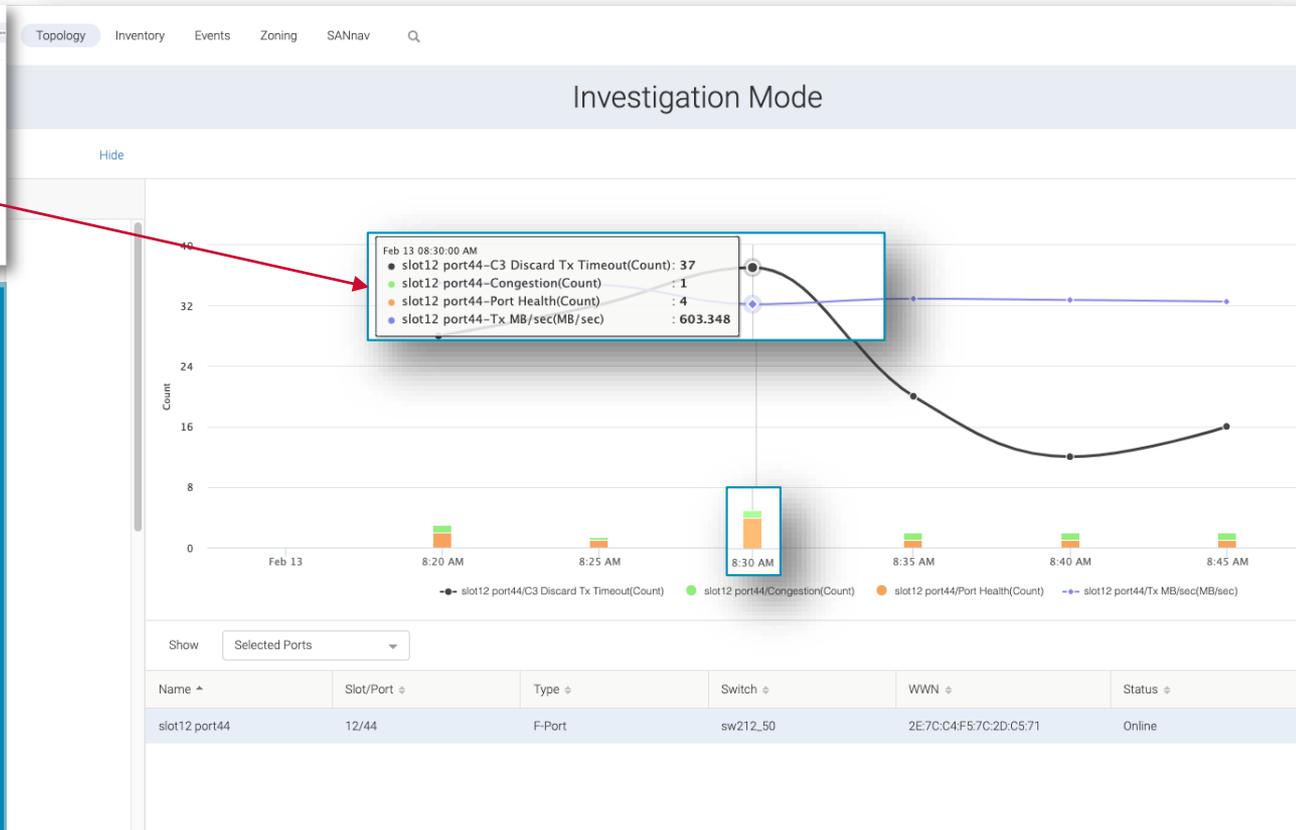
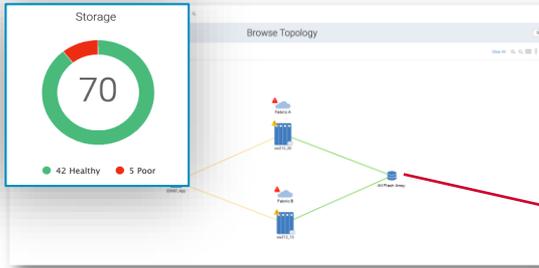


