



Work Request Number:

June 18, 2020

Planned outage scheduled for your area

Dear Customer:

We are writing to inform you that we will be working in your neighborhood on Tuesday, November 28th in order to make improvements to our electrical system.

For our crews to work safely, it will be necessary to interrupt your power for approximately 4-6 hours, **beginning at 8:00am until approximately 2:00pm. We regret any inconvenience this may cause and recognize our customers are spending more time at home, but this work is necessary for the company to continue to deliver safe and reliable service to you and your neighbors.**

The streets affected by this planned outage in the town(s) of Florida, Drury, N Adams, Rowe, Hoosac Tunnel will include:

Church Rd	County Rd	Greer Rd	Mohawk Trl	Monroe Rd	River Rd	South St
	South County Rd	Tower Rd	Tunnel Rd	Whitcomb Hill Rd		

In the event of inclement or extreme weather (above 90 degrees or below 20 degrees) or unexpected events on our system, our work will be rescheduled and performed instead on Thursday, November 30th for the same time period. In the event of inclement weather on both days, our work will be rescheduled.

For additional information, please review the enclosed **Frequently Asked Questions sheet, enclosed**, or contact Customer Service at **1-800-322-3223**.

Again, thank you in advance for your cooperation and understanding as we work to provide safe, reliable electric service.

National Grid

This is an important message. Please have it translated.

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Avis important. Veuillez traduire immediatement.

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нат ето непенем.

Đây là một thông báo quan trọng.
Xin vui lòng dịch thông báo này.

Questa e un'informazione importante.
Si prega di tradurla.