



March 26, 2020
COVID-19 Update

As the corona virus (COVID-19) situation evolves, ALLmobility remains committed to protecting the health and safety of our employees and protecting our ability to supply much needed products and services for our customers. We help some of the most vulnerable people in our community and remain committed to serving our customers with the products and services they depend on to maintain their independence at home.

As we enter a new phase in the fight to combat the further spread of the corona virus, I wanted to keep you updated about the steps ALLmobility is implementing as we move forward.

We have measures in place for employees to protect themselves and any customer they may encounter following CDC and Ohio department of Health guidelines for interactions.

- **Field Employees:** Will be equipped with gloves, masks, eye protection, hand sanitizer and Hospital grade disinfectant spray. Along with strict guidelines to disinfect company vehicles, tools and equipment.
- **Retail Sales:** In person sales/marketing is suspended until further notice. Customers will not be permitted inside ALLmobility's building until further notice.
- **Shipping/Receiving:** Following CDC guidelines, strict guidelines are now in place for our warehouse operations. No product will enter our leave our facility without following strict disinfecting procedures.
- **Nursing /Assisted Living Facilities:** ALLmobility employees will not enter any of these facilities until further notice. We will only repair equipment that has been brought outside and properly handled according to CDC guidelines.

ALLmobility is financially stable, we will survive the dramatic impact of the COVID-19 virus. I want to personally assure all employees and their families, they will be taken care of. I will not let you down.

In closing; The environment in which we find ourselves today is ever changing. ALLmobility is committed to the safety and well being of our employees, their loved ones and our customers. We will make the necessary adjustments as we move forward following the direction of the CDC and Ohio department of Health.

Sincerely,

Jeffrey Kelly
Owner, ALLmobility LLC