Visualize congestion ports by category:

- Top congestion
- Oversubscription
- Quarantined ports



# How can I identify where an issue is coming from?



Single click to identify the issue in Investigation Mode

- **Location:** slot12-port 44
- **Issue:** Low port health causing C3 discard timeouts

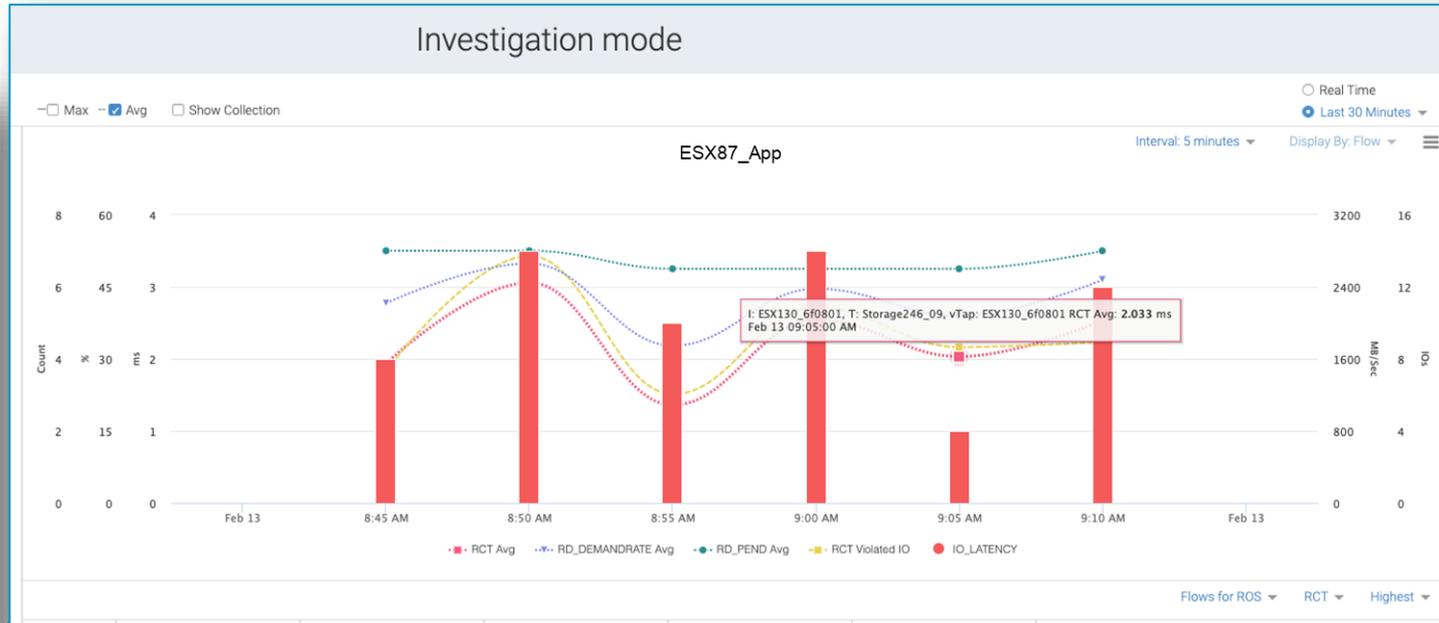
The result is the application will need to wait for a time out and request a retransmission

