

## HOUSE RULES - RESPONSIBLE SERVICE OF ALCOHOL

Macondo is committed to the responsible service of alcohol. If we fail to follow the regulations, licensees, staff and management can receive substantial fines.

Macondo is committed to providing and maintaining a safe environment in and around our premises.

Macondo staff and management are obliged to refuse service of alcohol to:

**Minors** (people under the age of 18 years) Macondo staff and management are obliged to ask for official proof of age documentation such as 18+ cards or driver's licences.

**Intoxicated** customers – Macondo staff and management are obliged to ask intoxicated or disorderly customers to leave the premises.

**Disorderly** customers - Macondo staff and management are obliged to ask intoxicated or disorderly customers to leave the premises. Macondo staff and management reserve the right to call the Police if disorderly customers do not desist.

Macondo actively discourages customers from drinking and driving. We are happy to call a **taxi service** or a friend to assist an intoxicated person arrive safely home. Macondo asks customers to leave the area quietly for the sake of maintaining a good environment for all. An RSA environment ensures a **peaceful and safe neighbourhood** and a safe work environment for staff.

Macondo supplies a wide range of non-alcoholic drinks, soft drinks, coffee and a wonderful range of Latin food for the customer to enjoy.