# How can I identify what metrics are being impacted?

## Selectable Metrics

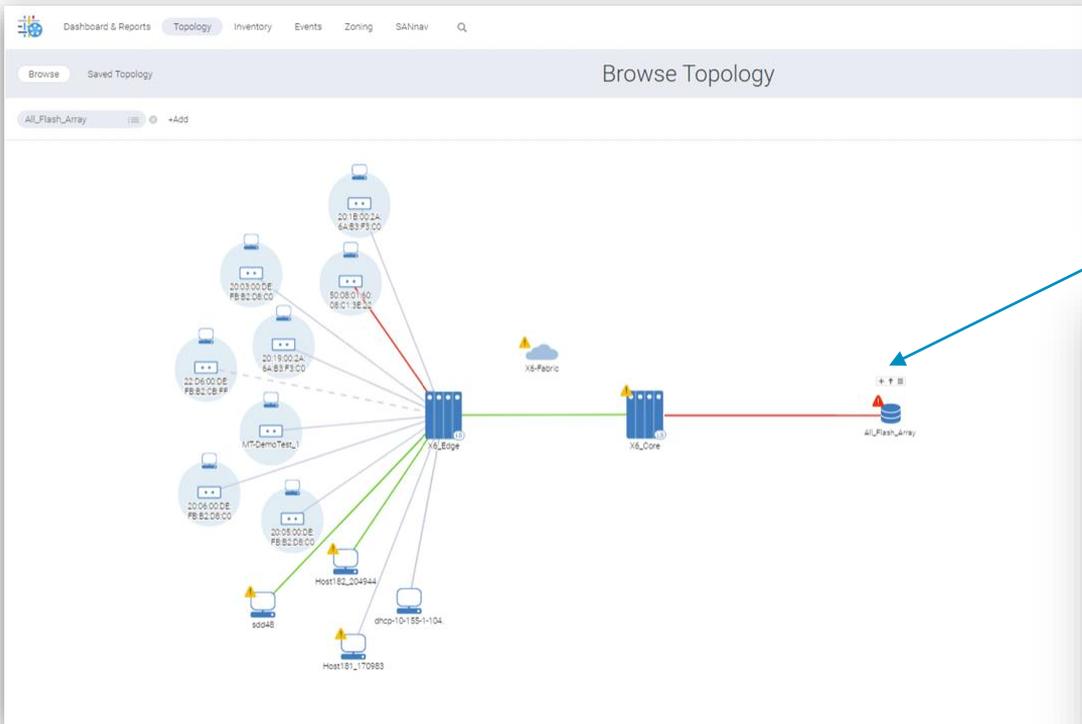
Latency ▾ Hide

	Name	Unit
<input checked="" type="checkbox"/>	Read Exchange Completion Time	ms
<input checked="" type="checkbox"/>	Violated IO	%
<input type="checkbox"/>	Violated Count	Count
<input type="checkbox"/>	Violated IO Max	ms
<input type="checkbox"/>	Violated IO Avg	ms
<input type="checkbox"/>	Total IO Avg	ms
<input type="checkbox"/>	Total Violated IO Size	Bytes
▶ <input type="checkbox"/>	Write Exchange Completion Time	ms
▶ <input type="checkbox"/>	Read First Response Time	ms
▶ <input type="checkbox"/>	Write First Response Time	ms
<input checked="" type="checkbox"/>	Read Pending IOs	IOs
<input type="checkbox"/>	Violated IO	%
<input type="checkbox"/>	Violated Count	Count
<input type="checkbox"/>	Violated IO Max	IOs
<input type="checkbox"/>	Violated IO Avg	IOs
<input type="checkbox"/>	Total IO Avg	IOs
<input type="checkbox"/>	Total Violated IO Size	Bytes
▶ <input type="checkbox"/>	Write Pending IOs	IOs
▶ <input type="checkbox"/>	Other Pending IOs	IOs
<input type="checkbox"/>	All Pending IOs	IOs



- Scroll and select the items of interest and then graph it!
  - Investigate down to 10 sec granularity if required
  - Easily identify what metrics are being impacted
- Auto populate selectable metrics from **Network Port Traffic Conditions**

# Does The Tool Troubleshoot For Me?



### Details

All\_Flash\_Array

Category:	Configuration
Reason:	The Fan-in Ratio for the storage port 50:06:01:66:47:E0:27:1C is 12:1.
Recommendations:	Follow best practice recommendation by updating number of host ports zoned to number of target ports. If the settings are correct for your deployment, you can ignore this rule by unselecting it from settings.

Back Close

Putting Everything Together

# **IBM SANnav Application Monitoring**

# IBM SANnav notifies you when something is wrong

## Via Email

sjlab@broadcom.com

SANnav Collection ESX87 violated the rule: RD\_STATUS\_TIME > 0.6 with value 0.879.

To: Jane Customer

Reply-To: No Reply

Dear Customer

The event is generated from the SANnav for the following application

From: sannav195 [10.155.5.195]

Correlation Event

Severity: Warning

Date: Thu Feb 06 08:50:01 PST 2020

Description: Collection ESX87 violated the rule: RD\_STATUS\_TIME > 0.6 with value 0.879.

Source Address : 10.155.5.195

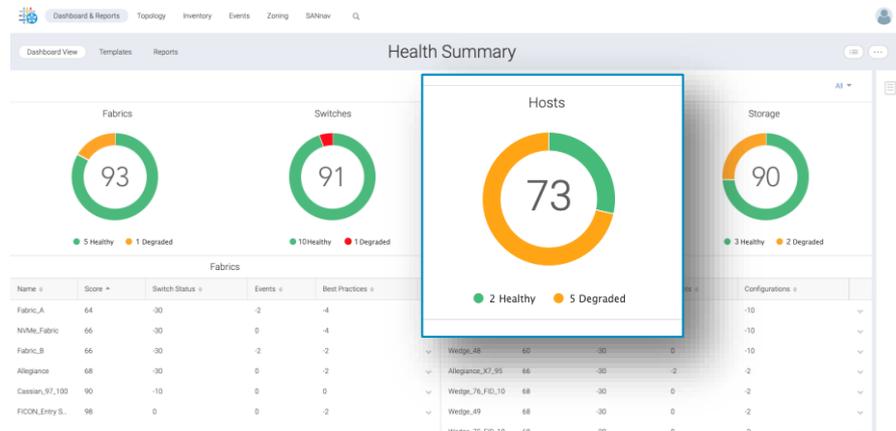
Source Name : sannav195

Product Address : NA

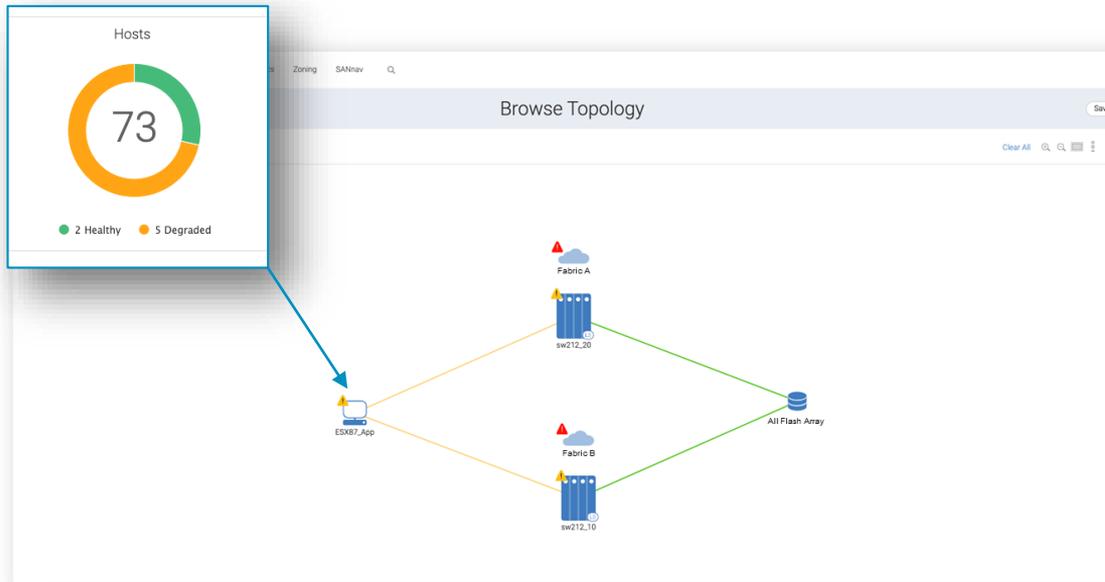
Port Details: N/A

Or

## Through the Dashboard



# Visualize what infrastructure is impacted



- Host impacted 
- Connection fabrics impacted

### Details

ESX87\_App

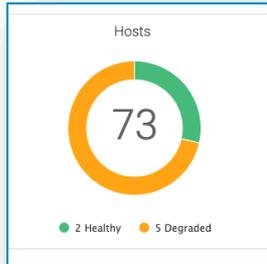
Category: Event  
Reason: Fabric Performance Impact : MAPS System notification - Rule defALL\_PORTS\_IO\_PERF\_IMPACT violated on slot3 port8  
Recommendations: Isolate the devices causing the latency impact and disable the impacted switch ports.

Category: Event  
Reason: Network Port Traffic Condition state is medium for one or more F-Ports.  
Recommendations: Check for any congestion conditions in the links. Also you may consider adding more paths or links with higher speed to reduce the severity of the condition.

Close

# See what applications are impacted

## Application Flow Collections



Switches Flows ISL Trunks Collections (8)

All Flow Collections

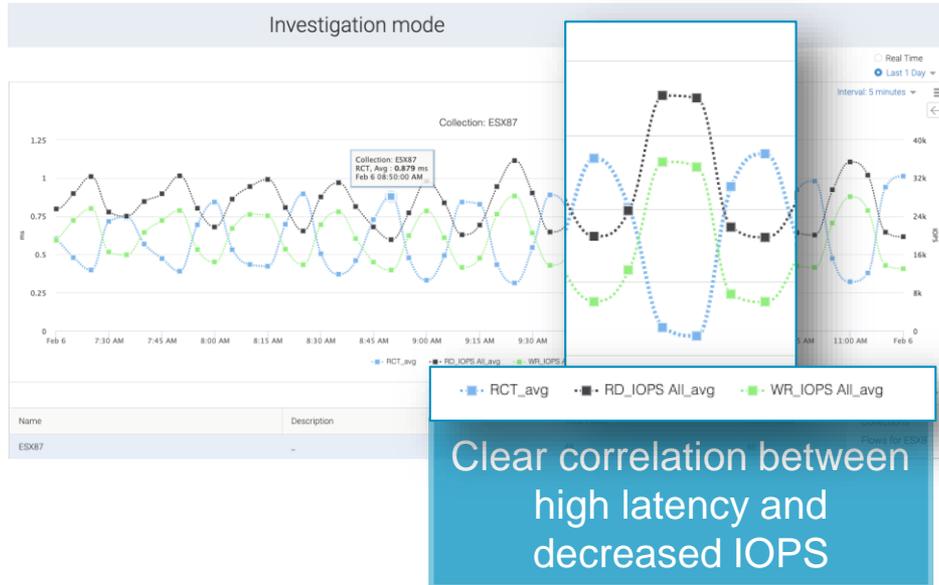
Name	Description	Total Flows	Active Flows	RD ECT (ms)	WR ECT (ms)	RD FRT (ms)	WR FRT (ms)	RD IOPS	WR IOPS	RD Rate (MB/s)	WR Rate (MB/s)
+ ESX87	-	48	48	0.309	0.466	0.186	0.174	35741	28312	1805.032	1341.013
+ ESX130	-	408	408	0.302	0.763	0.256	0.087	36186	36186	1133.974	1133.974
+ FID50	-	16	16	0.562	0.53	0.103	0.098	10029	10040	1254.191	1254.191
+ PIO	-	16	16	-	1.178	-	0.406	-	27636	-	1505.149
+ ROS	-	4	4	1.441	-	0.852	-	6476	-	490.149	-
+ SDD	-	8	8	0.173	-	0.043	-	8992	-	562.135	-
+ UCS	-	32	32	4.979	-	0.846	-	19072	-	1192.223	-
+ Z3031	-	8	8	0.305	0.365	0.126	0.086	11696	11696	1462.391	1462.332

Select  
Investigate  
Show Flows

- Simplify monitoring and management of application traffic by aggregating all of the traffic flows together
- Apply custom MAPS policies to the collection
- Displays aggregated metrics for each flow collection
- Troubleshoot the collection made up of distributed flows and drill down to the individual flow of interest

# Investigate traffic flows by application

**Problem identified through the correlation between application latency spikes and read/write IOPS decrease**



## Collection investigation:

- RCT (Read Exchange completion Time)
- Read IOPS
- Write IOPS

# Separate individual traffic flows for investigation

## Flow investigation:

- Target a particular flow for further investigation
- See the average and max latency all the way to 5 mins
- See what server port caused the congestion
- Clicking on the bar to see the actual violations:

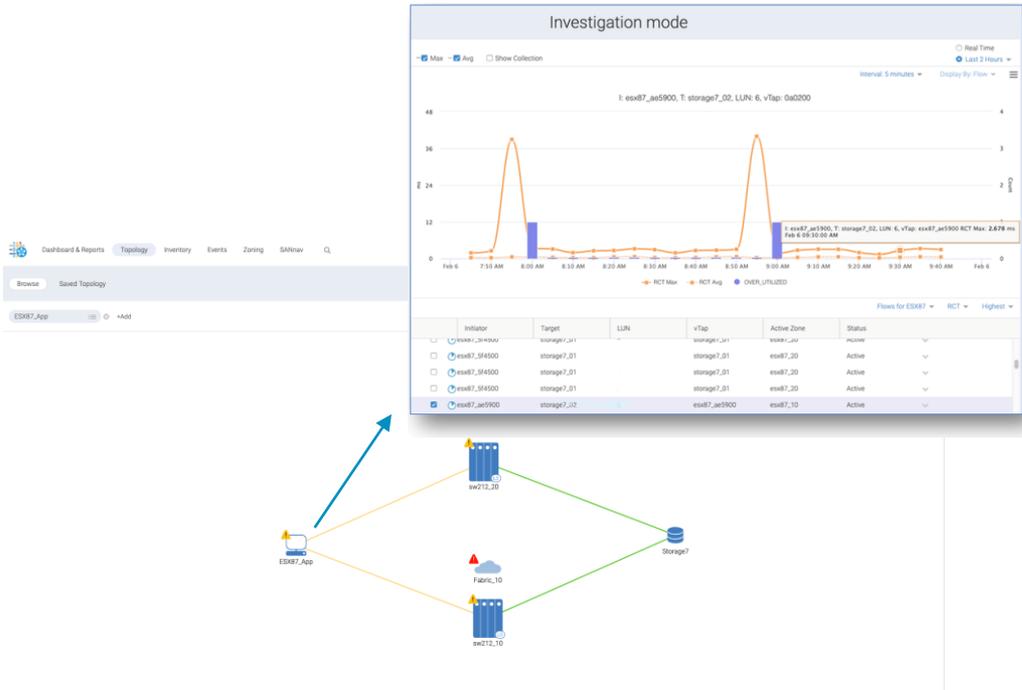
Violations: Congestion  
I: 140100 T: 140600 vTap: 140100 LUN: 5

2 items

Rule No.	Rule Condition	Category	Sever.	Meas.	Meas.
defALL_PO...	ALL_PORTS(DEV_LATENCY_IMPACT==IO_PERF_IMPACT)	Fabric Performance Impact	Warning	Device L...	IO,P
defALL_PO...	ALL_PORTS(DEV_LATENCY_IMPACT==IO_PERF_IMPACT)	Fabric Performance Impact	Warning	Device L...	IO,P



# Quickly resolve the issue



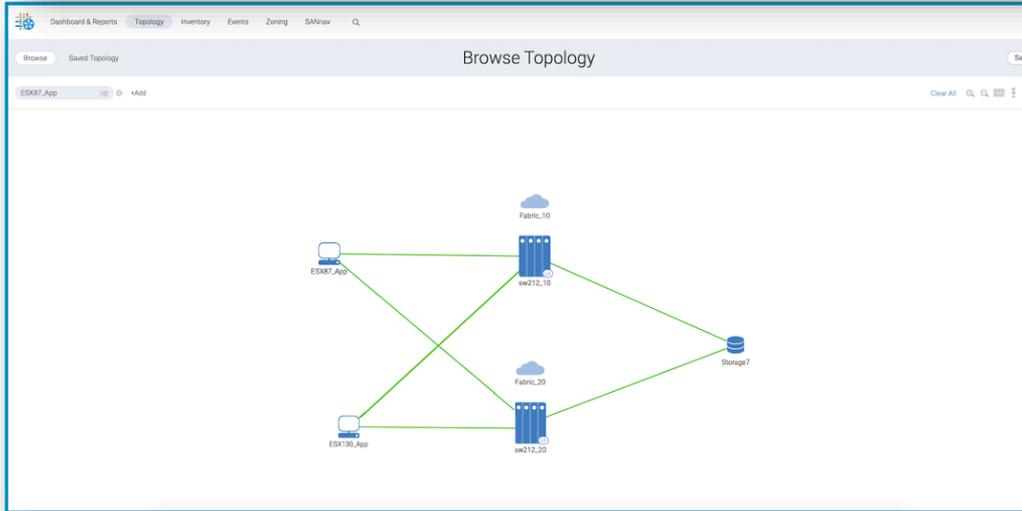
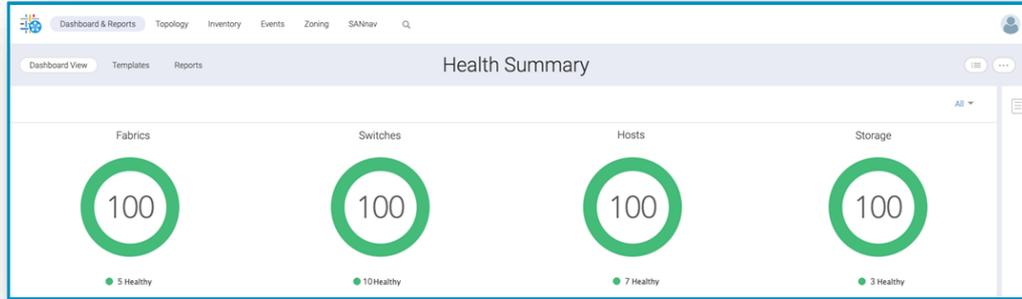
## Identify the Root Cause

- The server ports that are used for this application are congested and overutilized

## Take Corrective Action

- Add a hypervisor or replace HBA or change multi-pathing
- Migrate some traffic to other servers to rebalance traffic
- Check the physical connectivity of the server

# Resolved and back to business



## Results:

- Faster time to resolution
- Improved application latency and performance
- Save money on third-party tools

# Summary



**Infrastructure**

*Fabric Vision*



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**Application**

*Advanced Analytics*

*SANnav Management Portal*



Infrastructure  
Health



Infrastructure  
Performance



Infrastructure  
Availability



Virtual Machine  
Health and  
Performance



Application  
Performance



Application  
Events Correlation



Infrastructure  
Utilization



Application  
Baselining

- Increase operational efficiency with **75% less time spent on administrative tasks**
- Deliver actionable insights and **reduce troubleshooting by 50%**

IBM